

Re: Windows Server 2003 Service Pack 1 will not install

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-12/msg01037.html>

- *From:* v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Fri, 07 Dec 2007 11:38:18 GMT
-

Hi Jim,

Thanks for your reply.

I found the Application and System logs were not correctly exported. Please see the screen shot of the two files. Even if I rename the files to system.evt and application.evt, I still can't read them in Event Viewer. Please recollect them as the following steps:

1. Application Log

- 1) Click Start and enter eventvwr into the Start search to open event viewer.
- 2) Expand to Windows Logs -> Application and right-click to select Save Event As
- 3) Choose the location to save the file.
- 4) Enter the name for the file and click Save button.

2. System Log

- 1) Click Start and enter eventvwr into the Start search to open event viewer.
- 2) Expand to Windows Logs -> System and right-click to select Save Event As
- 3) Choose the location to save the file.
- 4) Enter the name for the file and click Save button.

I am looking forward to hear from you.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<X-Tomcat-ID: 120199566
<References: <7ACC02EC-2926-4FF2-B30B-961D8F9F8C03@xxxxxxxxxxxxxxxx>
<#EsrbzbzHIHA.4684@xxxxxxxxxxxxxxxxxxxxxxxx>
<3B42B651-292B-4E5D-8D79-BDFFAA7457D2@xxxxxxxxxxxxxxxx>
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<eMAusJ1HIHA.2268@xxxxxxxxxxxxxxxxxxxxxxxx>
<7B0B26AE-04BE-4E8D-89EA-09E7E6438F3D@xxxxxxxxxxxxxxxx>
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<MIME-Version: 1.0
<Content-Type: text/plain
<Content-Transfer-Encoding: 7bit
<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
<Organization: Microsoft

Re: Windows Server 2003 Service Pack 1 will not install

<Date: Fri, 30 Nov 2007 10:55:38 GMT
<Subject: Re: Windows Server 2003 Service Pack 1 will not install
<X-Tomcat-NG: microsoft.public.windows.server.sbs
<Message-ID: <beWDQ#zMIHA.6908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
<Newsgroups: microsoft.public.windows.server.sbs
<Lines: 262
<Path: TK2MSFTNGHUB02.phx.gbl
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:79124
<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182

<Hi Jim,

<Thank for your reply.

<You can't boot the system from services pack CD. This CD contains services packs, not the operating system. You can try to install the Windows 2003 SP1 from the service pack CD to see if this will be successfully.

<Please help me collect the Application and System log and I need to check if there are new error appeared:

<1. Application Log

<1) Click Start and enter eventvwr into the Start search to open event viewer.

<2) Expand to Windows Logs -> Application and right-click to select Save Event As

<3) Choose the location to save the file.

<4) Enter the name for the file and click Save button.

<2. System Log

<1) Click Start and enter eventvwr into the Start search to open event viewer.

<2) Expand to Windows Logs -> System and right-click to select Save Event As

<3) Choose the location to save the file.

<4) Enter the name for the file and click Save button.

<It's not recommend to reinstall the system now, since this is time consuming job. Please help me collect the logs and I will do research on this.

<To backup the license, you can use the Backing Up Licenses wizard. The wizard is used to back up and restore license information because of hardware upgrades, failures, restores and the like. To do this:

<1. Open Server Management.

<2. In the console tree, click Licensing. Details about your currently installed Client Access Licenses (CALs) appear in the details pane.

<3. Click Back Up Licenses.

<4. Follow the on-screen instructions to specify a file name and location

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<for your backup file, and then complete the wizard.

<

<To backup Distribution File System, please take the following steps:

<

<1. According to my experience, we can use NTbackup tool to backup the
<network share or the local share. You can also copy to another location

<

<2. On the DFS file server, export the DFS structure. To do that, please
<install support tools on the server. The tool can be found under
<support\tools folder on the installation CD. After you install the tool,
<please run the following command at the command prompt:

<

<Dfsutil /root:DFSName /view > dfs.txt

<Please replace the DFSName with the name of DFS name space.

<

<3. After rebuilt server, recreate the DFS structure according to the
<dfs.txt.

<

<If you'd like to reinstall the system, I'd like to give you the following
<suggestion:

<

<Backup:

<

<1. Open "Exchange System Manager", navigate to "Servers"\<Server
<Name>\<First Storage Group>\<Mailbox Store>. Right-click it and choose
<"Properties". In the properties window, click "database" tab. Write
<down the path of the database file and streaming file. Also check the path
<of the public folder database files.

