

RE: Migrating Profile

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-10/msg02294.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Wed, 17 Oct 2007 10:05:51 GMT
-

Hello Customer,

Thank you for update.

From your description, the Copy To button grey out, please ensure the following:

1. When you logon the client computer with one user account, the Copy To button will be grey out when you select this user account.
2. The user profile is corrupted.

Therefore, I suggest you that:

1. Ensure you logon the computer with local administrator account.
2. Logon this account which profile you want to migrate to the computer, to ensure the profile is correct. Then, run the manually migrate again.

If the user profile still does not list in the user profiles window, we need to copy and overwrite the profile manually:

Copy the user profile and past on the folder that contains the domain user profiles, and overwrite all.

If we cannot resolve the issue after we perform the above steps, please help me collect some information for further investigation:

1. Does this issue happen on all client computers?
2. Try to create a new local user account on the client computer, and logon this account once. Then, run connectcomputer wizard. Does the new user account appear in the list?

I hope these steps will give you some help.

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Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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| Thread-Topic: Migrating Profile
| thread-index: AcgP90JkmvVEhAWmRV2Q66jBz9MEuA==
| X-WBNR-Posting-Host: 207.46.19.168
| From: =?Utf-8?B?TWFnbmV0b3JhbQ==?= <Magnetoram@xxxxxxxxxxxxxxxxxxxxxxxx>
| References: <CB5F401E-D7D1-4FE2-A85D-E3D1723060DE@xxxxxxxxxxxx>
<yRyBRH#CIHA.4200@xxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: RE: Migrating Profile
| Date: Tue, 16 Oct 2007 06:20:02 -0700
| Lines: 161
| Message-ID: <65F40D2F-EFED-4EED-865A-D7C692037628@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit

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| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:69627
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Thank You for Your Post...
| The user profile was not there. On C:\ my computer\documents and
| settings\user.xxxxxxxx (domain name) I see the user I want to migrate the
| profile. When I follow your instructions for manually migrating the user
| is
| not listed. I have an unknown account listed that is 2.52 .GB the user I
| want
| to migrate is 2.6GB. When I go into user profiles on the local computer
| it is
| listed as account unknown type local status local modified on 10/10 and
| it
| will not give me a copy option. copy is greyed out.

| "Terence Liu [MSFT]" wrote:

| > Hello Customer,
| >
| > Thank you for posting here.
| >
| > According to your description, I understand that the local user profile
| > name does not list when you try to migrate local user profile to domain
| > user profile by running connectcomputer wizard. If I have misunderstood
| > the
| > problem, please don't hesitate to let me know.
| >
| > Based on my research, I suggest we try the following steps to see if we
| > can
| > resolve this issue:
| >
| > 1. When you run connectcomputer wizard to join the client computer to
| > SBS
| > domain, you need to logon as local administrator account. Meanwhile,
| > please
| > do not logon the local user account which you want to migrate.
| >
| > 2. Let's verify the steps about user profile migration when run
| > connectcomputer wizard:
| >
| > a. Delete the old domain account and computer account for this client
| > computer from SBS. Delete user account from Server Management ->

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Standard

- |> Management -> Users, delete computer account from Server Management ->
- |> Standard Management -> Client Computers
- |>
- |> b. Run Add User wizard on SBS to create new user account and computer
- |> account for the client computer. From Server Management -> Standard
- |> Management -> Users ->Add a User link.
- |>
- |> c. Log on the client computer with local administrator, access
- |> http://<Server name>/connectcomputer to bring up the Setup Computer Wizard,
- |> it will then allow you to map domain user accounts to local profiles on the
- |> machine thus preserving your profiles: "Assign Users to this Computer and
- |> Migrate their Profiles".
- |>
- |> d. You will Add a domain account to "Users assigned to this computer", and
- |> then choose the existing local user profile in the "Current User Settings".
- |> By Default, the value for "Current User Settings" is "None".
- |>
- |> 3. If the local user profile still does not list, we can try to manually
- |> migrate the user profile on XP.
- |>
- |> a. Finish the connectcomputer wizard to join XP to SBS domain. Logon the
- |> domain user account once to create new user profile on client computer.
- |> Then, logoff domain account and logon local administrator.
- |>
- |> b. Right-click My Computer , and then click Properties .
- |> c. On the Advanced tab, click Settings under User Profiles pane, click the
- |> local profile that contains the settings you want, and then click Copy To .
- |>
- |> NOTE : The profile usually contains the name of the computer and the name
- |> of the user account.
- |>
- |> d. In the Copy profile to box, click Browse , and then browse to the
- |> folder that contains the domain user profiles. The default folder for
- |> profiles is C:\Documents and Settings.
- |> e. Click the domain accounts folder, which by default has the Netbios name
- |> of the domain appended to the username.
- |> f. Click OK .
- |> g. Click Change , add the appropriate permissions to the domain user
- |> account so that it can use the profile, and then click OK until you

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return

|> to the desktop.

|>

|> If we cannot resolve the issue after we perform the above steps, please
|> help me collect some information for further investigation:

|>

|> 1. Does this issue happen on all client computers?

|>

|> 2. Try to create a new local user account on the client computer, and
logon

|> this account once. Then, run connectcomputer wizard. Does the new user
|> account appear in the list?

|>

|> 3. Please capture screenshots on the wrong list and send the pictures
to me

|> at v-terliu@xxxxxxxxxxxxxx

|>

|> I hope these steps will give you some help.

|>

|> Thanks and have a nice day!

|>

|> Best regards,

|>

|> Terence Liu(MSFT)

|>

|> Microsoft CSS Online Newsgroup Support

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|> -----

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|> | thread-index: AcgLFB3hhjGI+TlxQ0qAorjoRZPcfw==
|> | X-WBNR-Posting-Host: 207.46.192.207
|> | From: =?Utf-8?B?TWFnbmV0b3JhbQ==?=
<Magnetoram@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
|> | Subject: Migrating Profile
|> | Date: Wed, 10 Oct 2007 01:04:00 -0700
|> | Lines: 8
|> | Message-ID: <CB5F401E-D7D1-4FE2-A85D-E3D1723060DE@xxxxxxxxxxxx>
|> | MIME-Version: 1.0
|> | Content-Type: text/plain;
|> | charset="Utf-8"
|> | Content-Transfer-Encoding: 7bit
|> | X-Newsreader: Microsoft CDO for Windows 2000
|> | Content-Class: urn:content-classes:message
|> | Importance: normal
|> | Priority: normal
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929
|> | Newsgroups: microsoft.public.windows.server.sbs
|> | Path: TK2MSFTNGHUB02.phx.gbl
|> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:68397
|> | NNTP-Posting-Host: tk2msftsbm01.phx.gbl 10.40.244.148
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs

|>
|> | Good Morning,
|> | When I go to join a computer to the SBS 2K3 domain the user profile that
|> | I
|> | want to migrate is not listed. Computer is XP Pro, user account shows up
|> | in
|> | C:\Document and Settings. I had to remove the computer from the domain
|> | and
|> | rejoin it. The user was previously using this computer. By mistake I had
|> | disabled the user and enabled them again. How do I get the profile to be

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|> | listed?
|> | **Thanks**
|> |
|>
|>
|
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