

Re: Unable to reinstall SBS Monitoring

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg03595.html>

- *From:* bdcpbdep@xxxxxxxxxxx
 - *Date:* Mon, 24 Sep 2007 14:42:31 -0700
-

On Sep 24, 5:07 pm, "Costas" <cpstechgr...@xxxxxxxxxxx> wrote:

Bruce,

My understanding is that it refers to both kind of components. But I don't believe it matters at this point since you uninstalled WSUS 3.0. What you want to do now is put the server in Maintenance mode and then reinstall SBS Monitoring from the Server Tools. See if you still get the error you were getting when you first posted. If you install without any problems, you can go ahead and add the R2 components and then upgrade to WSUS 3.0

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Costas

Costas...

I started on the process outline above...steps 1 and 2 are done.....But I have to admit I still have a concern with the procedure. Here it is. Bullet point #3 in your outline above says, "3. Uninstall Windows SBS 2003 R2 components". My questions is, does this refer to components such as SBS MONITORING (which is what I want to uninstall) or does it refer to the R2 technology components? Step 4 refers to the reinstalation of the "components", but on the detail steps for this, they ask to see "Installing the Windows Small Business Server 2003 R2 Technologies", for additional information:

"... For instructions about how to install the Windows SBS 2003 R2 components, see the "Installing the Windows Small Business Server 2003 R2 Technologies" section in "How to Install the Windows Small Business Server 2003 R2 Technologies" at the Microsoft Web site (<http://go.microsoft.com/fwlink/?LinkId=89370>)"

I'm very confused. I think the key here is the context in which they use "Windows SBS 2003 R2 components".

I would appreciate your comments...

Thanks,

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Bruce

I attempted the reinstall of SBS MONITORING. It failed again.

Here is the last entries in the log from C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs\errorlog.txt and C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs\eventlog.txt. In both, there is something about the instance id being bogus...on the last lines Do you think that is the issue? Do you know what that may be?
Thanks...!

errorlog.txt (partial)

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[09/24/07,17:22:46] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {F205AE18-9D39-4E3C-
A4BA-12FBA060ED91}
[09/24/07,17:23:20] Licensing: [2] FindLinkByTarget failed to find the
licensing link with error [-2147024894].
[09/24/07,17:23:20] Licensing: [2] UpdateLinkPath failed to update the
licensing link with error [-2147024893].
[09/24/07,17:23:34] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {FBCCE6F3-9E2D-464D-
A4E7-12FBFD515395}
[09/24/07,17:23:35] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {FBCCE6F3-9E2D-464D-
A4E7-12FBFD515395}
[09/24/07,17:23:43] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {FBCCE6F3-9E2D-464D-
A4E7-12FBFD515395}
[09/24/07,17:23:45] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {FBCCE6F3-9E2D-464D-
A4E7-12FBFD515395}
[09/24/07,17:24:19] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID = {F205AE18-9D39-4E3C-
A4BA-12FBA060ED91}
[09/24/07,17:26:09] Monitoring: [2] The instance ID in monitoring reg
key is bogus, deleting...
[09/24/07,17:28:04] Monitoring: [2] An error occurred while installing
Microsoft Data Engine (MSDE). Rerun Setup, and retry installing
Monitoring.
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eventlog.txt (partial)

