

Re: Vista Bus to SBS2003R2 connectcomputer problems . . .

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- *From:* TrevorWhite <TrevorWhite@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 15 Oct 2007 12:13:00 -0700
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Hi Chris,

Thanks for your comment, did not know that about Technet (I don't subscribe) I saw a Mr Rob Li of MSFT address this issue to a point but have not seen the conclusion. Would be very gratefull if anyone could pass this request on.

My experience with Security Certificates is not as you describe it (even under XP clients) If a certificate is not present then you get a prompt. This is not the main problem but would be good to resolve.

Main problem is that with connectcomputer. Over the past few days we have gone over every nook and cranny including the Intranet settings which by default are turned off. You have to turn on Intranet settings and disable protected mode also add the server FQDN or IP to the list of trusted sites.

Main problem to get started was removing all the NICs and other protocols that come with Vista out of the box apart from the one being used to connect with.

If this can't be resolved is there a white paper that explains all that has to be done to replace this important of SBS wizards. I need the VPN and other remote stuff to work reliably and in a managable way. I've learnt that not running the wizards in SBS is ust asking for trouble.

Really hope someone can through some light on this.

Regards
Trevor

"Cris Hanna [SBS-MVP]" wrote:

You will only get responses from Microsoft support in this forum if you are a Technet Subscriber, the way I understand it

When you connect your Vista machine to the LAN, and it gets an IP from the

Re: Vista Bus to SBS2003R2 connectcomputer problems . . .

LAN, you should not see the security certificate.

The only other thing I can think of at this point would be to Check Vista and make sure that the IntraNet settings

When I connect a new vista machine to the network using <http://servername/connectcomputer> I typically get one of those "information" bars telling me that Intranet sharing (I could be wrong on the exact wording) is not turned on...would I like to enable it...I say yes.

I do that...run connect computer again...and I'm off to the races No security warnings...UAC does require me to let nshelp run, but thats it.

The patches on your SBS server have taken care the errors about not being an Admin or having to run IE& "as Administrator"

"TrevorWhite" <TrevorWhite@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:86124E9C-AD16-4EEC-9C41-A66E0563AFBE@xxxxxxxxxxxxxxxxxxxx

Hi Joe,

Unfortunately I have been this route too. Have turned off the User Account Control feature since this apparently locks some parts of the system drive required by the connectcomputer script.

Also tried all flavours of running the procedure with admin rights. IE right clicking IE7 and selcting run as Admin, logging in as the actual local admin account, and running as myself with local admin rights. Still no change to the situation.

I'd like to know how nshelp.exe attempts to download the files (IE FTP, or what) and what permissions need to be apparent for this to succeed. Also what ISA2004 SP3 setings need to be in place. (open ports etc.)

Most of all I'd like some input from MS, there seems to be too many instances of this problem for it to be not significant.

Regards
Trevor
Regards

"Joe" wrote:

TrevorWhite wrote:

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Hi Chris,

I have spent 3 days and the weekend on this to no avail.

Yep I run all of the KBs both on the server and on the Vista PC and

checked

same many times. I have also unbound the IPv6 protocols from all NICs

and

also those tunnel adaptors. Also uninstalled the Link-Layer protocols

and

disabled the wireless NIC.

There are two issues:

1. I don't seem to be able to install the Security Certificate by

clicking

on the Cert Error and then installing after viewing the certificate

(this was

and still is possible when connecting an XPpro machine, I tested after

I got

this problem)

I don't think IE on Vista does that. I haven't used it a great deal, but I've always had to click 'go ahead anyway' and have never been able to install an erroneous one. There's probably something a bit undocumented involved.

2. When you start to run `http://servername/connectcomputer` I get the dialogue that says do you want to run or save `nshelp.exe`. I click RUN

and an

Re: Vista Bus to SBS2003R2 connectcomputer problems . . .

error stating:

Small Business Server Network Configuration Wizard:

"An error occured while trying to copy the Client setup files.
Check

the

following and try again"

Check that the proxy box is not ticked (it isn't) It also says if
I

don'y

have a Proxy setup then I need to rerun the Client
Deployment

component on

the server. Since IE7 appears to be setup with a Proxy until I
disable

it I

haven't run the Client Deployment component on the server.
Not sure

how to do

this either.

If I click save instead of Run I can save the nshelp.exe to the

desktop. But

as soon as I run that file (as admin) I get the same error.

Hope you guys can help, this is drive me and a number of
others to
distraction.

A wildly long shot: I was having trouble today getting connectcomputer
to run at all, it kept telling me I needed to be an admin, even after
making a local admin of the same name and password. The answer there is
to turn off user account control. There was no ISA involved, and I
wonder if you are seeing the ISA manifestation of the same kind of

thing.

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