

# Re: SP2.. brand new install

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg01848.html>

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- *From:* [v-mzhuan@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-mzhuan@xxxxxxxxxxxxxxxxxxxxxx) (Manfred Zhuang [MSFT])
  - *Date:* Thu, 13 Sep 2007 15:01:13 GMT
- 

Hello Customer,

I am sorry to hear about the inconvenience you have experienced after installing Windows 2003 SP2 on SBS 2003.

I understand that you have many concerns to SP2.

You could submit a feedback to our product team directly.

Legitimate Wishes fit into the following guidelines:

- Enhancement or feature addition to existing Microsoft products
- Reproducible problem or bug with current version that needs resolution
- Cannot find documentation of feature within the help files
- Difficulty using the product
- All beta products
- Product packaging complaints
- Added accessibility feature for a Microsoft product

These can be submitted here:

<https://support.microsoft.com/common/survey.aspx?scid=sw:en:1214&showpage=1WS=Wish&url=http%3a%2f%2fwww.microsoft.com%2fireland%2fcontact%2f>

You can also report a Microsoft Product Bug: If you think you have found a bug in a Microsoft product, contact our Microsoft Product Support Services department. (800) MICROSOFT (642-7676)

Your time and feedback will be appreciated.

If there is anything I can help, feel free to let me know.

Best regards,

Manfred Zhuang(MSFT)  
Microsoft Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

Re: SP2.. brand new install

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====  
This posting is provided "AS IS" with no warranties, and confers no rights.

-----  
| From: "Teneo" <not@xxxxxxx>  
| References: <#OTg\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxx>  
| <ulRg6zk6HHA.5752@xxxxxxxxxxxxxxxxxxxxxx>  
| <PZt8Xuv6HHA.5204@xxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Re: SP2.. brand new install  
| Date: Thu, 6 Sep 2007 08:10:57 +0100  
| Lines: 176  
| X-Priority: 3  
| X-MSMail-Priority: Normal  
| X-Newsreader: Microsoft Outlook Express 6.00.2900.3138  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3138  
| X-RFC2646: Format=Flowed; Original  
| Message-ID: <eZEAUUF8HHA.5316@xxxxxxxxxxxxxxxxxxxxxx>  
| Newsgroups: microsoft.public.windows.server.sbs  
| NNTP-Posting-Host: mail.sxcomputers.co.uk 217.34.35.237  
| Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:61144  
| X-Tomcat-NG: microsoft.public.windows.server.sbs  
|  
| Hello Manfred, thank you for your contribution..  
|  
| I have all the links for SP2 issues on SBS... we have a 20 point checklist  
| when installing SP2... we still haven't finished installing it on all

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| servers and this NEW server install issues have not given us much confidence. Issues are on the SBS Premium servers and its not consistent, some install fine some have certain errors and others have other errors.

|

| Comments made, trying to justify SP2 issues from other posters mention it could be original configuration and maybe an error was already sitting on the server and this SP2 just highlights it, of course they are just reiterating comments from Msoft KBs... Sorry but thats ' baloney ' this is a

| complete new install and nothing was configured, after install we installed

| SP2 immediately and then all windows updates.

|

| After uninstalling SP2 numerous times ( applying all mentioned 'fixes') the

| recent issue was outlook not connecting to Exchange. Yes I did the EnableRSS=0 but then this KB is out of date as the registry key EnableRSS the registry entry was already in the registry, how this appeared, previous

| install of SP2 or ISA SP3, I dont know... TThe KB mentioning about the EnableRSS=0 refers to ISA SP2, SP3 is out now so reading the KB do we install SP2 do the registry fix then install SP3.... sorry dont have time to

| do all the fixing, testing.

|

| Any how, reading the blogs I found a poster referred to disable RPC in ISA

| addins and bingo Outlook now working... now I have to investigate the implications of this on a working clients server !

|

|

|

| "Manfred Zhuang [MSFT]" <v-mzhuang@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:PZt8Xuv6HHA.5204@xxxxxxxxxxxxxxxxxxxxxxxx

|> Hello Teneo,

|>

|> Thank you for posting here.

