

## Re: Network shares cannot connect

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg04195.html>

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  - *Date:* Fri, 28 Sep 2007 09:58:53 GMT
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Hello Steve,

Thank you for posting here.

From your post, I understand that after a reboot, domain users cannot access any shares on the SBS server and following error was found in event log:

Logon Failure:  
Reason: An error occurred during logon  
User Name: SERVER\$\nDomain: OCEANYACHTSYSTEMS.LOCAL\nLogon Type: 3\nLogon Process: Kerberos\nAuthentication Package: Kerberos\nWorkstation Name: -\nStatus code: 0xC00000DC\nSubstatus code: 0x0\nCaller User Name: -\nCaller Domain: -\nCaller Logon ID: -\nCaller Process ID: -\nTransited Services: -\nSource Network Address: 192.168.0.1\nSource Port: 31789

These two problems may not be related. Based on my research, port 31789 is generally used by Trojan or hack attacking. I would like to confirm if 192.168.0.1 is the IP address of your router. I suggest you use antivirus software to scan the server for virus and Trojan.

Regarding the shares accessing problem, I suggest you try following steps to see if it helps:

Firstly I suggest you reboot the server again and check if the issue persists. If not, let's move on:

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Suggestion 1: Double confirm the permission settings:

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I know all the shares cannot be accessed. However, in order to narrow down the cause, let's focus on the Users Shared Folder first.

## Folder Name: Users Shared Folders

## Share Name: Users (Make sure the share name is called Users, NOT Users Shared Folders)

## Sharing Permissions:

Domain Admins – Full Control

Domain Users – Full Control

SBS Folder Operators – Full Control

## NTFS Permissions:

Domain Admins – Full Control (Apply To: This folder, subfolders and files)

Domain Users – Special – Traverse Folder/Execute File, List Folder/Read Data, Read Attributes, Read Extended Attributes, Create Folders/Append Data, Read Permissions (Apply To: This folder and files)

NOTE: To check this permission, please click the Advanced button, select the Domain users entry in "Permission Entries" list, click Edit button.

SBS Folder Operators – Full Control (Apply To: This folder, subfolders and files)

System – Full Control (Apply To: This folder, subfolders and files)

Double click the permission entries, ensure fol