

Re: DCOM Error in SBS20032 SP1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg02264.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Mon, 17 Sep 2007 05:03:46 GMT
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Hello Steve,

Thank you for posting here.

From the description, I understand that you received the DCOM event 10005

indicated that the ntmsvc service cannot be started. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my knowledge, the service NtmsSvc is the Removable Storage service. It's expected that the event will occur after the RSM service is disabled.

829623 Default Services That Are Installed in Windows Small Business Server 2003

<http://support.microsoft.com/?id=829623>

You may disable DCOM for this service on the Windows server. Please refer to the following steps:

1. From the Start and run Menu, type "dcomcnfg" (without the quotation marks) and press Enter
2. In the Component Service console, navigate to Component Services\Computers\My Computer\DCOM Config\
3. In the right panel, find "Removable Storage Manager". Right-click it and choose "Properties".
4. In the General tab, you will see the {GUID} of the DCOM application. Does it match the ID which you seen in the event? If so, click "Location" tab and uncheck "Run application on this computer" option.
5. Click "OK" to close the dialog box.

If the issue persists, it may cause by the "DCOM Server Process Launcher" service's "Startup Type" was "Manual"

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If this is the cause, please change the "DCOM Server Process Launcher" service's "Startup Type" from "Manual" to "Automatic", and reboot the Server to test.

I hope the above information helps. If you have any questions, please feel free to let me know.

Have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| From: "Steve Wofford" <intrarely@xxxxxxxx>
| References: <Om19Xko9HHA.5456@xxxxxxxxxxxxxxxxxxxx>
<0AA1BC8B-1781-4DE4-AFF4-4767023AC4B7@xxxxxxxxxxxx>
| Subject: Re: DCOM Error in SBS20032 SP1
| Date: Fri, 14 Sep 2007 13:26:16 -0700
| Lines: 129

Re: DCOM Error in SBS20032 SP1

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| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2900.3138
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3138
| X-RFC2646: Format=Flowed; Response
| Message-ID: <#Dmg31w9HHA.4612@xxxxxxxxxxxxxxxxxxxxxx>
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: wsip-68-15-90-189.oc.oc.cox.net 68.15.90.189
| Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP03.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:63123
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| They are the same error message even though I tried the blog
| recommendations.

| TIA,

| Steve

| "Costas" <cpstechgroup@xxxxxxxxxx> wrote in message
| news:0AA1BC8B-1781-4DE4-AFF4-4767023AC4B7@xxxxxxxxxxxxxxxxxxxx

| > Did you follow the instructions on the blog entry about giving the
| Local

| > Activation permission to the NT AUTHORITY\NETWORK account? If yes,
| what

| > are the error messages you get now?

| >

| > --

| > Costas

| >

| >

| > "Steve Wofford" <intrarely@xxxxxxxxxx> wrote in message

| > news:Om19Xko9HHA.5456@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

| >> I am getting a bunch of DCOM event log message. Here is the Reporting
| >> summary.

| >>

| >> DCOM

| >> 10005 9/13/2007 7:32 AM 1

| >> DCOM got error "The service cannot be started, either because it is
| >> disabled or because it has no enabled devices associated with it. "

| >> attempting to start the service ntmssvc with arguments "-Service" in

| >> order to run the server: {D61A27C6-8F53-11D0-BFA0-00A024151983}

| >>

| >>

| >> Source Event ID Last Occurrence Total Occurrences

| >> DCOM

| >> 10016 9/13/2007 4:31 AM 24 *

| >> The application-specific permission settings do not grant Local

| >> Activation permission for the COM Server application with CLSID

| >> {61738644-F196-11D0-9953-00C04FD919C1} to the user NT

| >> AUTHORITY\NETWORK

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|>> SERVICE SID (S-1-5-20). This security permission can be modified using
|>> the Component Services administrative tool.

|>>

|>> Below is what I thought might be some exact steps to resolve, but
|>> obviously it did not resolve the error and have no idea where to go.

|>>

|>> Subject: Event Viewer/System DCOM Event Logs

|>>

|>> Date: 08/07/2003

|>>

|>> Time: 3:00 – 3:20

|>>

|>> Created By: Steve Wofford

|>>

|>>

|>>

|>>

|>>

|>> Clean errors from event viewer and Small Business Monitoring and
|>> Reporting as Critical Errors:

|>>

|>>

|>>

|>> Event Viewer – System

|>>

|>> Event Type: Error

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|>> Event Source: DCOM

|>>

|>> Event Category: None

|>>

|>> Event ID: 10005

|>>

|>> Date: 8/2/2007

|>>

|>> Time: 5:30:24 AM

|>>

|>> User: N/A

|>>

|>> Computer: SERVER

|>>

|>> Description:

|>>

|>> DCOM got error "The service cannot be started, either
because

|>> it is disabled or because it has no enabled devices associated with
it. "

|>> attempting to start the service ntmssvc with arguments "-Service" in
|>> order to run the server:

|>>

|>> {D61A27C6-8F53-11D0-BFA0-00A024151983}

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|>>
|>> Troubleshooting Steps to resolve above mentioned events.
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|>>
|>> 1. Identified CLSID for D61A27C6-8F53-11D0-BFA0-00A024151983 as being
IIS
|>> WAMREG using HKCR\Clsid\clsid value\localserver32
|>>
|>>
|>>
|>> 2. Looked up Events and Messages on TechNet:
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|>>
[http://www.microsoft.com/technet/support/ee/transform.aspx?ProdName=Windows%
20Operating%20System&ProdVer=5.2&EvtID=10016&EvtSrc=DCOM&LCID=1033](http://www.microsoft.com/technet/support/ee/transform.aspx?ProdName=Windows%20Operating%20System&ProdVer=5.2&EvtID=10016&EvtSrc=DCOM&LCID=1033)
|>>
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|>>
|>> 3. Searched for "Event ID: 10016 DCOM IIS WAMREG" and found following:
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|>>
|>> 4. Found following walkthrough to resolve log issue:
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[http://soerrennielsen.wordpress.com/2007/04/16/fixing-those-pesky-dcom-event-
log-error-10016-in-a-sharepoint-farm-environment/](http://soerrennielsen.wordpress.com/2007/04/16/fixing-those-pesky-dcom-event-log-error-10016-in-a-sharepoint-farm-environment/)
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|>> TIA,
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|>> Steve Wofford
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