

# Re: Can't ping yahoo.com

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg04117.html>

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- *From:* "Claus" <cjobs@xxxxxxxxxxxxxx>
  - *Date:* Thu, 27 Sep 2007 16:37:18 -0400
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by following the suggestions that Joe wrote in his reply.

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Claus

"Vivien" <Vivien@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:9A81ABA0-FBE4-45FA-B2CF-E257810998F2@xxxxxxxxxxxxxxxxxxxx>

So in other words this is behaving correctly? If I want to trace a packet from my computer to a web site, how would I do this?

"Joe" wrote:

Vivien wrote:

I have DNS set up on our SBS2003 server with forwarders set to our ISP

DNS

servers. We are able to access the internet and nslookup works fine.

I am

puzzled as to why I can't ping yahoo.com or do a tracert on yahoo.com

or any

other external site. Internal pings work fine.

Thanks

Have a wander through your router configuration, looking for 'ICMP', which is the protocol used by the ping and tracert commands, but not by DNS servers or web browsers.

Most routers default to not replying to pings from outside, but can be configured not to allow any ICMP traffic. Also, the Netgear DG834 (and probably others) can be configured to control outbound access of TCP and UDP calls. When it's in that state it cannot also be configured to allow any ICMP traffic out at all, a serious oversight in the design of its web configuration software.

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