

Re: Remote Web Workplace Issue

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-11/msg02278.html>

- *From:* Kevin Miles Davis <KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 14 Nov 2007 17:58:00 -0800
-

I'm running using direct broadband connection to my cable modem

"Merv Porter [SBS-MVP]" wrote:

So, there is no router on your network?

--

Merv Porter [SBS-MVP]

=====

"Kevin Miles Davis" <KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:481F1A88-ABC6-4E70-A4FB-403E818DC1C0@xxxxxxxxxxxxxxxxxxxxx

I'm running SBS 2003 Premium with ISA 2004.
All LAN workstations are affected.

Are ports 4125 and 443 forwarded to your SBS NIC? How do I check? I've opened these ports on the workstation with scope to network

IPConfig /all on SBS server shows:

Windows IP Configuration:

Host name: Sparky
Primary Dns suffix: davislarson.local
IP Routing Enabled: Yes
WINS Proxy Enabled: Yes
DNS Suffix Search List: davislarson.local

PPP adapter RAS Server (Dial In) Interface:

Connection-specific DNS Suffix:
Description: WAN (PPP/SLIP) Interface
Physical Address: 00-53-45-00-00-00
DHCP Enabled: No
IP Address: 192.168.16.12
Subnet mask: 255.255.255.255

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Default Gateway:
NetBIOS over Tcpi: Disabled

Ethernet adapter Network Connection:
Connection-specific DNS Suffix:
Description: Intel(R) PRO/1000 MT Network Connection
Physical Address: 00-11-43-EF-46-F5
DHCP Enabled: No
IP Address: 70.89.160.185
Subnet mask: 255.255.255.248
Default Gateway:70.89.160.190
DNS Servers: 192.168.16.2
Primary WINS Server: 192.168.16.2
NetBIOS over Tcpi: Disabled

Ethernet adapter Server Local Area Connection:

Connection-specific DNS suffix:
Description: Intel(R) PRO/1000 MT Network Connection #2
Physical Address: 00-11-43-EF-46-F4
DHCP Enabled: No
IP Address: 192.168.16.2
Subnet Mask: 255.255.255.0
Default Gateway:
DNS Servers: 192.168.16.2
Primary WINS Server: 192.168.16.2

Thanks

"Merv Porter [SBS-MVP]" wrote:

This may be a sign that port 4125 is being blocked.

Is this SBS 2003 Premium (with ISA 2000 or ISA 2004)?
Are all your LAN workstations affected?
Are ports 4125 and 443 forwarded to your SBS NIC?

Can you post the results of an ipconfig /all for your SBS server?

Merv Porter [SBS-MVP]
=====

"Kevin Miles Davis"
<KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in
message
news:C90797F9-B5EB-49A3-B09B-7E77371D6CB6@xxxxxxxxxxxxxxxxxxxx

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The error message is:

VBScript: Remote Desktop Disconnected

The client could not establish a connection to the remote computer.

The most likely causes for this error are:

- 1) Remote connections might not be enabled at the remote computer.
- 2) the maximum number of connections might be exceeded at the remote computer.
- 3) A network error might have occurred while establishing the connection.
- 4) The Remote Web Workplace designated port might be blocked by a firewall.

Thanks...

"Merv Porter [SBS-MVP]" wrote:

What is the exact text of the error that you get?

--

Merv Porter [SBS-MVP]

=====

"Kevin Miles Davis"

<KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:580F5959-5584-429C-B9F8-33AC6E7B6DFF@xxxxxxxxxxxxxxxxxxxx

Hmm ...
interesting
- however,
I get the
same error
message
when
connecting
over
ethernet
inside the

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LAN, not
only from
the trouble
laptop but
another
workstation
as well.
Also, I can
connect
using the
aircard on
my
wife's
laptop,
which has
not been
connected
to the SBS
domain. I
am still
wondering
whether this
is a policy
issue but
don't have
the
smarts/experience
to
know
how to go
about
troubleshooting
in that
direction.

"Merv
Porter
[SBS-MVP]"
wrote:

Have
you
seen
this?

Having
issues
with
the
Verizon

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aircard
and
Remote
Web
workplace

<http://msmvps.com/blogs/bradley/archive/2005/09/09/66049>.

--

Merv
Porter
[SBS-MVP]

=====

"Kevin
Miles
Davis"

<KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote
in
message

<news:2F0E5337-4F59-48D7-90CA-29236A88BA3F@xxx>

No

-

I
cannot
connect
to
remote
desktops
either
inside
or
outside
the
LAN
on
the
trouble
laptop.

I
can
connect
remotely
on
my
wife's
laptop
which
has

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never
run
the
SBS
workstation
setup.

"Merv
Porter
[SBS-MVP]"
wrote:

So,
if
you
don't
use
the
Air
Card,
you
can
connect
to
the
remote
workstations?

--
Merv
Porter
[SBS-MVP]

=====
"Kevin
Miles
Davis"
<KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:A7284123-A1CF-4680-B825-3D565

Still
getting
same
error
message
after
disabling

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ISA
client
firewall
on
laptop
–
I'm
connecting
to
the
internet
via
a
Verizon
air
card

thanks

"Merv
Porter
[SBS-MVP]"
wrote:

What
happens
if
you
disable
the
ISA
client
firewall
on
the
laptop
(I
assume
the
laptop
is
not
connected
to
the
domain
at
the
moment).

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--
Merv
Porter
[SBS-MVP]

"Kevin
Miles
Davis"
<KevinMilesDavis@xxxxxx
wrote
in
message
<news:6730570F-8551-4181>

I
uninstalled
McAfee
but
still
have
the
same
problem.

Thanks

"Merv
Porter
[SBS-MVP]"
wrote:

As
a
test,
what
happens
if
you
uninstall
the
McAfee
firewall
(and
antivirus)
altogether
from
the
laptop?

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Merv
Porter
[SBS-MVP]
=====

"Kevin
Miles
Davis"
<KevinMiles@...>
wrote
in
message
news:ADEF...

I
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Web
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with
a
SBS

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desk

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the
SBS
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conn
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ISA
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Outl

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to
log
onto
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RW
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but

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the
error
mess
"Re
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is
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I've
adde
the
IP
addr
for
the
SBS
serv
to
the
trust
sites
zone
in
IE
6.0.

The
McA
firev
on
the
troul
lapt
is
disal
but
the
Win
firev
(run
Win
XP
Pro)
is
enab
in
secu
cent
and
is

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lock
so
that
it
can
be
disal
I
don'
know
how
to
mod
the
Win
firev
setti
in
case
the
firev
is
bloc
the
remo
desk
conr

Any
help
wou
be
grea
appr
Than

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