

Re: RWW Connectivity

Source:

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- *From:* Curious_user <david@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 20 Aug 2007 01:55:44 -0700
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On Aug 20, 6:31 pm, c8tz <ccho...@xxxxxxxxxx> wrote:

Hi,

I've tried RWW from an external computer but am not able to. From the computer on the LAN i am able to :

`https:\\internalserveraddress\remote`

I am able to connect.

`https:\\externaladdress\remote`

Not able to connect. Site can not be found.

The external address is the IP address that is used for mail.company.org

Is this the correct address –

We using Standard SBS – one NIC – and have a Cisco Router connected to Switch to the server. This also has firewall capabilities.

Do I have to open any ports on the router . I was reading on "forwarding port" but not too sure how to do this.

Please help –

Thanks,

cchulai

Hi,

when you say it doesn't work, do you get anything in the browser window, or is it 404 not found, or something else, your router / firewall must forward port 80 to your server in order

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for this to work too.

so far it could be security on your browser, knowing that an internal site is trusted and an external site is not, the browser might not let you run activex controls unless you specifically tell the browser that it is a trusted site, have you done this already,

David

<http://www.itcontractors.org>

Knowledge...shared

sorry for so many question, but at this moment it could be so many things.

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