

Re: NDR delivery delayed errors keep coming, any advice?

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg03512.html>

- *From:* Mike <Mike@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 24 Sep 2007 07:02:04 -0700
-

Les,

Thanks for the response. I will try your suggestions. Since I sent this note this morning, I have had another user tell me they are getting the same issue. This is sending to some of the free e-mails out there, i.e. yahoo, msn, hotmail. All e-mails from my Exchange server to yahoo seem to be going into junk/bulk mail in the recipient's folder. I don't think I have any control over that, do I? When I send to my personal gmail account and back, no issues.

I will post after I have tried what you suggested. I've got to get this fixed!

Mike

"Les Connor [SBS MVP]" wrote:

Hi Mike,

You need to determine whether the entire recipient domain is affected, or only certain users you send to at that domain. Here are a few troubleshooting steps you can take.

Check your exchange queues, and see if you can determine the reason why the emails are queued.

Use this kb article to send an email via command line to see if it succeeds:

153119 XFOR: Telnet to Port 25 to Test SMTP Communication
<http://support.microsoft.com/?id=153119>

You can also turn up logging in Exchange, to view the SMTP conversation:

In Exchange System Manager, right click your Server object and select properties.

On the Diagnostics Logging tab, click on MExchangeTransport, and SMTP

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Protocol, and set logging to maximum.
Expand Protocols, SMTP, default SMTP VS properties, and on the general tab enable logging.

—
Les Connor [SBS MVP]

"Mike" <Mike@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:7890A798-E082-4A06-9103-7D92078A4EF1@xxxxxxxxxxxxxxxxxxxx

Hi folks,

I am getting more of these messages:

This is an automatically generated Delivery Status Notification.

THIS IS A WARNING MESSAGE ONLY.

YOU DO NOT NEED TO RESEND YOUR MESSAGE.

Delivery to the following recipients has been delayed.

user@xxxxxxxxxx

The following recipient(s) could not be reached:

user@xxxxxxxxxx on 9/16/2007 9:54 AM
Could not deliver the message in the time limit specified.
Please retry or contact your administrator.
<domain.com #4.4.7>

googling and searching MS only leads me to believe that the problem is on the receiver's end, but we weren't getting these errors before we moved to Exchange four weeks ago, so does that make sense?

Is there a way to suppress my users getting these bounce messages? Any settings I should check on my end?

How would you debug this? Should I simply contact the receiver's end, try to find someone doing their IT work and see if they can tell me what's going on?

Just looking for advice..

Mike

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