

Re: Using Remote Desktop From an SBS Domain

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg01017.html>

- *From:* "Claus" <cjobs@xxxxxxxxxxxxxx>
 - *Date:* Fri, 7 Sep 2007 22:14:16 -0400
-

No, it wouldn't. There is definitely something on that router or between the router and the internet. What is between that router and the internet? Have you talked to your ISP?

--

Claus

"Jeff Teel" <jdteel@RMoveThis sugardog.com> wrote in message <news:OC%23eevb8HHA.464@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

There is an NAT router supplied by my ISP. I don't know if it's anything more than that or not. This is a fixed wireless Internet connection so even after my router there is a large private network to travel through before I get to the actual Internet. I do have an SBS RDP Outbound Access Rule in ISA.

I plugged my laptop into my router location and temporarily plugged in there and still couldn't RDP so I suspect the ISP's router is where the problem is. But if it's just NAT would it still be blocking outbound traffic for Remote Desktop?

Thanks
Jeff

"Claus" <cjobs@xxxxxxxxxxxxxx> wrote in message <news:eskDuXb8HHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

ISA in a standard configuration would not prevent you from using Remote Desktop from within your LAN to a computer on the internet. I do this all the time. Do you by any chance have a firewall between your SBS WAN and the Internet?

--

Claus

"Jeff Teel" <jdteel@RMoveThis sugardog.com> wrote in message <news:eqjnf5a8HHA.2752@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I am narrowing down where the problem is with connecting

Re: Using Remote Desktop From an SBS Domain

to an XP Pro computer that is on a remote network now. I was able to use a dial-up Internet connection, bypassing my SBS/ISA network all together. So the machine that I'm trying to connect to is configured to accept Remote Desktop Connections. Now I just have to figure what is preventing me from connecting while I'm using my XP Workstation when connected to my SBS network. Would ISA be preventing outbound RDP connections or do ports have to be open to allow me to Remote Desktop out from my SBS network?

I've spent most of the day looking for information regarding the client end of a Remote Desktop connection and have found little about it. Maybe it's just not normally an issue.

Thanks for any suggestions.

Jeff

"Jeff Teel" <jdteel@RMoveThis sugardog.com> wrote in message
news:%23GACASX8HHA.4436@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have looked at that article again today and also read through it yesterday. It goes into detail about how to set the host computer up (the machine who's desktop I'm wanting to connect to) but doesn't say much about ports or settings on the client end. I have no control over the host end but just wanted to be sure I have things set correctly on the client end to allow this to work.

Thanks
Jeff

"Ritch_DA"
<RitchDA@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:605F7F3E-475B-446B-B179-DA125DD90ECB@xxxxxxxxxxxxxxxxxxxxx

Re: Using Remote Desktop From an SBS Domain

From what I remember
when you install tsweb on
your host PC you can
change
the port number you connect
to from 80 (default) to a port
of your
choice.

Then obviously create the
port forward in your router
on your chosen
port to
the appropriate IP (local
PC's IP) then connect to it in
internet
explorer
using the following syntax:
<http://ipaddress:port/tsweb/>

You still need to open 3389.

Have a careful read through
those instructions I linked
to, that
article
explains exactly how to
setup what you are trying to
do.

"Jeff Teel" wrote:

It would
appear that
way but I'm
not sure just
how to
change that.
This
machine is
on a
University
network and
has a public
IP address
assigned to
it. I have
tried using
the IP
address in

Re: Using Remote Desktop From an SBS Domain

the
Computer:
box as well
as
the
actual
domain/computer
name of the
machine
with the
same
results. You
sparked a
question in
my mind
about
installing
tsweb on
the host pc
though.
Am I
assuming
correctly
that
connecting
using a web
browser
through
ts still
uses port
3389?
Either way
(using a
web
browser or
the Remote
Desktop
client) does
it require
any ports to
be open on
the client
end?

Thanks
Jeff

"Ritch_DA"
<RitchDA@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in
message

Re: Using Remote Desktop From an SBS Domain

news:74C2DFCE-73F1-4B09-918F-BF2A43CA36BA@xxxxxxxxxx

Hi
Jeff

I
read
through
very
quickly
but
it
sounds
like
you
are
connecting
to
the
wrong
machine.

