

RE: Exchange Server

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-10/msg02484.html>

- *From:* v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Thu, 18 Oct 2007 09:47:53 GMT
-

Hi Shailendra,

Thanks for your reply.

I am glad to know the problem is resolved.

For the SharePoint issue, considering this thread has a long history and it's not related to the Exchange issue, a suggestion is open a new thread in our newsgroup. Thanks for your understanding. You can also post the issue description here and I will help you on this.

I'd like to make a summary for the Exchange issue here:

Problem: After installed SMTP services, Exchange didn't work and you get EventID 340: MExchange Transport and it is disabled.

Cause: SMTP service for Windows 2003 has been re-installed, however, Exchange Server SMTP service extensions wasn't be restored.

Solution:

1. Download Smtpreinstall.exe file.

- 1) Create a folder named SP3 on your local hard disk.
- 2) Download the EX2KSP3_server.exe file from this page into the SP3 folder.

Service Pack 3 for Exchange 2000 Server and Exchange 2000 Server Enterprise Edition

<http://technet.microsoft.com/en-us/exchange/bb288480.aspx>

- 3) In My Computer, open the SP3 folder, and then double-click EX2KSP3_server.exe.
- 4) In the Unzip To Folder dialog box, enter the location of the SP3 folder. Click the Unzip button.
- 5) When the self-extraction process is complete, click OK, and then click Close.
- 6) You can find smtpreinstall.exe in the SP3\server\support\utils\i386\ folder.

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2. Copy smtpreinstall.exe to the c:\program files\Exchsrvr\Bin folder. Run Smtpreinstall.exe from that folder.
3. In the "Microsoft Exchange SMTP Reinstall" dialog box, click "OK" to start the SMTP service configuration.
4. After the SMTP service is configured successfully, click "OK" to restart the computer.
5. Please rerun the CEICW to reconfigure the Email and internet connection configuration.

I'd like to give you more information for your reference:

Description of the Windows Small Business Server 2003 Best Practices Analyzer tool

<http://support.microsoft.com/kb/940439>

Backing Up and Restoring Windows Small Business Server 2003

<http://www.microsoft.com/downloads/details.aspx?FamilyID=487736f8-f6f5-436d-a82d-0c8d66e2a634&DisplayLang=en>

Using Microsoft Exchange Server 2003 Recovery Storage Groups

<http://www.microsoft.com/downloads/details.aspx?FamilyID=df144af6-bee5-4b35-866a-557e25fe2ba1&DisplayLang=en>

Documentation by Alphabetical List for Windows Small Business Server 2003

<http://www.microsoft.com/windowsserver2003/sbs/techinfo/productdoc/alpha.mspx>

Windows Small Business Server Technical Library

<http://technet2.microsoft.com/WindowsServerSolutions/SBS/en/library/4082d695-2075-4ca0-8af8-99fd04b78b2d1033.mspx?mfr=true>

The Official SBS Blog

<http://blogs.technet.com/sbs/default.aspx>

Hope this helps.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

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RE: Exchange Server

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<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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<X-Tomcat-ID: 144267617
<References: <1DB6E40F-6EF8-4E12-A580-71C94DED0B03@xxxxxxxxxxxxxx>
<8VPg9xuCIHA.4200@xxxxxxxxxxxxxxxxxxxxxxxx>
<3DEAEB27-1F51-4AF0-9DA9-33DAE7942294@xxxxxxxxxxxxxx>
<jrx2dr5DIHA.5256@xxxxxxxxxxxxxxxxxxxxxxxx>
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<Content-Type: text/plain
<Content-Transfer-Encoding: 7bit
<From: v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
<Organization: Microsoft
<Date: Tue, 16 Oct 2007 10:52:04 GMT
<Subject: RE: Exchange Server
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<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:69603
<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
<
<Hi,
<
<Thanks for your reply.

