

Re: Pop3 / Outlook 2007 / ISA 2004 / SBS

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-11/msg00960.html>

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- 1) I have tested the proposals in the link. It makes no difference to the problem.
 - 2) In Define Firewall Client Settings; Outlook disable value is set to 0. This should let outlook thro the ISA firewall.
 - 3) A new access rule has been created as role 1 with Allow, selected protocols: DNS/POP3/SMTP, Access Rule Source: internal, Access Rule Destinations: External, User Sets All Users.
 - 4) ISA Server Firewall Client has been reinstalled on the client.
 - 5) Variations of the firewall rule has been tested like, All outbound traffic, All Authenticated Users.
 - 6) ISA Server Monitoring is consistently reporting Destination Port:110, Protocol:POP3, Action: Faild Connection Attempt DNS/POP3/SMTP, Client Username, Source Network: Internal, Destination Network: External.
 - 7) In detail description of the Failed Connection Attempt:
Log type: Firewall service
Status: A connection attempt failed because the connected party did not properly respond after a period of time, or established connection faild because connected host has faild to respond.
Rule: DNS/POP3/SMTP
Source: Internal(192.168.1.34:1973)
Destination: External (193.213.115.9:110)
Protocol: POP3
User: User name
Additional information
Number of bytes sent:0 Number of bytes recived 0
Processing time 2125ms Orginal Client IP 0.0.0.0
Cleint agent OUTLOOK.EXE:3.5.1
 - 8) The Client has an wireless connection to the Lan.
 - 9) We have been to consultants looking at the problem to role out any misunderstanding or miss configurations in the proposal from Thomas Shinder.
 - 10) We have tested one of the accounts in SBS Server POP3 Connector. It works there.
 - 11) Outlook just can not get past the ISA Server Firewall. The configuration in Define Firewall Client Settings; Outlook disable value is set to 0 or to 1 make no difference.
 - 12) I will try to recreate the problem on an other system this evening.
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