<

<2. Open "Services" console in "Administrative Tools". Stop "Microsoft
<Exchange Information Store" service. If the exchange database files are
<stored in the default path (c:\program files\Exchsrvr\mdbdata\), open
<Windows Explorer, navigate to the Exchange database folder, and then save
<the .edb files and .stm files to a folder on another disk partition or a
<shared folder on a internal workstation

<

<3. Open Windows Explorer. If "Users Shared Folders" is on C:\ drive,
copy

<it to another disk partition or a shared folder of on a internal
<workstation.

<

<4. If you are using the SBS 2003 built-in SharePoint site (Companyweb),
you

<may refer to the following KB article to move the database file:

<

<827701 How to perform a disaster recovery operation of SharePoint Services
<<http://support.microsoft.com/?id=827701>

<

<5. Backup other data which you want to restore to the new installation.

<

<Restore:

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<then copy the old domain profile to a local profile.
<
<2. Add the SBS Server into the network
<
<3. Use the Setup Computer Wizard in SBS 2003 to join the (now) XP Pro
<machines to the SBS domain: Server Management, Standard Management, Client
<Computers, Set Up Client Computers.
<
<4. On the client, access <http://<Server name>/connectcomputer> to bring up
<the Setup Computer Wizard, it will then allow you to map domain user
<accounts to local profiles on the machine thus preserving your profiles:
<"Assign Users to this Computer and Migrate their Profiles".
<
<5. You will Add a domain account to "Users assigned to this computer!/,
and
<then choose the existing local user profile in the "Current User
Settings".
<By Default, the value for "Current User Settings" is "None".
<
<More info:
<
<Backing Up and Restoring Windows Small Business Server 2003
<[http://www.microsoft.com/downloads/details.aspx?FamilyID=487736f8-f6f5-436d-](http://www.microsoft.com/downloads/details.aspx?FamilyID=487736f8-f6f5-436d-a82d-0c8d66e2a634&DisplayLang=en)
-
<a82d-0c8d66e2a634&DisplayLang=en
<
<Hope this helps.
<
<If you need further assistance, please don't hesitate to let me know.
<
<Best regards,
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<Robert Li(MSFT)
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<Microsoft CSS Online Newsgroup Support
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<Get Secure! – www.microsoft.com/security
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<<X-Tomcat-ID: 24959374

<<References: <7ACC02EC-2926-4FF2-B30B-961D8F9F8C03@xxxxxxxxxxxxxx>

<<#EsrbbzHIHA.4684@xxxxxxxxxxxxxxxxxxxxxx>

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<<eMAusJ1HIHA.2268@xxxxxxxxxxxxxxxxxxxxxx>

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<<OxP7Mk1HIHA.4712@xxxxxxxxxxxxxxxxxxxxxx>

<<34487715-5C30-4D3C-9D58-1717CE34E977@xxxxxxxxxxxxxx>

<<Htz8A12JIHA.4380@xxxxxxxxxxxxxxxxxxxxxx>

<<qXUWTO#KIHA.5204@xxxxxxxxxxxxxxxxxxxxxx>

<<SDtinWPLIHA.7908@xxxxxxxxxxxxxxxxxxxxxx>

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<<Jj6d4qBMIHA.7908@xxxxxxxxxxxxxxxxxxxxxx>

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<<Content-Type: text/plain

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<<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])

<<Organization: Microsoft

<<Date: Fri, 30 Nov 2007 02:11:00 GMT

<<Subject: Re: Windows Server 2003 Service Pack 1 will not install

<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<Message-ID: <bAp0EZvMIHA.5204@xxxxxxxxxxxxxxxxxxxxxx>

<<Newsgroups: microsoft.public.windows.server.sbs

<<Lines: 12

<<Path: TK2MSFTNGHUB02.phx.gbl

<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:79060

<<NNTP-Posting-Host: TOMCATIMPORT1 10.201.218.122

<<

<<From customer's e-mail:

<<

<<Sorry for the slow reply it takes a while to schedule a server restart

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<<:(
<<
<<Still the same
<< "unable to find file"
<< message I'm afraid
<<
<<I'm thinking it might be quicker to start again from scratch
<<
<<I've just received the service pack on CD. Maybe try booting from that
<<and see what happens?
<<
<<How do I save all my licence, users and distributed file system settings
<<before reformatting c: ?
<<
<<Thankx again
<<
<<Cheers
<<
<<Jim
<<
<<
<<
<
<

.