

Re: VSS Errors in Event Log

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-12/msg00469.html>

- *From:* v-mzhuang@xxxxxxxxxxxxxxxxxxxxxx (Manfred Zhuang [MSFT])
 - *Date:* Tue, 04 Dec 2007 05:34:33 GMT
-

Hello Waggers,

Thank you for your reply.

I understand that msxml2r.dll cannot be registered.

It is normal that not all the files can be registered.

Let's ignore it and continue the troubleshooting steps.

I am sorry for not explaining clearly in my first reply.

If you have any problem, please let me know.

Best regards,

Manfred Zhuang(MSFT)
Microsoft Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

Re: VSS Errors in Event Log

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "Waggers" <Waggers@xxxxxxxxxxxxxxxxxxxx>
| References: <OXaI9XNMIHA.5208@xxxxxxxxxxxxxxxxxxxxxxxx>
<E7E4B36D-8E2E-4536-9A0D-040D1AB42743@xxxxxxxxxxxxxxxx>
<uwuuFhZMIHA.5224@xxxxxxxxxxxxxxxxxxxxxxxx>
<UPH8jaYNIHA.4380@xxxxxxxxxxxxxxxxxxxxxxxx>
<e53Q#ybNIHA.5208@xxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Re: VSS Errors in Event Log
| Date: Mon, 3 Dec 2007 17:09:49 -0000
| Lines: 267
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2900.3138
| X-RFC2646: Format=Flowed; Response
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3198
| Message-ID: <e1bWR9cNIHA.4880@xxxxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: no-dns-yet.demon.co.uk 62.49.123.35
| Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:79664
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Following step 1.... The last line was regsrv32 msxml2r.dll I get the following error:

| msxml2r.dll was loaded, but the DllRegisterServer entry point was not found.

| This file can not be registered.

| Waggers

| "Waggers" <Waggers@xxxxxxxxxxxxxxxxxxxx> wrote in message
| news:e53Q%23ybNIHA.5208@xxxxxxxxxxxxxxxxxxxxxxxx

| > Many thanks for the info Manfred,

| >

| > This will take me a couple of days so I'll post back when I've done.

| >

| > Waggers

| >

Re: VSS Errors in Event Log

|>
|>
|>
|> "Manfred Zhuang [MSFT]" <v-mzhuan@xxxxxxxxxxxxxxxxxxxxxx> wrote in
message
|> news:UPH8jaYNIHA.4380@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
|>> Hello Waggers,
|>>
|>> Thank you for posting here.
|>>
|>> From your post, I understand that error 11 and error 12292 are found in
|>> event log. If I have misunderstood your concern, please feel free to
|>> correct me.
|>>
|>> Firstly I would like to confirm if Open File Manager is installed on
the
|>> server. If yes, I suggest you temporarily uninstall it and check if the
|>> issue persists.
|>>
|>> If it does not work, let's move on:
|>>
|>> Step 1:
|>> =====
|>> Click Start-->Run, type CMD and click OK.
|>>
|>> Then run following command one by one:
|>>
|>> C:\WINDOWS\system32>net stop vss
|>>
|>> C:\WINDOWS\system32>net stop swprv
|>>
|>> C:\WINDOWS\system32>vssvc /register
|>>
|>> C:\WINDOWS\system32>regsvr32 / swprv.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 /i swprv.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 /i eventcls.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 es.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 stdprov.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 vssui.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 msxml.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 msxml3.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 msxml4.dll
|>>

