

Re: Using Remote Desktop From an SBS Domain

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg01088.html>

- *From:* "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 8 Sep 2007 12:24:30 -0400
-

Just curious...

- + Create a domain user with the same username as that required for the RDP to the University computer. Create a domain user password of your choice.
- + Log onto a LAN workstation with this username
- + Open RDP and enter the (University) static IP address for the computer name, as well as the (Univeristy) username and (Univeristy) password for logon credentials

Question: can you RDP to the external computer with this scenario?

--

Merv Porter [SBS-MVP]

=====

"Jeff Teel" <jdteel@RMoveThis_sugardog.com> wrote in message <news:e5q6uMc8HHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxx>

I am in communication with them now. They use NAT and private IP addresses between me and the Internet and that is as much as I know.

"Claus" <cjobs@xxxxxxxxxxxxxx> wrote in message <news:em0wu3b8HHA.3916@xxxxxxxxxxxxxxxxxxxxxxxxxx>

No, it wouldn't. There is definitely something on that router or between the router and the internet. What is between that router and the internet? Have you talked to your ISP?

--

Claus

"Jeff Teel" <jdteel@RMoveThis_sugardog.com> wrote in message <news:OC%23eevb8HHA.464@xxxxxxxxxxxxxxxxxxxxxxxxxx>

There is an NAT router supplied by my ISP. I don't know if it's anything more than that or not. This is a fixed wireless Internet connection so

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even after my router there is a large private network to travel through before I get to the actual Internet. I do have an SBS RDP Outbound Access Rule in ISA.

I plugged my laptop into my router location and temporarily plugged in there and still couldn't RDP so I suspect the ISP's router is where the problem is. But if it's just NAT would it still be blocking outbound traffic for Remote Desktop?

Thanks
Jeff

"Claus" <cjobs@xxxxxxxxxxxxxx> wrote in message news:eskDuXb8HHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

ISA in a standard configuration would not prevent you from using Remote Desktop from within your LAN to a computer on the internet. I do this all the time. Do you by any chance have a firewall between your SBS WAN and the Internet?

--

Claus

"Jeff Teel" <jdteel@RMoveThis sugardog.com> wrote in message news:eqjnf5a8HHA.2752@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I am narrowing down where the problem is with connecting to an XP Pro computer that is on a remote network now. I was able to use a dial-up Internet connection, bypassing my SBS/ISA network all together. So the machine that I'm trying to connect to is configured to accept Remote Desktop Connections. Now I just have to figure what is preventing me from connecting while I'm

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using my XP Workstation
when connected to my
SBS network. Would ISA
be preventing outbound
RDP connections or do
ports have to be open to
allow me to Remote
Desktop out from my SBS
network?

I've spent most of the day
looking for information
regarding the
client end of a Remote
Desktop connection and
have found little about
it. Maybe it's just not
normally an issue.

Thanks for any suggestions.

Jeff

"Jeff Teel"

<jdteel@RMoveThis
sugardog.com> wrote in
message

news:%23GACASX8HHA.4436@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have
looked at
that article
again today
and also
read
through it
yesterday. It
goes into
detail about
how to set
the host
computer
up
(the
machine
who's
desktop I'm
wanting to
connect to)
but doesn't

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say
much about
ports or
settings on
the client
end. I have
no control
over
the host end
but just
wanted to
be sure I
have things
set correctly
on
the client
end to allow
this to
work.

Thanks
Jeff

"Ritch_DA"

<RitchDA@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

news:605F7F3E-475B-446B-B179-DA125DD90ECB@xxxxxxxxxx

From
what
I
remember
when
you
install
tsweb
on
your
host
PC
you
can
change
the
port
number
you
connect
to

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from
80
(default)
to
a
port
of
your
choice.
Then
obviously
create
the
port
forward
in
your
router
on
your
chosen
port
to
the
appropriate
IP
(local
PC's
IP)
then
connect
to
it
in
internet
explorer
using
the
following
syntax:
<http://ipaddress:port/tsweb/>

You
still
need
to
open
3389.

Have
a

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careful
read
through
those
instructions
I
linked
to,
that
article
explains
exactly
how
to
setup
what
you
are
trying
to
do.

