

# Re: RDC printing via vpn

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-08/msg01759.html>

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- *From:* "Danw" <Dan.Walker@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Mon, 13 Aug 2007 15:05:44 -0500
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Charles,

You may have a name resolution problem. On the SBS box, uninstall the printer using the device manager, check for hidden devices for that printer—delete them also. Then, using Server Management | printers | add printer, reinstall the printer using the IP address, i.e. \\192.168.16.9\printerShareName. The IP is the address of the computer to which the printer is attached. Then try printing a test doc.

Dan

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"charlesET" <charlesET@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:BCEEDFE7-22DE-4A42-A955-5791EB8A8FC7@xxxxxxxxxxxxxxxxxxxx>

Dan:

I'm using XP Pro with SP 2.

"Danw" wrote:

Charles,

What verison of XP are you using? Remote Desktop requires Windows XP Professional, Windows XP Media Center Edition, Windows Vista Business, Windows Vista Enterprise or Windows Vista Ultimate.

Dan

"charlesET" <charlesET@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:30162E0B-1F27-4570-9FF2-1789E31AC6D1@xxxxxxxxxxxxxxxxxxxx>

> Hi:

>

> I am trying to print via RDC using a PPTP VPN connection from my client

> to

> a

> SBS network. I have attempted it on the Terminal server and a client

> machine. For some reason the printer on my home PC as well as the CEO >

> of

> the

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- > company will not install. When I log in from my office however using a
- > Vista
- > machine the default printer on my laptop works great. It only seems to > be
- > XP
- > machines and it is network wide.
- >
- > I have done the following:
- > turned off firewall on home system
- > added to trusted sites
- > I can ping the IP of the remote PC from the target PC on my network
- > when I go into add printers I can see the printer but it will not > install.
- > I get the following error " windows cannot connect to the printer. > either
- > the
- > printer name was typed incorrectly, or the specified printer has lost > its
- > connection to the server"
- > I cannot however ping the home PC by name.
- >
- > Thanks,
- > Charles