

# Re: Remote Access Wizard fails to complete with error in rraslog f

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-09/msg00013.html>

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- *From:* "Merv Porter [SBS-MVP]" <[mwport@xxxxxxxxxxxxxxxxxxxxxx](mailto:mwport@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 31 Aug 2007 18:19:04 -0400
- 

You might also try downloading and re-applying Windows 2003 SP2

<http://www.microsoft.com/downloads/details.aspx?familyid=95ac1610-c232-4644-b828-c55eec605d55&displaylang=en>

--  
Merv Porter [SBS-MVP]

=====  
"isap" <[isap@xxxxxxxxxxxxxxxxxxxxxx](mailto:isap@xxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:E3EE5A5D-F830-494B-BAEB-BE7322C61597@xxxxxxxxxxxxxxxxxx](mailto:news:E3EE5A5D-F830-494B-BAEB-BE7322C61597@xxxxxxxxxxxxxxxxxx)

Hi,

Both of the setting are ok.

Thanks,  
Jabir

"Merv Porter [SBS-MVP]" wrote:

Check the following registry entries on the SBS server:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\clientsetup  
(Should point to the actual location of the ClientApps shared folder)

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\ServicePackNumber  
(SP1 would show a value of "1")

--  
Merv Porter [SBS-MVP]

=====  
"isap" <[isap@xxxxxxxxxxxxxxxxxxxxxx](mailto:isap@xxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:1AADB844-4CFE-4135-B415-E715A7907A28@xxxxxxxxxxxxxxxxxx](mailto:news:1AADB844-4CFE-4135-B415-E715A7907A28@xxxxxxxxxxxxxxxxxx)

Hi,

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Yes the CEICW is fine and we are able to log into RWW.

Thanks,  
Jabir

"Merv Porter [SBS-MVP]" wrote:

If you re-run CEICW, does it complete successfully?

--

Merv Porter [SBS-MVP]

=====

"isap"

<isap@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:E60DF821-6FDE-49F3-A83D-FE77B70EC081@xxxxxxxxxxxxxxxxxxxx](mailto:news:E60DF821-6FDE-49F3-A83D-FE77B70EC081@xxxxxxxxxxxxxxxxxxxx)

So any other suggestions on how to fix this?

"Claus" wrote:

Some people have removed SP2 and it didn't fix the issue. I probably would try to fix it with SP2 in place.

--

Claus

"isap"

<isap@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in

message

[news:8AD4804E-0979-4768-A014-6ED3800CAD6F@xxxxxxxxxxxx](mailto:news:8AD4804E-0979-4768-A014-6ED3800CAD6F@xxxxxxxxxxxx)

Hi,

I looked at

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the  
links  
you  
suggested  
and  
looks  
like  
the  
following  
may  
apply:

\*\*\*\*\*

Networking  
issues  
including  
NAT  
and  
VPN  
connectivity  
programs,  
Outlook  
not  
connecting,  
RPC  
errors,  
etc.:

**RESOLUTION:**

Needs  
network  
card  
driver  
updates,  
and  
disabling  
of  
RSS  
and  
Checksum  
offload  
settings.

<http://blogs.technet.com/sbs/archive/2007/03/19/vpn-securen>

\*\*\*\*\*

I  
am  
not  
sure  
that  
I  
can

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update  
the  
nic  
card  
drivers  
and  
this  
is  
an  
old  
compaq  
server  
that  
is  
no  
longer  
supported.  
I  
looked  
at  
the  
NIC  
configuration  
and  
did  
not  
find  
the  
option  
for  
the  
RSS  
and  
Checksum  
offload  
settings.

I  
should  
note  
that  
after  
looking  
more,  
I  
found  
that  
the  
Health  
Monitor  
gives

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errors  
for  
MMC.  
Also  
we  
are  
having  
trouble  
connecting  
some  
of  
the  
PC  
clients  
to  
the  
domain.  
They  
were  
working  
fine  
but  
now  
they  
no  
longer  
connect.  
Getting  
Access  
denied  
errors.

So  
based  
on  
this,  
it  
certainly  
looks  
like  
SP2  
caused  
the  
issues.  
The  
main  
thing  
I  
need  
to  
fix

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at  
the  
moment  
is  
the  
Remote  
Access  
and  
then  
the  
other  
two  
items  
also  
need  
to  
be  
addressed.

Is  
it  
a  
good  
idea  
to  
remove  
SP2  
because  
I  
have  
been  
trying  
to  
fix  
ths  
for  
a  
week  
now  
and  
no  
luck.

Thanks

The

"Claus"  
wrote:

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Please  
make  
sure  
you  
have  
the  
newest  
drivers  
for  
your  
NICs  
and  
then  
check  
this  
out....

<http://blogs.technet.com/sbs/archive/2007/03/14/can->

and  
this....

<http://support.microsoft.com/kb/555912>

--  
Claus  
"isap"  
<isap@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:E4927F85-6EEB-4122-A2CF-F8970861E0C>

Hi,

I  
have  
a  
client  
running  
SBS  
2003  
which  
was  
originall  
installed  
with  
SP1.  
This

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was  
done  
sometime  
lates  
last  
year  
and  
at  
that  
time  
I  
configure  
the  
Remote  
Access  
Wizard  
and  
it  
was  
fine.  
Due  
to  
some  
problems  
with  
their  
router  
they  
did  
not  
use  
VPN  
for  
sometime  
and  
eventually  
it  
was  
put  
put  
on  
te  
back  
burner.  
Now  
they  
want  
to  
use  
VPN  
but

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when  
I  
tried  
to  
reconfigure  
it  
there  
is  
a  
problem.

