

# Re: SP2.. brand new install

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg01554.html>

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- *From:* "Michael Daniell \(\DrWizard\)" <[DrWizard@xxxxxxxxxxxxxx](mailto:DrWizard@xxxxxxxxxxxxxx)>
  - *Date:* Wed, 12 Sep 2007 10:47:58 +1200
- 

Hi Manfred

Yes, It was SP2 might be error design on SBS 2003 Standard went damage a Remote, Exchange, VPN went loss. I tried fixed these won't resolve more 3 hours. I gave it up.

From now, I backup a whole datas and re-fresh installed SBS2003 SP1 and

application. Then I get download update a service patch without SP2 update. And restore a Data. Overall completed cost 14 hours job. My boss are not very pleased with Microsoft put a wrong patch on SBS2003 went damage. Because our 17 staffs were waited for input a data via network. They are cost worth NZ\$3897.20 per day a waste wage. But my boss write to his lawyer will have face see to Microsoft who have failure put a tested before release patch.

I read this Newsgroup have huge numbers problem with SP2 faulty on SBS2003. All faulty by Microsoft team have big red face. Who busines have huge cost fix up the SBS get resolve after wrong patch call "Windows Server 2003 SP2" by automatic update.

THAT MICROSOFT ARE CARELESS....might they're evil laugh to you... not right.

We won't update SP2 again !

Mike  
IT Administrator

"Manfred Zhuang [MSFT]" <[v-mzhuang@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-mzhuang@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:Upke2kG9HHA.360@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:Upke2kG9HHA.360@xxxxxxxxxxxxxxxxxxxxxxxx)

Hello Teneo,

Re: SP2.. brand new install

Thank you for your reply.

I understand that the recent issue is Outlook cannot connect to Exchange. After disabling RPC filter, the issue disappeared.

I think SP2 should not be the cause of this issue. It can be caused by something else.

However, we need to look inside to determine the root cause.

If you could send me following files, I will appreciate it:

A. Please download the MPS Report tool from the following link and run it on the SBS server, then send the generated CAB file to my mailbox v-mzhuan@xxxxxxxxxxxxxx for further investigation so that we can find what the root cause is:

[http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT\\_SETUPPerf.EX](http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_SETUPPerf.EX)

For your information:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=CEBF3C7C-7CA5-408F-88B7-F9C79B7306C0&displaylang=en>

B. ISA log:

1. Open ISA 2004 management console.
2. Expand the server node and highlight "Monitoring".
3. In the right pane, switch to the "Logging" tab; make sure the "Task Pane" is showed there.
4. In the "Task Pane", click "Configure Firewall Logging" under "Logging Tasks", and then switch the "log storage format" from "MSDE Database" (default) to "File".
5. Switch to the "Fields" tab, and then click "Select All".
6. Click OK, and then click "Apply" to save changes and update the configuration.
7. Repeat step 4 to step 6 on Web proxy Logging,
8. Repro the issue and compress and email to v-mzhuan@xxxxxxxxxxxxxx with "C:\Program Files\Microsoft ISA Server\ISALogs" folder.

Please try the above steps at your earliest convenience. If you have any concern, please feel free to let me know.

Best regards,

Manfred Zhuang(MSFT)  
Microsoft Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

Re: SP2.. brand new install

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the

"Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====  
This posting is provided "AS IS" with no warranties, and confers no rights.

-----  
| From: "Teneo" <not@xxxxxxx>  
| References: <#QTg\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxx>  
| <ulRg6zk6HHA.5752@xxxxxxxxxxxxxxxxxxxxxx>  
| <PZt8Xuv6HHA.5204@xxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Re: SP2.. brand new install  
| Date: Thu, 6 Sep 2007 08:10:57 +0100  
| Lines: 176  
| X-Priority: 3  
| X-MSMail-Priority: Normal  
| X-Newsreader: Microsoft Outlook Express 6.00.2900.3138  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3138  
| X-RFC2646: Format=Flowed; Original  
| Message-ID: <eZEAUUF8HHA.5316@xxxxxxxxxxxxxxxxxxxxxx>  
| Newsgroups: microsoft.public.windows.server.sbs  
| NNTP-Posting-Host: mail.sxcomputers.co.uk 217.34.35.237  
| Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:61144  
| X-Tomcat-NG: microsoft.public.windows.server.sbs  
|  
| Hello Manfred, thank you for your contribution..  
|  
| I have all the links for SP2 issues on SBS... we have a 20 point