Good
solution
is
to
install
tsweb
on
the
host
machine,
change
the
port
to
something
other
than
3389
then
connect
to
the
machine
via
your
browser.

Here's
all

Re: Using Remote Desktop From an SBS Domain

the
info
you
need:

<http://www.microsoft.com/windowsxp/using/networking/exp>

Hope
that
helps

"Jeff
Teel"
wrote:

I
have
tested
it
and
I
get
the
message
"The
system
could
not
log
you
on.
Make
sure
your
user
name
and
domain
are
correct,
then
type
your
password
again.
Letters
in
the
password
must
be

Re: Using Remote Desktop From an SBS Domain

typed
in
the
correct
case."
I
am
positive
that
the
username
and
password
are
being
put
in
correctly.
There
are
a
couple
of
things
that
make
me
question
settings.
One,
when
I
get
the
message
The
system
could
not
log
you
on.....
my
workstation
appears
to
be
trying
to
logon
to

Re: Using Remote Desktop From an SBS Domain

my
SBS.
The
desktop
picture
thats
on
my
server
shows
and
the
Windows
Server
logon
screen
appears
for
me
to
re-enter
the
credentials.
I'm
also
getting
logon
failure
errors
in
my
security
log
from
the
server.
I
can
however
see
the
connection
take
place
in
ISA

Logon
Failure:
Reason:
Unknown

Re: Using Remote Desktop From an SBS Domain

user
name
or
bad
password
User
Name:
test
Domain:
network
Logon
Type:
10
Logon
Process:
User32
Authentication
Package:
Negotiate
Workstation
Name:
SERVER
Caller
User
Name:
SERVER\$
Caller
Domain:
teelnet
Caller
Logon
ID:
(0x0,0x3E7)
Caller
Process
ID:
5296
Transited
Services:
-
Source
Network
Address:
10.10.2.4
Source
Port:
60818

Some
history
about

Re: Using Remote Desktop From an SBS Domain

my
Internet
connection.
I
have
a
fixed
wireless
Internet
provider.
The
provider
maintains
a
large
wireless
LAN
that
uses
private
IP
addresses.They
have
access
points
located
on
towers
around
the
area
that
a
device
from
my
location
looks
at.
The
Source
Network
Address:
10.10.2.4
is
the
wireless
IP
address
side
of

Re: Using Remote Desktop From an SBS Domain

my
router.
In
short
my
router
has
two
NIC's,
the
10.10.2.4
(fixed
wireles
side)
and
192.168.0.x
side.

Thanks
Jeff

"Claus"
<cjobs@xxxxxxxxxxxxxx>
wrote
in
message
news:OXrFkqQ8HHA.5012@xxxxxxxxxxxxxxxxxxxxxxxx

did
you
test
it?
did
it
work?

--
Claus
"Jeff
Teel"
<jdteel@RMoveThis
sugardog.com>
wrote
in
message
news:%23NvyCJP8HHA.5984@xxxxxxxxxxxx

I
am
attempting

Re: Using Remote Desktop From an SBS Domain

to
connect
to
a
Windows
XP
Pro
PC
on
a
totally
different
network
from
a
workstation
on
my
SBS
network.
I
have
SBS
2003
SP1
with
ISA
2004.
The
PC
that
I'm
trying
to
connect
to
does
have
a
static
IP
address
and
I'm
using
that
for
the
Computer
Name
in

Re: Using Remote Desktop From an SBS Domain

the
Remote
Desktop
Connection
client.
I
used
"telnet
xxx.xxx.xxx.xxx
3389"
to
see
if
the
remote
workstation
was
listening
on
the
correct
port
and
it
is.
My
question,
are
there
any
ISA
adjustments
needed
on
my
network
in
order
for
me
to
Remote
Desktop
out
to
another
XP
Pro
machine
on
a

Re: Using Remote Desktop From an SBS Domain

different
network
over
the
Internet?
I'm
using
the
c:\windows\system32\mstsc.exe
application
to
make
the
connection.
The
remote
host
does
not
have
Remote
Desktop
Web
Connection
installed
on
it.

Thanks
Jeff

Re: Using Remote Desktop From an SBS Domain