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09/24/07,17:24:35] Setup.exe: GetCustomProperties()
[09/24/07,17:24:35] Setup.exe: get_CustomProperties()
[09/24/07,17:24:36] WizardUI: entering CWizardUI::PromptForPath()
[09/24/07,17:26:10] Monitoring: ***ERRORLOG EVENT*** : The instance ID
in monitoring reg key is bogus, deleting...
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\80\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\90\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\BC\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\BOL\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\Component Set\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\ExceptionMessageBox\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\Instance Names\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MICROSOFT##SSEE\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MSDE05\Setup
[09/24/07,17:26:10] Monitoring: FoundRegstring ({FE7E950B-220A-4182-
B5CA-19397244DCFD})of sql setup at Software\Microsoft\Microsoft SQL
Server\MSDE05\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MSFW\Setup
[09/24/07,17:26:10] Monitoring: FoundRegstring ({E09B48B5-E141-427A-
AB0C-D3605127224A})of sql setup at Software\Microsoft\Microsoft SQL
Server\MSFW\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MSSQL.1\Setup
[09/24/07,17:26:10] Monitoring: FoundRegstring
({130A3BE1-85CC-4135-8EA7-5A724EE6CE2C})of sql setup at Software
\Microsoft\Microsoft SQL Server\MSSQL.1\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MSSQL.2\Setup
[09/24/07,17:26:10] Monitoring: FoundRegstring ({FFFA78A7-
BD51-4255-8470-C4D4A85B49F5})of sql setup at Software\Microsoft
\Microsoft SQL Server\MSSQL.2\Setup
[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\MSSQL.2005\Setup
[09/24/07,17:26:10] Monitoring: FoundRegstring
({CEB5780F-1A70-44A9-850F-DE6C4F6AA8FB})of sql setup at Software
\Microsoft\Microsoft SQL Server\MSSQL.2005\Setup

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[09/24/07,17:26:10] Monitoring: Software\Microsoft\Microsoft SQL Server
\Services\Setup
[09/24/07,17:26:11] Monitoring: Software\Microsoft\Microsoft SQL Server
\SHAREPOINT\Setup
[09/24/07,17:26:11] Monitoring: FoundRegstring ({65657C59-23A8-4974-
B8E0-BA04EBD04E4F})of sql setup at Software\Microsoft\Microsoft SQL
Server\SHAREPOINT\Setup
[09/24/07,17:26:11] Monitoring: Software\Microsoft\Microsoft SQL Server
\SQLXML4\Setup
[09/24/07,17:26:11] Monitoring: Software\Microsoft\Microsoft SQL Server
\WSUS\Setup
[09/24/07,17:26:11] Monitoring: Installing Instance ID 15
[09/24/07,17:26:11] Monitoring: Data Path = C:\Program Files\Microsoft
SQL Server\
[09/24/07,17:26:11] Monitoring: Beginning MSDE install. 20070924172611
[09/24/07,17:26:11] Monitoring: Command Line is C:\Program Files
\Microsoft Windows Small Business Server\Monitoring\msde\setup.exe
setup.exe blanksapwd=1 /i "C:\Program Files\Microsoft Windows Small
Business Server\Monitoring\msde\setup\SqlRun15.msi"
INSTANCENAME="SBSMonitoring" DATADIR="C:\Program Files\Microsoft SQL
Server\" TARGETDIR="C:\Program Files\Microsoft SQL Server\" /L*v "C:
\Program Files\Microsoft Windows Small Business Server\support
\MSDE_SBSMonitoring.log" /qn
[09/24/07,17:28:03] Monitoring: CreateProcess returned 0, return code
= 0
[09/24/07,17:28:04] Monitoring: ***ERRORLOG EVENT*** : An error
occurred while installing Microsoft Data Engine (MSDE). Rerun Setup,
and retry installing Monitoring.
[09/24/07,17:28:04] WizardUI: entering CWizardUI::RunningComponent()
[09/24/07,17:28:05] Server Configuration: This box was upgraded to SBS
2003 SP1 using the Web download package. MSDE and WMSDE will not be
upgraded to SP4
[09/24/07,17:28:05] Setup.exe:
ISetupManager::RunInstallFromList(IP_INSTALL) completed
[09/24/07,17:28:05] Setup.exe: ISetupManager::RunSharedInstall
starting
[09/24/07,17:28:05] Setup.exe: ISetupManager::RunSharedInstall
completed
[09/24/07,17:28:05] Setup.exe:
ISetupManager::RunInstallFromList(IP_POSTINSTALL) starting
[09/24/07,17:28:05] WizardUI: entering CWizardUI::RunningComponent()
[09/24/07,17:28:05] WizardUI: entering CWizardUI::RunningComponent()
[09/24/07,17:28:05] Server Configuration: CSuiteHelper: SetupPass
registry value is being set or incremented in post install.
[09/24/07,17:28:05] Server Configuration:
CSuiteHelpComponentRoot()::ToDoTasks() – Tasks already set, so exit
[09/24/07,17:28:06] Server Configuration:
CSuiteHelpComponentRoot()::SetServiceModes() portion skipped -- only run
in first-run of setup
[09/24/07,17:28:07] Server Configuration:
CSuiteHelpComponentRoot()::ConfigureIE() skipped -- only run in first-

