

RE: cannot send to sbcglobal.net addresses

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg02263.html>

- *From:* v-robeli@xxxxxxxxxxxxxxxxxxxxxx (Robert Li [MSFT])
 - *Date:* Mon, 17 Sep 2007 04:55:42 GMT
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Hello Nick,

Thanks for posting in our newsgroup.

I am sorry for the delay due to the weekend.

Before we go further on this subject, please let me know the following to make the situation more clearly:

1. You said "recently we have made a switch and have mail dumping directly to our server. " How did you do that? Is your Server a smart host? Do you configure the sbcglobal.net to route all the e-mails to smart host?
2. You said "since making the change no one in the company can mail anyone that has @sbcglobal.net address", which company do you refer to here, your company or sbcglobal.net?
3. If in my second question, the company referred to your company, did you setup additional e-mail address via Recipient Policy? What's the e-mail address and which you set as primary e-mail address?
4. What's the Operation System of sbcglobal.net and your company?

To give you the troubleshooting suggestions, we need to collect more information for deep research. Thanks for your patient and cooperation.

1. A sample of NDR.

Please send the information to v-robeli@xxxxxxxxxxxxxx with subject: 40459597-cannot send to sbcglobal.net addresses.

I am looking forward to hear from you.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

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Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<From: mrwiegand <nick.wiegand@xxxxxxxx>
<Newsgroups: microsoft.public.windows.server.sbs
<Subject: cannot send to sbcglobal.net addresses
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<
<Hello all when originally setting up the server the company used
<@sbcglobal.net as their email addresses, recently we have made a
<switch and have mail dumping directly to our server. However since
<making the change no one in the company can mail anyone that has
<@sbcglobal.net address...how the heck do I fix that?
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