

Re: HijackThis Log Help

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Hello,

I have removed Malware hundreds of times. If it is a payroll PC etc then I normally do not take the risk that there is a Rootkit or something. I do run rootkit revealer but the chances of finding something are slim.

I weigh the time of a reformat, reinstall, reinstall all drivers and applications and put back any missing settings against Malware removal time which at the most takes me about 1 hour actual hands on. Items like trend Housecall etc can run longer than 1 hour so I do them overnight.

I have not yet charged any of my clients any more than about 1 hour.

This makes repair more economical and the downtime about the same (reformat vs. repair).

Only issue with repair ... what have you missed and what might come back.

Thanks
dot wrote:

Richard:

I would be interested in the time spent in removing this, start to finish, not even counting the latency in send -> respond.

What do you think? Give us a summary of your experience vs a wipe and reload?

BTW, this is probably as good a reason as any for images.

In the words of the old auto filter commercial... "pay now or pay (implied more) later".

Re: HijackThis Log Help

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