

Re: Error Reinstalling Exchange 2003 on Small Business Server 2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-08/msg02504.html>

- *From:* "Nick B." <Nick.Barnwell@xxxxxxxx>
 - *Date:* Fri, 17 Aug 2007 15:43:18 -0000
-

On Aug 17, 11:37 am, "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxx> wrote:

Mybe try reapplying Exchange SP1.

--
Merv Porter [SBS-MVP]
=====

"Nick B." <Nick.Barnw...@xxxxxxxx> wrote in message

<news:1187363992.170650.267240@xx>

On Aug 17, 10:32 am, "Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxx> wrote:

And what is the exact text of the error?

--
Merv Porter [SBS-MVP]
=====

"Nick B." <Nick.Barnw...@xxxxxxxx> wrote in message

<news:1187360687.042382.191750@xx>

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wrote:

On
Aug
16,
11:20
am,
"Merv
Porter
[SBS-MVP]"

<mwport@xxxxxxxxxxxxxxxxxxxx>
wrote:

You
might
want
to
take
a
look
at
this
thread...

Reinstall
Exchange
on
SBS
2003
SP1 <http://groups.google.com/group/microsoft>

--
Merv
Porter
[SBS-MVP]

=====

"Nick"
<nick.barnw...@xxxxxxxx>
wrote
in
message

Hello
all,

I'm
currently
doing
some
consulting
work
for
a
small
real
estate
firm,
and
as
part
of
that
they've
asked
me
to
help
migrate
their
email
over
to
an
Exchange
system
and
installing
a
BES
server.
The
server
was
configured
about

2
years
ago
by
a
different
company,
and
after
I
had
setup
the
accounts
for
everyone
I
was
having
issues
with
Public
Folders
and
the
Offline
Address
List
and
thus
decided
to
reinstall.
I
started
by
uninstalling
Exchange
and
everything
seemed
to
be
fine.
I
then
started
up
the
Add/Remove
components

wizard
again
and
set
it
up
to
reinstall
Exchange,
popped
in
the
CD,
etc...
However,
about
halfway
through
the
install
I
got
an
error
about
the
IIS
Store
not
registering
correctly,
and
was
prompted
with
the
"Cancel",
"Retry".
Retrying
results
in
the
same
error,
but
after
a
cancel
it
proceeds
and

finishes
the
install
with
the
same
error
message
at
the
end.
I
attributed
this
to
a
fluke
and
uninstalled
again,
and
then
reinstalled
and
was
prompted
with
the
same
error.
I
read
through
a
few
KB
articles
at
this
point
and
thought
perhaps
it
had
to
do
with
IIS
,
and

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used
this
article
325889.
To
try
and
resolve
the
issue.
This
still
did
not
solve
the
problem
and
now
when
uninstalling
I
get
the
error

Code:

"Setup
failed
while
installing
sub-component
Exchange
ActiveSync
with
error
code
0X80072030
(please
consult
the
installation
log
for
detailed
description).

You
may
cancel
the
installation
or
try
the
failed
step
again."
I
have
to
cancel,
retry
does
no
good.

and
something
identical
for
OMA.
I'm
at
a
loss
as
for
what
to
do,
and
would
really
prefer
to
avoid
a
reinstall
as
I
would
have
to
setup
numerous

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AntiVirus,
Backup,
and
Database
utilities.
I
have
error
logs
available
if
they're
needed.

Thank
you
for
your
time
in
advance

I
have
in
fact
tried
reinstalling
using
the
/DisasterRecovery
and
/
Reinstall
switches.
Disaster
Recovery
seems
to
work,
but
I'm
unable
to
get
the
Microsoft

Exchange
Information
Store
Service
to
start,
and
Reinstall
gives
the
same
error
about
halfway
through.
I've
tried
uninstalling
and
reinstalling
IIS
to
no
avail,
but
that
did
nothing
to
help
the
problem.

I
can
see
how
the
CEICW
would
setup
the
OMA
and
ActiveSync
directories,
but
do
you

think
that
would
fix
the
errors
I'm
having
with
not
being
able
to
start
the
Information
Store
service?

I believe the SBS CD's were the RTM, but the configuration I was working from was updated to SP1 for the main SBS components. Unless the Exchange SP1 update was included, than Exchange was working from a no SP standpoint. I highly doubt that the CIClientApps folder was ever moved, as Exchange hadn't even been touched before this moment.–
Hide quoted text –

– Show quoted text –

I tried reinstalling both SP1 for Exchange and SBS, and neither has fixed the problems I'm having. I also tried runnng the CEICW wizard after each install, but that failed to complete, just gives me an

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error when it comes to configuring the Email settings.– Hide quoted text –

– Show quoted text –

Unable to initialize the Microsoft Exchange Information Store service. – Error 0xc0040391. and Error 0xc0040391 calling StrInitialize in REAPI.DLL.
show up in the Event Viewer when trying to start the Exchange IS service. IF you're referring to the Connection Wizard, it just says

"An error occurred while configuring a component.
To continue with the wizard and configure remaining components, click OK.
To end the wizard without configuring the remaining components, click Cancel."– Hide quoted text –

– Show quoted text –

I've tried that twice, I still get the same issue where I cannot start the Information Store service

.