

Re: Unable to get WM5 to synch with Godaddy Cert

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-11/msg02812.html>

- *From:* nordberg <nordberg_73@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Nov 2007 09:30:39 +0000
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On Sat, 17 Nov 2007 13:06:48 -0800, "John" <nospam@xxxxxxxxxxxx> wrote:

Setup

Brand new install of SBS 2003 R2 Standard. Installed Godaddy Turbo cert per Godaddy instructions. Installed Intermediate cert first. No issues.

RWW and OWA work fine.

Error on Moto Q WM5 is:

Result:

The security certificate on the server is invalid. Contact your Exchange

Server administrator or ISP to install a valid certificate on the server.

Support code: 0x80072f0d

I had Godaddy reissue the cert just to make sure I did not make a mistake.
No change.

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I Googled for 0x80072f0d but did not see any resolutions.

This is the 4th SBS server I have installed the same type of Cert from Godaddy and this is the first one to give me problems.

TIA

John

GoDaddy certs don't work out of the box. Follow the instructions below and it will get you up and running:

Go to Start...then Run, and type in MMC.

Once the MMC Console root is open, hit ctrl + m. This will bring up the Add/Remove Snap-In dialog box.

Select "Add"

In the Add Standalone Snap-in dialog box, choose "Certificates"; then click the "Add" button.

In the Certificates snap-in box it is very important you choose "Computer account," hit "Next," and then "Local computer."

Finish out of the standalone boxes and view the Console Root window. You should now see a Console Root folder, with a Certificates folder under it, and a list of folders under the Certificates icon/folder.

Open the "Trusted Root Certification Authorities" folder and then go to the "Certificates" sub folder and open it.

Search the alphabetical listing for a GoDaddy Class 2 root certificate.

- a) Right click the Go Daddy certificate
- b) Select "Properties"
- c) Select the radio button for "Disable all purposes for this"

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certificate"

d) Click Ok

Then, in the Console Root window, expand on the Intermediate Certification Authorities folder and open the Certificates folder.

Find any GoDaddy certificates listed there and remove them.

Browse to <https://certificates.godaddy.com/Repository.go>

Download the following files:

gd_cross_intermediate.crt

gd_intermediate.crt

Then right click on the root or top level folder for the Intermediate Certification Authorities folder, choose All Tasks, and the Import option.

It is imperative you install these files in the following order.

Browse to the gd_cross_intermediate.crt file and choose it.

Place it in the Intermediate Certification Authorities.

After completing the cross intermediate, do the same process, but this time for the intermediate certificate.

Also, open the IE browser on your server and go to Tools/Internet Options/Content and click on the "Certificates" button and check the Trusted Root folder in it. Search for a GoDaddy Class 2 trusted root. If there is a GoDaddy listed, remove it.

Stop and Start IIS.

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