|>

|> From your post, I understand that after installing Windows 2003 SP2 on SBS

|> 2003, a XP client cannot join the domain. After uninstalling SP2, the issue

|> disappeared.

|>

|> I am really sorry for the inconvenience that you have experienced.

|>

|> I suggest you refer to following articles to check the known network issues

|> that will happen after installing Windows 2003 SP2 on the SBS server and the resolutions for these problems:

|>

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|> You may experience network-related problems after you install Windows Server 2003 SP2 or the Scalable Networking Pack  
|> <http://support.microsoft.com/kb/936594/>  
|>  
|> Additional information for your reference:  
|>  
|> Best practices and known issues when you install Windows Server 2003 Service Pack 2 on a Windows Small Business Server 2003-based computer  
|> <http://support.microsoft.com/kb/939421>  
|>  
|> Based on current situation, if you are still interested in Windows 2003 SP2, I suggest you try to install Windows 2003 SP2 again on the SBS server.  
|> After that, please refer to the Best practices to fix the known issues.  
|>  
|> I believe SBS 2003 can work with Windows 2003 SP2 compatibly in this way.  
|>  
|> If any errors cannot be fixed after performing the steps included in the Best Practices, please let me know. I will try my best to help you resolve it.  
|>  
|> Again, I am sorry for the inconvenience that you have experiencing.  
|>  
|> Best regards,  
|>  
|> Manfred Zhuang(MSFT)  
|> Microsoft Online Newsgroup Support  
|>  
|> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
|>  
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|> When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.  
|>  
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|>

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|> =====

|>

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|> rights.

|> -----

|> | From: "Teneo" <not@xxxxxxx>

|> | References: <#QTg\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxxxx>

|> | Subject: Re: SP2.. brand new install

|> | Date: Wed, 29 Aug 2007 15:57:51 +0100

|> | Lines: 40

|> | X-Priority: 3

|> | X-MSMail-Priority: Normal

|> | X-Newsreader: Microsoft Outlook Express 6.00.2900.3138

|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3138

|> | X-RFC2646: Format=Flowed; Response

|> | Message-ID: <ulRg6zk6HHA.5752@xxxxxxxxxxxxxxxxxxxxxxxx>

|> | Newsgroups: microsoft.public.windows.server.sbs

|> | NNTP-Posting-Host: mail.sxcomputers.co.uk 217.34.35.237

|> | Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl

|> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:59458

|> | X-Tomcat-NG: microsoft.public.windows.server.sbs

|> |

|> | Delivered server to site... tried to join XP SP2 and some RPC error.

|> | gave

|> | up

|> | after investigating for 2 hours.

|> |

|> | Uninstalled SP2 and they join the domain immediately....

|> |

|> | I SHOULDN'T HAVE TO THIS !!

|> |

|> |

|> | "Teneo" <not@xxxxxxx> wrote in message

|> | news:%23QTg\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxxxx

|> |> Just thought I would of checked SP2.

|> |>

|> |> Guess what.... Help and Support still corrupted.

|> |>

|> |> Total new install (Premium) nothing else configured just went to

|> |> install

|> |> SP2.

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|>|>

|>|> I would of thought a simple thing fixing this issue in SP2 would go a

|> long

|>|> way to have the confidence in SP2.

|>|>

|>|> Why do we have to go to the blogs and manually fix stuff. The help and

|>|> support issue could EASILY be added onto the end of the SP2

|> executable:

|>|>

|>|> 1. Open a command prompt.

|>|> 2. Navigate to %windir%\PCHealth\HelpCtr\Binaries

|>|> 3. Run this command:

|>|>

|>|> start /w helpsvc /svchost netsvcs /regserver /install

|>|>

|>|> Come on Microsoft fix the basics, I appreciate each server is

|> different

|>|> and other issues can arise which you cant control but a simple thing

|> like

|>|> this would relieve our frustrations with SP2.

|>|>

|>|> Now lets go through the whole blog and check the list to see what else

|> is

|>|> broke before I can continue setting up this server!

|>|>

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