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run of setup

[09/24/07,17:28:07] Server Configuration:

CSuiteHelpComponentRoot::ConfigurePolicies() skipped -- only run in first-run of setup

[09/24/07,17:28:07] Server Configuration: One fo the following is not true:Exchange is installed, was installed on this run, and is not being done in maint mode.

[09/24/07,17:28:10] Server Configuration: Creating the Company DL Public Folder

[09/24/07,17:28:11] Server Configuration: We tried 0 seconds to create a public folder.

[09/24/07,17:28:12] Setup.exe:

GetGlobalCustomProperty({AA62DF98-3F2C-11D3-887B-00C04F8ECDD6})

[09/24/07,17:28:12] Server Configuration:

CSuiteHelpComponentRoot::RestrictAnonymous() skipped -- only run in first-run of setup

[09/24/07,17:28:12] Server Configuration: FConfigureMobility() -- begin fcn.

[09/24/07,17:28:12] Server Configuration: FConfigureMobility -- Successfully got external IP address.

[09/24/07,17:28:12] Server Configuration: BMobSetScriptValues -- Begin fcn.

[09/24/07,17:28:12] Server Configuration: BMobSetScriptValues -- Successfully set list of 1 ScriptMaps.

[09/24/07,17:28:12] Server Configuration: BMobSetScriptValues -- Successfully added list of ScriptMaps.

[09/24/07,17:28:12] Server Configuration: BMobSetScriptValues -- End fcn.

[09/24/07,17:28:12] Server Configuration: FConfigureMobility() -- Successfully created exchange-oma v-dir.

[09/24/07,17:28:12] Server Configuration: FConfigureMobility() -- Successfully persisted OMA v-dir settings.

[09/24/07,17:28:12] Server Configuration: FConfigureMobility() -- Successfully persisted OMA v-dir settings on the AD Object.

[09/24/07,17:28:12] Server Configuration: FConfigureMobility() -- Successfully set SYSTEM\CurrentControlSet\Services\MasSync\Parameters ExchangeVDir reg key to /exchange-oma.

[09/24/07,17:28:13] Server Configuration: FConfigureMobility() -- end fcn.

[09/24/07,17:28:13] Server Configuration: Mobility -- Exchange Mobility configured successfully.

[09/24/07,17:28:13] Setup.exe:

GetGlobalCustomProperty({AA62DF98-3F2C-11D3-887B-00C04F8ECDD6})

[09/24/07,17:28:13] Server Configuration:

This box was upgraded to SBS 2003 SP1 using the Web download package. MSDE and WMSDE will not be upgraded to SP4

[09/24/07,17:28:13] Setup.exe:

ISetupManager::RunInstallFromList(IP_POSTINSTALL) completed

[09/24/07,17:28:13] Setup.exe: ISetupManager::RunInstallLists() completing

[09/24/07,17:28:14] WizardUI: entering CWizardUI::RunningComponent()

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[09/24/07,17:28:14] Setup.exe: IsRunningUnattended

[09/24/07,17:28:14] WizardUI: entering CWizardUI::DisplayFinal()

[09/24/07,17:28:14] Setup.exe: GetGlobalCustomProperty({1109E7E9-D862-400B-8414-F099175475D1})

[09/24/07,17:28:14] Setup.exe:

GetGlobalCustomProperty(DF8FF64A-1967-4871-9E32-CA2F819BAB81)

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