

## RE: Slow Logon related to groups

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg03853.html>

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- *From:* [v-terliu@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-terliu@xxxxxxxxxxxxxxxxxxxxxx) (Terence Liu [MSFT])
  - *Date:* Wed, 26 Sep 2007 08:01:05 GMT
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Hello Ferrell,

Thank you for posting here. Let's also thank Lanwench and Claus for the input.

According to your description, I understand that some users belong to some groups hang when logon workstations. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, I suggest we try the following steps to see if we can resolve this issue:

1. If you enable roaming profile for the user account, please try to disable roaming profile to test:
  - a. Open Server Management console on SBS
  - b. Locate on Users node, double click the problematic user account
  - c. Select Profile tab, leave blank of the Profile path box.
  - d. Click OK. Then, test this issue.
2. If you enable My Documents redirection on SBS, please try to disable it to test:

To disable My Document redirection, please open Server Management console, locate on Users node, click Configure My Documents Redirection link in right pane, select Do not redirect My Documents Folders option, click OK. Then restart client computers to apply this settings.

3. Ensure the problematic user has permission to access its home folder on SBS:

After the problematic user logon workstation, please try to access `\\SBSname\Users\username\`. Does it success?

If no, please check the shared permission and NTFS permission on the SBS

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c:\Users Shared Folders\username. To ensure the every user be able to access its home folder.

If we cannot resolve the issue after we perform the above steps, please help me collect some information for further investigation:

1. Does this issue happen again when you try to logon problematic user account on SBS?
2. Does this issue happen again when you try to logon problematic user account on a good workstation?
3. Do you have any customize GPO on SBS?
4. Save the application event log and system event log as evt files on the problematic workstation and send to my mailbox: v-terliu@xxxxxxxxxxxxxx
5. Gather MPS network report on SBS:
  - a. Download MPSrepot\_network from [http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT\\_NETWORK.EXE](http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_NETWORK.EXE)
  - b. Run MPSRPT\_NETWORK.exe on the server box.
  - c. The tool will automatically collect the information. This procedure will take 10~15 minutes.
  - d. Open Windows Explorer, navigate to the folder:  
%SystemRoot%\MPSReports\Network\Reports\Cab\
  - e. Send the .cab file directly to me at v-terliu@xxxxxxxxxxxxxx

I hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

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When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Slow Logon related to groups  
| thread-index: Acf/qwhkLGvwsnv1QF+5wy0b5O7POg==  
| X-WBNR-Posting-Host: 207.46.192.207  
| From: =?Utf-8?B?RmVycmVsbCBSYW1leQ==?=  
<FerrellRamey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
| References: <56A9F9E3-038C-41EB-8952-F8C72E2FA92D@xxxxxxxxxxxx>  
| Subject: RE: Slow Logon related to groups  
| Date: Tue, 25 Sep 2007 12:34:04 -0700  
| Lines: 129  
| Message-ID: <2B4D9B06-F34A-4F98-9856-632B2AF85318@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message  
| Importance: normal  
| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929  
| Newsgroups: microsoft.public.windows.server.sbs  
| Path: TK2MSFTNGHUB02.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:65528  
| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148  
| X-Tomcat-NG: microsoft.public.windows.server.sbs  
|  
| From Server SBS2003 SP2:  
|  
| Windows IP Configuration  
|  
| Host Name . . . . . : sbserver

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| Primary Dns Suffix . . . . . : WesternValve.local  
| Node Type . . . . . : Unknown  
| IP Routing Enabled. . . . . : Yes  
| WINS Proxy Enabled. . . . . : Yes  
| DNS Suffix Search List. . . . . : WesternValve.local

| PPP adapter RAS Server (Dial In) Interface:

| Connection-specific DNS Suffix . :  
| Description . . . . . : WAN (PPP/SLIP) Interface  
| Physical Address. . . . . : 00-53-45-00-00-00  
| DHCP Enabled. . . . . : No  
| IP Address. . . . . : 192.168.1.57  
| Subnet Mask . . . . . : 255.255.255.255  
| Default Gateway . . . . . :  
| NetBIOS over Tcpip. . . . . : Disabled

| Ethernet adapter Local Area Connection:

| Connection-specific DNS Suffix . :  
| Description . . . . . : Intel(R) PRO/1000 MT Network  
| Connection #2  
| Physical Address. . . . . : 00-13-72-F7-4F-E0  
| DHCP Enabled. . . . . : No  
| IP Address. . . . . : 192.168.1.2  
| Subnet Mask . . . . . : 255.255.255.0  
| Default Gateway . . . . . : 192.168.1.1  
| DNS Servers . . . . . : 192.168.1.2  
| Primary WINS Server . . . . . : 192.168.1.2