RE: Exchange Server

RE: Exchange Server

<
<Based on my research on the events in the logs, this issue can occur if
the
<SMTP service for Windows 2003 has been re-installed, but the Exchange
<Server SMTP service extensions have not been restored.
<
<To resolve this
<
<1. Download Smtpreinstall.exe file.
<
<1) Create a folder named SP3 on your local hard disk.
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<
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Enterprise
<Edition
<<http://technet.microsoft.com/en-us/exchange/bb288480.aspx>
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<2. Copy smtpreinstall.exe to the c:\program files\Exchsrvr\Bin folder. Run
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<
<3. In the "Microsoft Exchange SMTP Reinstall" dialog box, click "OK" to
<start the SMTP service configuration.
<
<4. After the SMTP service is configured successfully, click "OK" to
restart
<the computer.
<
<5. Please rerun the CEICW to reconfigure the Email and internet connection
<configuration.
<
<825763 How to configure Internet access in Windows Small Business Server
<2003
<<http://support.microsoft.com/?id=825763>
<
<Please try my suggestion and let me know the result.
<
<I am looking forward to hear from you.
<
<Best regards,
<

RE: Exchange Server

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<Robert Li(MSFT)

<

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<

<-----

<<X-Tomcat-ID: 28334433

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<<8VPg9xuCIHA.4200@xxxxxxxxxxxxxx>

<<3DEAEB27-1F51-4AF0-9DA9-33DAE7942294@xxxxxxxxxxxxxx>

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<<Content-Transfer-Encoding: 7bit

<<From: v-robeli@xxxxxxxxxxxxxx (Robert Li [MSFT])

<<Organization: Microsoft

<<Date: Tue, 16 Oct 2007 02:18:28 GMT

<<Subject: RE: Exchange Server

<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<Message-ID: <jrx2dr5DIHA.5256@xxxxxxxxxxxxxx>

<<Newsgroups: microsoft.public.windows.server.sbs

RE: Exchange Server

RE: Exchange Server

<<Lines: 194

<<Path: TK2MSFTNGHUB02.phx.gbl

<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:69532

<<NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182

<<

<<Hi,

<<

<<Thanks for your reply.

<<

<<Please copy the URL

<<<http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd>

<9

<<15706/MPSRPT_Exchange.EXE in IE and download the file, then run the wizard

<<to collect the send the MPS report to me.

<<

<<If that still doesn't work, please visit the following KB and download the

<<tool.

<<

<<How to install the Exchange edition of the Microsoft Product Support

<<Reporting Tool

<<<http://support.microsoft.com/kb/870640>

<<

<<I am looking forward to hear from you.

<<

<<If you need further assistance, please don't hesitate to let me know.

<<

<<Best regards,

<<

<<Robert Li(MSFT)

<<

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RE: Exchange Server

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<<

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rights.

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<<-----

<<<Thread-Topic: Exchange Server

<<<thread-index: AcgPIGfJirIFfAV7SieTPwHJQHYGww==

<<<X-WBNR-Posting-Host: 207.46.192.207

<<<From: =?Utf-8?B?U2hhaWxlbmRyYSBOZWVtYQ==?=

<<<ShailendraNeema@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<References: <1DB6E40F-6EF8-4E12-A580-71C94DED0B03@xxxxxxxxxxxx>

<<<8VPg9xuCIHA.4200@xxxxxxxxxxxxxxxxxxxx>

<<<Subject: RE: Exchange Server

<<<Date: Mon, 15 Oct 2007 04:42:03 -0700

<<<Lines: 119

<<<Message-ID: <3DEAEB27-1F51-4AF0-9DA9-33DAE7942294@xxxxxxxxxxxx>

<<<MIME-Version: 1.0

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<<<Content-Transfer-Encoding: 7bit

<<<X-Newsreader: Microsoft CDO for Windows 2000

<<<Content-Class: urn:content-classes:message

<<<Importance: normal

<<<Priority: normal

<<<X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929

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<<<Path: TK2MSFTNGHUB02.phx.gbl

<<<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:69304

<<<NNTP-Posting-Host: tk2msftbfm01.phx.gbl 10.40.244.148

<<<X-Tomcat-NG: microsoft.public.windows.server.sbs

<<<

<<<Hi,

<<< I am also facing problem to connect mentioned link by you. Currently I

<am

<<<getting below error message.

