

Re: ActiveSync Web Admin Tool won't run

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-11/msg04525.html>

- *From:* "spm" <nospam@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 29 Nov 2007 13:33:42 -0800
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Joe wrote:

I am setting (or at least trying to) a mobile phone to connect to exchange on an SBS2003 SP1 server. After installing Exchange 2003 SP2, I installed the ActiveSync Web Admin Tool. The install seemed to go ok, it shows up in add/remove programs, but I cant get it to run.

I've tried <http://localhost/mobileadmin> as per directions in the SBSMobile5.doc but I get the message.

The page you are looking for might have been removed, had its name changed, or is temporarily unavailable

I can run other programs using localhost/xxxx

Joe

You need to make a change to the way you install the mobile admin pack. Here's the full installation procedure:

1. If you haven't done already, download the Mobile Admin pack here:
<http://www.microsoft.com/downloads/details.aspx?FamilyID=e6851d23-d145-4dbf-a2cc-e0b4c6301453&DisplayLang=en>
2. Backup the metabase in IIS (right click the servername in IIS -> all tasks -> backup/restore -> create backup)
3. TEMPORARILY set the default website to all unassigned (if it is not already)
4. Run MobileAdmin.exe that you downloaded in step 1.
5. Reset IIS back to the way it was before step 3, if applicable
6. Open the properties for the ExAdmin virtual directory under the default website -> directory security -> Edit for Secure Communications and uncheck Require SSL
7. Restart the IIS Admin service

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Regards,

Re: ActiveSync Web Admin Tool won't run

Steve.

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