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| From Workstation – Windows XP SP2

| Windows IP Configuration

| Host Name . . . . . : 28Y26B1  
| Primary Dns Suffix . . . . . : WesternValve.local  
| Node Type . . . . . : Hybrid  
| IP Routing Enabled. . . . . : No  
| WINS Proxy Enabled. . . . . : No  
| DNS Suffix Search List. . . . . : WesternValve.local  
| WesternValve.local

| Ethernet adapter Local Area Connection:

| Connection-specific DNS Suffix . : WesternValve.local  
| Description . . . . . : Intel(R) PRO/100 VE Network  
| Connection  
| Physical Address. . . . . : 00-13-72-CD-CD-08  
| Dhcp Enabled. . . . . : Yes  
| Autoconfiguration Enabled . . . . : Yes

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| IP Address . . . . . : 192.168.1.68  
| Subnet Mask . . . . . : 255.255.255.0  
| Default Gateway . . . . . : 192.168.1.1  
| DHCP Server . . . . . : 192.168.1.2  
| DNS Servers . . . . . : 192.168.1.2  
| Primary WINS Server . . . . . : 192.168.1.2  
| Lease Obtained . . . . . : Tuesday, September 25, 2007  
| 7:39:50 AM  
| Lease Expires . . . . . : Wednesday, October 03, 2007  
| 7:39:50 AM

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| ---  
| As a "normal" user I can log into the network and everything seems to work quickly, etc. That is why I was thinking it was NOT a DNS issue, but rather related to the profile, or something to do with the groups themselves. I have resolved this issue by removing a user from all of the groups and then adding them back, it seems to be that the more groups I add them to, the delay gets longer (but, I have not been able to prove this or recreate the same issue every time).  
|  
| My groups (there are about a total of 10) are like AccountingGroup, EngineeringGroup, etc. All I am doing is giving those groups permissions to files and folders. Other than that; I don't have the groups doing anything.  
|  
| I have deleted the "domain" administrator's profile from the local workstation thinking it got corrupted; I removed the computer from the domain and rejoined the domain. I've done the whole "ipconfig flushdns" and the other IP resets, and even tried to set the IP address as static and still had the same issue.  
|  
| A couple of times I've seen something in the workstations event log related to a downgrade attack on kerberos, and around the same time there was an issue with syncing the time with the server. Both of those have stopped, and the user can work on the computer, etc. But when I go to do something as the domain administrator, it takes for ever to get to the desktop of the workstation. I sort of gave up on it because I can unplug the patch cable and the computer goes right to the desktop and I plug back in and everything seems to go great past that, but this has got me stumped.

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| Thanks!  
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| Ferrell  
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|  
| "Ferrell Ramey" wrote:  
|  
| > I have a small business server and have created different security and  
| > distribution groups. I've not been able to narrow down which group(s)  
| are  
| > causing an issue, but if I try to login to a workstation as the domain  
| admin;  
| > the computer will hang for 5–10 minutes or until I unplug the network  
| patch  
| > cable.  
| >  
| > If I create a brand new user and don't put them into any groups, the  
| > computer logs in quickly. I've been going through and adding that user  
| to  
| > the different groups and combination of groups trying to figure out  
| what is  
| > going on.  
| >  
| > This happens on multiple computers with different users, I've been  
| removing  
| > the users from all of the groups and then adding them back in  
| one-by-one.  
| >  
| > Anyone have any ideas? I'd hate to have to blow away all of the groups  
| and  
| > start from scratch. This started in March, the server had always been  
| real  
| > quick, and users were able to login into the server quickly, then over  
| night  
| > this started.  
| >  
| > It seems like my group(s) got corrupted?, is there a "repair" or a way  
| to  
| > export, blow away and rebuild them that won't turn into a nightmare?  
| >  
| > --  
| > Thanks!  
| >  
| > Ferrell  
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