<<<The page cannot be found

RE: Exchange Server

RE: Exchange Server

<<<The page you are looking for might have been removed, had its name
<<changed,
<<<or is temporarily unavailable.

<<<

<<<"Robert Li [MSFT]" wrote:

<<<

<<<> Hi,

<<<>

<<<> Thanks for posting in our newsgroup.

<<<>

<<<> Before we go further on this issue, please let me know the following:

<<<>

<<<> 1. Is your server SBS server or a Exchanger server?

<<<>

<<<> 2. How did you install the SMPT services, from Add/Remove programs?

<<<>

<<<> Based on my experience, if the SMTP service for Windows 2003 has been

<<<> re-installed, Exchange Server SMTP service extensions will not be

<<restored

<<<> and the Exchange stops working. There is a tool to fix this.

<<<>

<<<> Please help me collect the MPS Report on SBS server. After I
researched

<<the

<<<> error I will give you troubleshooting steps:

<<<>

<<<> 1. Visit

<<<>

<<<<http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd>

<9

<<<> 15706/MPSRPT_Exchange.EXE to download the file.

<<<>

<<<> 2. Run the MPSRPT_Exchange.EXE on the server box.

<<<>

<<<> 3. Wait for 10~15 minutes.

<<<>

<<<> 4. Open Windows explorer, navigate to

<<%SYSTEMROOT%\MPSReports\Exchange\cab\

<<<>

<<<> 5. Send the .cab file directly to v-robali@xxxxxxxxxxxxxx with
subject:

<<<> 40693758-Exchange Server.

<<<>

<<<> I am looking forward to hear from you.

<<<>

<<<> If you need further assistance, please don't hesitate to let me know.

<<<>

<<<> Best regards,

<<<>

<<<> Robert Li(MSFT)

RE: Exchange Server

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<<<> -----

<<<> <Thread-Topic: Exchange Server

<<<> <thread-index: AcgKPUKhCcsvkoNSQFewkQD+2ejMwg==

<<<> <X-WBNR-Posting-Host: 207.46.193.207

<<<> <From: =?Utf-8?B?U2hhaWxlbmRyYSBOZWVtYQ==?=

<<<> <ShailendraNeema@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

<<<> <Subject: Exchange Server

RE: Exchange Server

RE: Exchange Server

<<<< <Date: Mon, 8 Oct 2007 23:26:00 -0700
<<<< <Lines: 10
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<<<< <Content-Type: text/plain;
<<<< < charset="Utf-8"
<<<< <Content-Transfer-Encoding: 7bit
<<<< <X-Newsreader: Microsoft CDO for Windows 2000
<<<< <Content-Class: urn:content-classes:message
<<<< <Importance: normal
<<<< <Priority: normal
<<<< <X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929
<<<< <Newsgroups: microsoft.public.windows.server.sbs
<<<< <Path: TK2MSFTNGHUB02.phx.gbl
<<<< <Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:68140
<<<< <NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
<<<< <X-Tomcat-NG: microsoft.public.windows.server.sbs
<<<< <
<<<< <I am new to Exchange Server. My Exchange server was working fine but
<<since
<<<< <last week it not working. Actually I tried to Install SMTP services
<but
<<I
<<<< do
<<<< <not know how and by which services it is not working. In event view I
<<am
<<<< <getting Error Event-ID 340 i.e. MExchange Transport and it is
<<disabled.
<<<< When
<<<< <I make it enable then problem is as it is. If you need more details
<<that I
<<<< <can provide.
<<<< <
<<<< <Any hint or explanation will be appreciated,
<<<< <
<<<< <Thanks
<<<< <
<<<<
<<<<
<<<<
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