

# Re: Exchange Server Reported Error 0x8004011d

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-10/msg03434.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Thu, 25 Oct 2007 10:10:09 GMT
- 

Hi Adam,

If you want to disjoin the computer from domain, then rejoin it to the domain, you can take the following step to keep the older user profile:

Step 1: Create user account:

1. Disjoin the computer from domain.
  2. Create the computer account by running the Add Computer Wizard.
  3. Save the domain user profile.
- 
- 1) Create additional local administrator account for the profile migration. Then log on as second local administrator.
  - 2) In Windows Explorer, click Tools, click Folder Options, click the View tab, click Show hidden files and folders, click to clear the Hide protected operating system files check box, and then click OK.
  - 3) Locate the C:\Documents and Settings\Domain User folder.
  - 4) Copy all the contents in this folder.
  - 5) Please plaster to C:\Documents and Settings\Username(original local administrator) folder
  - 6) Log off.

Step 2: Login with the local administrator (original) account to verify if the local admin account comes up with the domain user profile.

Step 3: Run ConnectComputer wizard and migrate the local user profile (Local Admin) to the new domain. it will then allow you to map domain user accounts to local profiles on the machine thus preserving your profiles: 'Assign Users to this Computes and Migrate their Profiles'.

When you logon the machine, please double click \\sbsserver\clients\setup\sbsdefault.prf file. The Outlook profile will be created automatically. Then try again.

Help this helps.

I am looking forward to hear from you.

Re: Exchange Server Reported Error 0x8004011d

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<thread-index: AcgUt8b0V7NCzgXhSfKgrSUi6Jca1w==  
<X-WBNR-Posting-Host: 207.46.19.168  
<From: =?Utf-8?B?QWRhbSBC?= <AdamB@xxxxxxxxxxxxxxxxxxxxxx>  
<References: <B8288EDD-ED07-45FB-917C-F9D7524A8E38@xxxxxxxxxxxxxx>  
<uA7I9nDFIHA.6120@xxxxxxxxxxxxxxxxxxxxxx>  
<4100A193-4E5E-490C-A0EF-4CF188B7B3A1@xxxxxxxxxxxxxx>  
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<B90B2EDD-7E33-476D-A49C-46873CB38469@xxxxxxxxxxxxxx>  
<CBC281F7-2249-472C-8A87-2D938861D612@xxxxxxxxxxxxxx>  
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<Date: Mon, 22 Oct 2007 07:28:12 -0700  
<Lines: 93  
<Message-ID: <1F0A2A4C-CB80-4644-A3EC-49FC42B53B38@xxxxxxxxxxxxxx>

Re: Exchange Server Reported Error 0x8004011d

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<Content-Type: text/plain;  
< charset="Utf-8"  
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<X-Newsreader: Microsoft CDO for Windows 2000  
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<Newsgroups: microsoft.public.windows.server.sbs  
<Path: TK2MSFTNGHUB02.phx.gbl  
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:70780  
<NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149  
<X-Tomcat-NG: microsoft.public.windows.server.sbs

<  
<Hi Jason,

<  
<Thanks for all your help, I don't think it's an exchange issue, the same  
<system no longer opens up the internet website (<http://companyweb>) I am  
going  
<to take the system off the network and rejoin the network, I will let you  
<know how it goes.

<  
<  
<  
<"Jason Miller [SBS-MVP]" wrote:

<  
<> If you can rule out Exchange as the culprit (if the user's mailbox works  
on  
<> other systems), then maybe taking the question to an Outlook group will  
<> yield better information and recommendations. It sounds application and  
<> client-side specific to me, but I'm not certain.

<>  
<> Wish I could be of more help,  
<>  
<> Jason

<>  
<>  
<> "Adam B" <AdamB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<> [news:B90B2EDD-7E33-476D-A49C-46873CB38469@xxxxxxxxxxxxxxxxxxx](mailto:news:B90B2EDD-7E33-476D-A49C-46873CB38469@xxxxxxxxxxxxxxxxxxx)

<> > Hi Jason,  
<> >  
<> > Yes sorry conect the system to the network using connectcomputer,  
system  
<> > has  
<> > been working for around 6 months, then just stopped working, I have  
<> > deleted  
<> > the exchange details in control panel --> mail, no joy.

<> >  
<> >

Re: Exchange Server Reported Error 0x8004011d

<>  
<> "Jason Miller [SBS-MVP]" wrote:  
<>  
<>> Hi Adam  
<>>  
<>> The other question Claus had for you related to how the workstation in  
<>> question was joined to your SBS domain – via "connectcomputer"?  
<>>  
<>> Have you tried to manually recreate your Exchange Mail Profile  
(control  
<>> panel | mail | show profiles)? Delete what's there (it's not working  
<>> anyway), and recreate using the Exchange environment variables for  
your  
<>> network. This might get you back on track without the error you're  
<>> currently seeing.  
<>>  
<>> I hope that helps,  
<>>  
<>> Jason  
<>>  
<>>  
<>>  
<>> "Adam B" <AdamB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<>> [news:4100A193-4E5E-490C-A0EF-4CF188B7B3A1@xxxxxxxxxxxxxxxxxxxx](mailto:news:4100A193-4E5E-490C-A0EF-4CF188B7B3A1@xxxxxxxxxxxxxxxxxxxx)  
<>>> HI,  
<>>>  
<>>> I can ping the server name, gets a reply 4 times as it should.  
<>>>  
<>>> I'm not using DHCP, other workstations on the network all have  
static  
<>>> IP  
<>>> addresses and are working fine.  
<>>>  
<>>> Look forward to your reply.  
<>>>  
<>>> "Claus" wrote:  
<>>>  
<>>>> Did you join the computer via "connectcomputer"? Is the box set to  
<>>>> DHCP?  
<>>>> Did  
<>>>> you check that it gets a proper IP configuration? Can you ping the  
<>>>> server  
<>>>> by  
<>>>> name?  
<>>>>  
<>>>> --  
<>>>> Claus  
<>>>> "Adam B" <AdamB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<>>>> [news:B8288EDD-ED07-45FB-917C-F9D7524A8E38@xxxxxxxxxxxxxxxxxxxx](mailto:news:B8288EDD-ED07-45FB-917C-F9D7524A8E38@xxxxxxxxxxxxxxxxxxxx)  
<>>>>> Hi  
<>>>>>

Re: Exchange Server Reported Error 0x8004011d

<> >>>> > Have a SBS 2003 running with 6 Workstations, outlook 2003 on one  
of  
<> >>>> > the  
<> >>>> > systems won't connect to the server and returns the error  
Exchange  
<> >>>> > Server  
<> >>>> > Reported Error 0x8004011d  
<> >>>> >  
<> >>>> > All the other systems run fine, I have reinstalled Outlook 2003  
on  
<> >>>> > this  
<> >>>> > system, but with no joy, can any one help  
<> >>>>  
<> >>>>  
<> >>>>  
<  
<