Windows  
Server  
2003  
SP2  
is  
also  
now  
on  
the  
server  
which  
was  
installed  
by  
Windows  
Update  
but  
I  
can't  
be  
certain  
that  
this  
problem  
was  
cause  
by  
SP2  
since  
I  
did  
not  
check  
the  
Remote  
Access  
configuration  
just  
before  
SP2

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was  
added.  
Although  
I  
have  
found  
information  
indicating  
that  
this  
causes  
problems  
on  
SBS  
2003.  
I  
began  
to  
remove  
the  
SP2  
but  
then  
hesitated  
since  
it  
says  
that  
some  
software  
was  
installed  
after  
the  
patch  
which  
may  
not  
function  
properly.

Here  
is  
the  
output  
from  
the  
rraslog.txt  
file.

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8/23/2007  
5:04  
PM  
C:\Program  
Files\Microsoft  
Windows  
Small  
Business  
Server\Networking\RRASWiz\wizrass.dll,  
version  
5.2.2893.0  
Calling  
CRRASCommit::CommitEx  
Calling  
CRRASCommit::ValidatePropertyBag  
pdispPPPBag->QueryInterface  
returned  
OK  
PropertyBag  
2674a0  
Reading  
property  
value  
for  
enabling  
Remote  
Access  
returned  
OK  
bRemoteAccess  
=  
1  
Reading  
property  
value  
for  
VPN  
returned  
OK  
bVPN  
=  
1  
Reading  
property  
value  
for  
RAS  
returned  
OK  
bRAS  
=

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0  
Calling  
CRRASCommit::ValidateVPNProperties  
Reading  
VPN  
Server  
Name  
returned  
OK  
VPN  
Server  
Name  
is  
vpn.quranicacademy.org  
Calling  
CRRASCommit::ValidateDHCPProperties  
DHCP  
server  
is  
installed  
on  
the  
box  
CRRASCommit::ValidateDHCPProperties  
returned  
OK  
CRRASCommit::ValidateVPNProperties  
returned  
OK  
CRRASCommit::ValidatePropertyBag  
returned  
OK  
pdispPPPPBag->QueryInterface  
returned  
OK  
Pointer  
to  
the  
property  
bag  
2674a0  
Calling  
CRRASCommit::CommitRRAS  
Arguments:  
PropertyBag  
2674a0  
bRAS  
0  
bVPN  
1  
Getting

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the  
GUID  
of  
the  
private  
NIC  
returned  
OK  
Private  
NIC  
Guid  
is  
{E0611804-FE90-4BC3-B067-191DF2FD  
Checking  
whether  
RRAS  
is  
already  
running  
returned  
OK  
RRAS  
is  
not  
running  
Installing  
RRAS  
returned  
OK  
Dhcp  
server  
is  
installed  
and  
running  
on  
this  
box  
Enabling  
DHCP  
client  
addressing  
returned  
OK  
Configuring  
ports  
returned  
OK  
Identifying  
the  
private

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NIC  
for  
RAS  
returned  
OK  
Setting  
the  
default  
authentication  
methods  
returned  
OK  
Disabling  
NETBIOS  
for  
RAS  
returned  
OK  
Changing  
RRAS  
startup  
type  
to  
automatic  
returned  
OK  
Configuring  
Remote  
Access  
Policy  
returned  
OK  
\*\*\*  
Stopping  
RRAS  
again  
returned  
ERROR  
80070426  
Starting  
RRAS  
service  
returned  
OK  
Disabling  
L2TP  
Ports  
returned  
OK  
Saving  
Dhcp

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Server  
IP  
returned  
OK  
Saving  
RRAS  
method  
returned  
OK  
Method  
is  
2  
Where  
1  
=  
RAS,  
2  
=  
VPN  
3  
=  
both  
CRRASCommit::CommitRRAS  
returned  
OK  
Committing  
RRAS  
returned  
OK  
Calling  
CRRASCommit::CommitCMAK  
Arguments:  
PropertyBag  
2674a0  
bRAS  
0  
bVPN  
1  
Template  
file  
name  
is  
sbsvpn  
Reading  
VPN  
Server  
name  
returned  
OK  
Reading  
VPN

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Server  
name  
is  
vpn.quranicacademy.org  
Created  
temp  
directory  
CMPB31.tmp  
Copying  
required  
template  
files  
to  
the  
temp  
directory  
returned  
OK  
Updating  
CMP  
template  
returned  
OK  
Updating  
CMS  
template  
returned  
OK  
Updating  
SED  
template  
returned  
OK  
Creating  
proxy  
configuration  
file  
returned  
OK  
\*\*\*  
Running  
IExpress  
to  
build  
the  
package  
returned  
ERROR  
80070001  
Specifying  
error

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```
location
(in
CMAK)
returned
OK
***
CRRASCommit::CommitCMAK
returned
ERROR
80070001
***
CRRASCommit::CommitEx
returned
ERROR
80070001
```