

RE: SBS2003 Premium and ISA2004 SP3 FTP and POP3 problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-10/msg04344.html>

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 - *Date:* Wed, 31 Oct 2007 11:52:30 GMT
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Hello Ronnie,

Thank you for update.

From the ISA log, I found the following error:

```
192.168.0.14 POUNDSFORD\rvk Mozilla/4.0 (compatible; MSIE 7.0; Windows NT
5.1; .NET CLR 1.1.4322; .NET CLR 2.0.50727; .NET CLR 3.0.04506.30) Y
10/30/2007 20:02:25 w3proxy POUNDSFORD1 - ftp.microsoft.com 207.46.236.102
21 127843 2062 - ftp TCP GET ftp://ftp.microsoft.com/ - Inet 10054 0x0 SBS
Internet Access Rule Req ID: 2f540322 Internal External 0x86 Failed
```

```
POUNDSFORD1 10/30/2007 19:57:27 TCP 192.168.0.14:4215 207.46.236.102:21
192.168.0.14 Internal External Terminate 0x80074e24 SBS Internet Access
Rule FTP N 43 43 212 212 16656 16469 - - - - POUNDSFORD\rvk
filezilla.exe:3:5.1 9 74 - - -
```

Based on my research on the error code, I think this is a know network issue after install windows server 2003 sp2 on SBS 2003. I suggest you try to install the following hotfix on SBS:

You may experience network-related problems after you install Windows Server 2003 SP2 or the Scalable Networking Pack on a Windows Small Business Server 2003-based computer
<http://support.microsoft.com/?id=936594>

If the issue persists, please verify the steps about disable "Require all users to authenticate" option:

Please open the ISA2004 Management Console, in the left panel, expand to Configuration->Networks. Under "Networks panel", double click "Internal". Switch to "Web Proxy" panel, click "Authentication" button and then uncheck the "Require all users to authenticate" option. Then click the Apply button to save the changes.

If we cannot resolve the issue after we perform the above steps, please

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help me collect some information for further investigation:

1. Does this issue happen on all clients?
2. Can you access external FTP on SBS?
3. Run command "ipconfig /all > c:\ipconfig_sbs.txt" and "route print > c:\route_sbs.txt" on SBS, send the files c:\ipconfig_sbs.txt and c:\route_sbs.txt to me at v-terliu@xxxxxxxxxxxxxx