

# Re: Account keeps locking out

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-10/msg00172.html>

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- *From:* "Henrik" <[henrik@xxxxxxxxxxx](mailto:henrik@xxxxxxxxxxx)>
  - *Date:* Mon, 1 Oct 2007 23:56:53 +0200
- 

Ok, great that you found the problem and was able to solve it.

Regards

Henrik

"Warren Machanik" <[WarrenMachanik@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:WarrenMachanik@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:38BF74CB-775C-4787-A893-D26E469103CF@xxxxxxxxxxxxxxxxxxx](mailto:news:38BF74CB-775C-4787-A893-D26E469103CF@xxxxxxxxxxxxxxxxxxx)

The drives are mapped in the login script, but what I did was login and disconnect the mapping manually, also the printer (which was setup using the printer share on the server.

As far as the problem is concerned:

Control Panel, User Accounts, Advanced, Manage Passwords.

Was the problem, the user had ticked the box to save the password for the HTTPS login on his email, he remembered after I asked, and that is where the problem was.

—  
Warren – All limits are man made

"Henrik" wrote:

Hi

After reading this post I got curious.  
Warren, youre writing that you unmapped the printer and then remapped it.  
You also in the same sentences writing about a drive?  
Does the user have manually mapped network drives? If so did you disconnect them to and reconnect them again as well?

Regards  
Henrik

Re: Account keeps locking out

"Warren Machanik" <WarrenMachanik@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
message  
news:7A469775-B212-418E-A01E-C44BCB7B6AA7@xxxxxxxxxxxxxxxxxxxx

If I login as another user it works fine, deleting the profile is  
going  
to  
be a highly painful process, requiring hours of reinstallation,  
I am  
not  
happy with that as a first option.

That said since I unmapped the printer it seems fine, ran for a  
few  
hours  
and hen I remapped the printer and the drives, I wait to see.  
--  
Warren – All limits are man made

"Claus" wrote:

What happens when you log into that laptop  
as the domain admin? Any  
problems? If not, delete the user's profile and  
then have the user log  
back  
in and see if that fixes the issue.

--  
Claus  
"Warren Machanik"  
<WarrenMachanik@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
message  
news:21EB437A-B5A8-4A22-A2D6-4E21C5062601@xxxxxxxxxxxxxxxxxxxx

I have a problem with an  
account that keeps locking  
out. About 2  
weeks  
ago  
the user was asked to  
change his password, which  
he did. About 2  
days  
later

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the server kept on locking  
him out.

Here is the setup:

Server:  
Microsoft Windows  
[Version 5.2.3790]  
Small Business Server 2003  
(not R2)  
Special consideration for  
user: does not have default  
email address  
as  
the  
domain default, since he  
does not receive email on  
that address, or  
send  
it.

Client:  
XP Professional SP2  
(updated)  
Logs on to the domain not  
local machine

Items tried so far:  
– Outlook is running RPC.  
Have stopped the client  
connecting to  
email  
at  
all. Even though has not run  
Outlook for 3 days – still  
getting  
locked  
out  
– User uses Active Sync to  
Exchange server from  
Windows Mobile  
device,  
have  
turned synchronization to  
manual – still getting locked  
out  
– Disconnected all mapped  
drives to the server – still  
getting  
locked

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out

– Client accesses the internet via the server, not using firewall client,

as

only uses FTP and HTTP via the client, client is still surfing only

– Client access the printer from the server, direct mapping to HP

network

printer prints, when locked out the share to the server does not

work,

have

disconnected share NOW, so no comment

– I have changed the password on the client and the server twice, no

luck

– If I leave the laptop disconnected from the network no lockout occurs.

Then when I log into the server using the laptop all works fine, and

about

30

mins after logging in lockout occurs. (with out launching outlook)

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Warren – All limits are man made

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