Re: SP2.. brand new install

checklist

| when installing SP2... we still haven't finished installing it on all  
| servers and this NEW server install issues have not given us much  
| confidence. Issues are on the SBS Premium servers and its not  
| consistent,  
| some install fine some have certain errors and others have other errors.  
|  
| Comments made, trying to justify SP2 issues from other posters mention  
| it  
| could be original configuration and maybe an error was already sitting  
| on  
| the server and this SP2 just highlights it, of course they are just  
| reiterating comments from Msoft KBs... Sorry but thats ' baloney ' this  
| is a  
| complete new install and nothing was configured, after install we  
| installed  
| SP2 immediately and then all windows updates.  
|  
| After uninstalling SP2 numerous times ( applying all mentioned 'fixes')  
| the  
| recent issue was outlook not connecting to Exchange. Yes I did the  
| EnableRSS=0 but then this KB is out of date as the registry key  
| EnableRSS  
| the registry entry was already in the registry, how this appeared,  
| previous  
| install of SP2 or ISA SP3, I dont know... TThe KB mentioning about the  
| EnableRSS=0 refers to ISA SP2, SP3 is out now so reading the KB do we  
| install SP2 do the registry fix then install SP3.... sorry dont have  
| time  
| to  
| do all the fixing, testing.  
|  
| Any how, reading the blogs I found a poster referred to disable RPC in  
| ISA  
| addins and bingo Outlook now working... now I have to investigate the  
| implications of this on a working clients server !  
|  
|  
|  
| "Manfred Zhuang [MSFT]" <v-mzhuan@xxxxxxxxxxxxxxxxxxxx> wrote in message  
| [news:PZt8Xuv6HHA.5204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:PZt8Xuv6HHA.5204@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
| > Hello Teneo,  
| >  
| > Thank you for posting here.  
| >  
| > From your post, I understand that after installing Windows 2003 SP2 on  
| SBS  
| > 2003, a XP client cannot join the domain. After uninstalling SP2, the  
| > issue  
| > disappeared.  
| >

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|> I am really sorry for the inconvenience that you have experienced.  
|>  
|> I suggest you refer to following articles to check the known network  
|> issues  
|> that will happen after installing Windows 2003 SP2 on the SBS server  
and  
|> the resolutions for these problems:  
|>  
|> You may experience network-related problems after you install Windows  
|> Server 2003 SP2 or the Scalable Networking Pack  
|> <http://support.microsoft.com/kb/936594/>  
|>  
|> Additional information for your reference:  
|>  
|> Best practices and known issues when you install Windows Server 2003  
|> Service Pack 2 on a Windows Small Business Server 2003-based computer  
|> <http://support.microsoft.com/kb/939421>  
|>  
|> Based on current situation, if you are still interested in Windows  
2003  
|> SP2, I suggest you try to install Windows 2003 SP2 again on the SBS  
|> server.  
|> After that, please refer to the Best practices to fix the known  
issues.  
|>  
|> I believe SBS 2003 can work with Windows 2003 SP2 compatibly in this  
way.  
|>  
|> If any errors cannot be fixed after performing the steps included in  
the  
|> Best Practices, please let me know. I will try my best to help you  
resolve  
|> it.  
|>  
|> Again, I am sorry for the inconvenience that you have experiencing.  
|>  
|> Best regards,  
|>  
|> Manfred Zhuang(MSFT)  
|> Microsoft Online Newsgroup Support  
|>  
|> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
|>  
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|>  
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|>  
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|> rights.  
|> -----  
|> | From: "Teneo" <not@xxxxxxx>  
|> | References: <#QTg\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxx>  
|> | Subject: Re: SP2.. brand new install  
|> | Date: Wed, 29 Aug 2007 15:57:51 +0100  
|> | Lines: 40  
|> | X-Priority: 3  
|> | X-MSMail-Priority: Normal  
|> | X-Newsreader: Microsoft Outlook Express 6.00.2900.3138  
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.3138  
|> | X-RFC2646: Format=Flowed; Response  
|> | Message-ID: <ulRg6zk6HHA.5752@xxxxxxxxxxxxxxxxxxxxxx>  
|> | Newsgroups: microsoft.public.windows.server.sbs  
|> | NNTP-Posting-Host: mail.sxcomputers.co.uk 217.34.35.237  
|> | Path:  
TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP04.phx.gbl  
|> | Xref: TK2MSFTNGHUB02.phx.gbl  
microsoft.public.windows.server.sbs:59458  
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs  
|> |  
|> | Delivered server to site... tried to join XP SP2 and some RPC error,  
|> gave  
|> up

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|> | after investigating for 2 hours.  
|> |  
|> | Uninstalled SP2 and they join the domain immediately....  
|> |  
|> | I SHOULDN'T HAVE TO THIS !!  
|> |  
|> |  
|> | "Teneo" <not@xxxxxxx> wrote in message  
|> | [news:%23OTg\\$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23OTg$XJ6HHA.2380@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
|> |> Just thought I would of checked SP2,  
|> |>  
|> |> Guess what.... Help and Support still corrupted.  
|> |>  
|> |> Total new install (Premium) nothing else configured just went to  
|> |> install  
|> |> SP2.  
|> |>  
|> |> I would of thought a simple thing fixing this issue in SP2 would  
go  
a  
|> |> long  
|> |> way to have the confidence in SP2.  
|> |>  
|> |> Why do we have to go to the blogs and manually fix stuff. The help  
and  
|> |> support issue could EASILY be added onto the end of the SP2  
|> |> executable:  
|> |>  
|> |> 1. Open a command prompt.  
|> |> 2. Navigate to %windir%\PCHealth\HelpCtr\Binaries  
|> |> 3. Run this command:  
|> |>  
|> |> start /w helpsvc /svchost netsvcs /regserver /install  
|> |>  
|> |> Come on Microsoft fix the basics, I appreciate each server is  
|> |> different  
|> |> and other issues can arise which you cant control but a simple  
thing  
|> |> like  
|> |> this would relieve our frustrations with SP2.  
|> |>  
|> |> Now lets go through the whole blog and check the list to see what  
else  
|> |> is  
|> |> broke before I can continue setting up this server!  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>  
|> |>

Re: SP2.. brand new install

|>  
|  
|  
|