

Re: Remote Web Workplace Issue

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-11/msg02052.html>

- *From:* "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 13 Nov 2007 18:33:58 -0500
-

So, if you don't use the Air Card, youu can connect to the remote workstations?

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Merv Porter [SBS-MVP]

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"Kevin Miles Davis" <KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:A7284123-A1CF-4680-B825-3D5657458ACE@xxxxxxxxxxxxxxxxxxxxxx

Still getting same error message after disabling ISA client firewall on laptop – I'm connecting to the internet via a Verizon air card

thanks

"Merv Porter [SBS-MVP]" wrote:

What happens if you disable the ISA client firewall on the laptop (I assume the laptop is not connected to the domain at the moment).

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Merv Porter [SBS-MVP]

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"Kevin Miles Davis" <KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:6730570F-8551-4181-A23F-BC30DBE0A9D0@xxxxxxxxxxxxxxxxxxxxxx

I uninstalled McAfee but still have the same problem.

Thanks

"Merv Porter [SBS-MVP]" wrote:

Re: Remote Web Workplace Issue

As a test, what happens if you uninstall the McAfee firewall (and antivirus) altogether from the laptop?

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Merv Porter [SBS-MVP]

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"Kevin Miles Davis"
<KevinMilesDavis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:ADEF2D5F-C391-4E98-B034-27994F2B4D37@xxxxxxxxxxxxxxxxxxxx

I am having trouble using Remote Web Workplace to connect to either the SBS server or a workstation desktop.

This appears to be a workstation issue. On a different workstation, not configured with a SBS connection, I can remotely connect to both desktops.

The trouble laptop can successfully make a connection to the SBS network, connect to ISA using firewall client, log onto the RWW and run remote web Outlook.

The list of workstation desktops available to log onto using RWW is shown but the error message "Remote Desktop Disconnected" is received.

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I've added the IP address for the SBS server to the trusted sites zone in IE 6.0.

The McAfee firewall on the trouble laptop is disabled but the Windows firewall (running Windows XP Pro) is enabled in security center and is locked so that it cannot be disabled. I don't know how to modify the Windows firewall settings in case the firewall is blocking the remote desktop connection.

Any help would be greatly appreciated.
Thanks.