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```
|>> C:\WINDOWS\system32>regsvr32 msxml2.dll
|>>
|>> C:\WINDOWS\system32>regsvr32 msxml2r.dll
|>>
|>> Restart the server and check if the issue persists.
|>>
|>> Step 2:
|>> =====
|>> Checked the Path in the Registry Key
|>>
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\EventSystem\{26c409cc-ae86-11d1-b616-0
|>>
0805fc79216}\EventClasses\{FAF53CC4-BD73-4E36-83F1-2B23F46E513E}-{00000000-0
|>> 000-0000-0000-000000000000}-{00000000-0000-0000-0000-000000000000}
|>>
|>> Check the string "TypeLib" value, the path should be
|>> %windir%\system32\EVENTCLS.DLL
|>>
|>> For example: C:\WINDOWS\system32\EVENTCLS.DLL
|>>
|>> If the path is wrong, please correct it.
|>>
|>> Step 3:
|>> =====
|>> 1. Click Start-->Run, type regedit and click OK.
|>> 2. Search for following string:
|>>
|>> 790f2886-9889-4c99-8ef5-531add05d044
|>>
|>> 3. Please export the key found for backup purpose.
|>> 4. Delete all the keys found in registry.
|>> 5. Restart the server and check if the issue persists.
|>>
|>> Step 4: Prepare a Clean Boot environment on the server.
|>> =====
|>> 1. Click Start and Click Run, and in the "Open" line, type in
"MSCONFIG"
|>> (without the quotation marks) and click OK.
|>> 2. Under the Service tab, check "Hide All Microsoft Services", and then
|>> click "Disable All" button. In this way, we can disable all the
services
|>> which belong to third-party programs.
|>> 3. Under the Startup tab, click "Disable All" button.
|>>
|>> 4. Click OK.
|>> 5. Choose Yes to restart the computer.
|>> 6. Check "Don't show this message or launch the system configuration
|>> utility when Windows starts".
|>> 7. Please check if the issue persists.
|>>
|>> NOTE: We can check on Normal Startup in the General tab to roll back to
```

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|>> Normal Mode after we get this issue resolved.
|>>
|>> I hope the above information is helpful to you. If the problem still
|>> occurs, please help me gather following information:
|>>
|>> 1. Please export following registry key, compress it and send it to
|>> v-mzhuan@xxxxxxxxxxxxx:
|>>
|>> HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\VSS\Providers\
|>>
|>> 2. Please download the MPS Report tool from the following link and run
it
|>> on the SBS server, then send the generated CAB file to my mailbox
|>> v-mzhuan@xxxxxxxxxxxxx for further investigation so that we can find
what
|>> the root cause is:
|>>
|>>
http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_SETUPPerf.EXE
|>>
|>> For your information:
|>>
<http://www.microsoft.com/downloads/details.aspx?FamilyId=CEBF3C7C-7CA5-408F-88B7-F9C79B7306C0&displaylang=en>
|>>
|>> Please try the above steps at your earliest convenience. If you have
any
|>> concern, please feel free to let me know.
|>>
|>> Best regards,
|>>
|>> Manfred Zhuang(MSFT)
|>> Microsoft Online Newsgroup Support
|>>
|>> Get Secure! – www.microsoft.com/security
|>>
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are

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|>>
|>> Any input or comments in this thread are highly appreciated.
|>> =====
|>>
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|>> rights.
|>> -----
|>> | From: "Waggers" <Waggers@xxxxxxxxxxxxxxxxxxxx>
|>> | References: <OXaI9XNMIHA.5208@xxxxxxxxxxxxxxxxxxxxxxxx>
|>> | <E7E4B36D-8E2E-4536-9A0D-040D1AB42743@xxxxxxxxxxxxxxxx>
|>> | Subject: Re: VSS Errors in Event Log
|>> | Date: Wed, 28 Nov 2007 08:25:43 -0000
|>> | Lines: 52
|>> | X-Priority: 3
|>> | X-MSMail-Priority: Normal
|>> | X-Newsreader: Microsoft Outlook Express 6.00.2900.3138
|>> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3198
|>> | X-RFC2646: Format=Flowed; Response
|>> | Message-ID: <uwuuFhZMIHA.5224@xxxxxxxxxxxxxxxxxxxxxxxx>
|>> | Newsgroups: microsoft.public.windows.server.sbs
|>> | NNTP-Posting-Host: no-dns-yet.demon.co.uk 62.49.123.35
|>> | Path:
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP02.phx.gbl
|>> | Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.sbs:78502
|>> | X-Tomcat-NG: microsoft.public.windows.server.sbs
|>> |
|>> | Many thanks for the respomse.
|>> |
|>> | I, stupidly, forgot to mention the OS details. SBS 2003 Premim R2
(but
|>> | without ISA), all fully updated.
|>> |
|>> | Sorry, I don't know what RC2 is and, I can't see if SQL has SP2
|>> | installed
|>> | (do you know where I look?). However, I've just re-run Microsoft
|>> | Update

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|>> and
|>> | there is nothing listed.
|>> |
|>> | Waggers
|>> |
|>> |
|>> |
|>> | "Kevin Weilbacher" <kw@xxxxxxxxxxxxxxxxxxxx> wrote in message
|>> | news:E7E4B36D-8E2E-4536-9A0D-040D1AB42743@xxxxxxxxxxxxxxxxxxxx
|>> | > Do you have Windows 2003 Server SP2 installed yet?
|>> | > If running RC2, have you installed SQ1 2005 SP2 yet?
|>> | >
|>> | > --
|>> | > Kevin Weilbacher [SBS MVP]
|>> | > "The days pass by so quickly now, the nights are seldom long"
|>> | > *
|>> | >
|>> | > "Waggers" <Waggers@xxxxxxxxxxxxxxxxxxxx> wrote in message
|>> | > news:OXaI9XNMIHA.5208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
|>> |>> Over the last few days I've started to see the following errors
in
|>> the
|>> |>> Event Log. Can anyone give me a pointer on what they mean and
how
|>> to
|>> fix
|>> |>> them?
|>> |>>
|>> |>> Critical Errors in Application Log
|>> |>> Source: VSS – Event ID: 11 – Last Occurrence: 27/11/2007 0547 –
|>> Total
|>> |>> Occurrences: 171
|>> |>> Volume Shadow Copy Service information: The COM Server with
|>> CLSID
|>> |>> {790f2886-9889-4c99-8ef5-531add05d044} and name SW_PROV cannot be
|>> |>> started. [0x80070005]
|>> |>>
|>> |>> Source: VSS – Event ID: 12292 – Last Occurrence: 27/11/2007
|>> 0547
|>> –
|>> |>> Total Occurrences: 171
|>> |>> Volume Shadow Copy Service error: Error creating the
|>> Shadow
|>> |>> Copy Provider COM class with CLSID
|>> {790f2886-9889-4c99-8ef5-531add05d044}
|>> |>> [0x80070005].
|>> |>>
|>> |>>
|>> |>> Many thanks.
|>> |>>

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