"Jeff
Teel"
wrote:

It
would
appear
that
way
but
I'm
not
sure
just
how
to
change
that.
This
machine
is
on
a
University
network
and
has

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a
public
IP
address
assigned
to
it.
I
have
tried
using
the
IP
address
in
the
Computer:
box
as
well
as
the
actual
domain/computer
name
of
the
machine
with
the
same
results.
You
sparked
a
question
in
my
mind
about
installing
tsweb
on
the
host
pc
though.
Am
I
assuming
correctly

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that
connecting
using
a
web
browser
through
ts
still
uses
port
3389?
Either
way
(using
a
web
browser
or
the
Remote
Desktop
client)
does
it
require
any
ports
to
be
open
on
the
client
end?

Thanks
Jeff

"Ritch_DA"
<RitchDA@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:74C2DFCE-73F1-4B09-918F-BF2A43CA36>

Hi
Jeff

I
read

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through
very
quickly
but
it
sounds
like
you
are
connecting
to
the
wrong
machine.

Good
solution
is
to
install
tsweb
on
the
host
machine,
change
the
port
to
something
other
than
3389
then
connect
to
the
machine
via
your
browser.

Here's
all
the
info
you
need:
<http://www.microsoft.com/windowsxp/using>

Hope

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that
helps

"Jeff
Teel"
wrote:

I
have
tested
it
and
I
get
the
message
"The
system
could
not
log
you
on.
Make
sure
your
user
name
and
domain
are
correct,
then
type
your
password
again.
Letters
in
the
password
must
be
typed
in
the
correct
case."
I
am

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positive
that
the
username
and
password
are
being
put
in
correctly.
There
are
a
couple
of
things
that
make
me
question
settings.
One,
when
I
get
the
message
The
system
could
not
log
you
on.....
my
workstation
appears
to
be
trying
to
logon
to
my
SBS.
The
desktop
picture
thats
on

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my
server
shows
and
the
Windows
Server
logon
screen
appears
for
me
to
re-enter
the
credentials.
I'm
also
getting
logon
failure
errors
in
my
security
log
from
the
server.
I
can
however
see
the
connection
take
place
in
ISA

Logon
Failure:
Reason:
Unknown
user
name
or
bad
password
User
Name:

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test
Domain:
network
Logon
Type:
10
Logon
Process:
User32
Authentication
Package:
Negotiate
Workstation
Name:
SERVER
Caller
User
Name:
SERVER\$
Caller
Domain:
teelnet
Caller
Logon
ID:
(0x0,0x3E7)
Caller
Process
ID:
5296
Transited
Services:
-
Source
Network
Address:
10.10.2.4
Source
Port:
60818

Some
history
about
my
Internet
connection.
I
have
a
fixed

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wireless
Internet
provider.
The
provider
maintains
a
large
wireless
LAN
that
uses
private
IP
addresses.They
have
access
points
located
on
towers
around
the
area
that
a
device
from
my
location
looks
at.
The
Source
Network
Address:
10.10.2.4
is
the
wireless
IP
address
side
of
my
router.
In
short
my
router
has

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two
NIC's,
the
10.10.2.4
(fixed
wireles
side)
and
192.168.0.x
side.

Thanks
Jeff

"Claus"
<cjobes@xxxxxxxxxxxxxx>
wrote
in
message
news:OXrFkqO8HHA.5012@xxxxx

did
you
test
it?
did
it
work?

--
Claus
"Jeff
Teel"
<jdteel@RMoveThis
sugardog.com>
wrote
in
message
news:%23NvyCJP8HHA.59

I
am
attempting
to
connect
to
a
Windows
XP
Pro

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PC
on
a
totally
different
network
from
a
workstation
on
my
SBS
network.
I
have
SBS
2003
SP1
with
ISA
2004.
The
PC
that
I'm
trying
to
connect
to
does
have
a
static
IP
address
and
I'm
using
that
for
the
Computer
Name
in
the
Remote
Desktop
Connection
client.
I
used

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"telnet
xxx.xxx.xxx.xxx
3389"
to
see
if
the
remote
workstation
was
listening
on
the
correct
port
and
it
is.
My
question,
are
there
any
ISA
adjustments
needed
on
my
network
in
order
for
me
to
Remote
Desktop
out
to
another
XP
Pro
machine
on
a
different
network
over
the
Internet?
I'm
using

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the
c:\windows\system32
application
to
make
the
connection.
The
remote
host
does
not
have
Remote
Desktop
Web
Connection
installed
on
it.

Thanks
Jeff

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