

## Re: RWW – Local Policy connect to desktop issue

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-08/msg01263.html>

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- *From:* LDD15 <[LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 9 Aug 2007 08:16:02 -0700
- 

OK, after further digging, the upgrade to SP1 forced the Windows firewall on all clients. On that client, I went to the advanced tab of the firewall properties and enabled the Remote Desktop service. The the test user can logon remotely. However, the original user that I am trying to allow still cannot. So at this point I imagine that it is a matter of comparing users, which I am working on. The only difference I currently see between the two is that the user which can't logon is in one additional group. The domain power users group. Any additional ideas? Thanks.

"LDD15" wrote:

Thanks for your continued help!

Ok, I created a test account, used the Mobile users template, added the user to the Remote Desktop Users group, explicitly listed the new user on the client under system properties-->Remote Users. I have the same issue with this user. So it is a user issue right? What am I leaving out?

"Jason Miller [SBS-MVP]" wrote:

Glad to hear SP1 went well. From here, I'd test with a clean user account and if that checks out to work on that system, try the affected user account on a test clean XP Pro system, joined to domain via <http://servername/connectcomputer> – to rule out user account and/or workstation issues.

"LDD15" <[LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:7637F528-5BE4-427C-8A30-4ACFC393C41F@xxxxxxxxxxxxxxxxxxxx](mailto:news:7637F528-5BE4-427C-8A30-4ACFC393C41F@xxxxxxxxxxxxxxxxxxxx)

Ok, The SP1 update is complete. And as you suggested the "Deny ~" checkbox is in the Terminal Services Profile Tab. However, it is unchecked and the user still can't logon to their client.

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Any other ideas?

Thank you.

"Jason Miller [SBS–MVP]" wrote:

As replied in your earlier thread – you might check the user's account properties, under the Terminal Services Profile tab to ensure there is no check box in the field that will "Deny this user permissions to log on to any Terminal Server".

"LDD15"

<LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:01120AA9-9C39-49FA-9651-EC9556BFA979@xxxxxxxxxxxxxxxxxxxx](mailto:news:01120AA9-9C39-49FA-9651-EC9556BFA979@xxxxxxxxxxxxxxxxxxxx)

Domain Users  
Mobile Users  
Remote Desktop Users  
RRW Users  
the associated distribution  
group (The????Co)

"Cris Hanna [SBS–MVP]"  
wrote:

What  
security  
groups is  
this user a  
member of?

--

Cris Hanna  
[SBS–MVP]

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Microsoft  
MVPs  
Independent  
Experts  
(MVPs do  
not work for  
MS)  
Real World  
Answers

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Please do  
not contact  
me directly  
regarding  
issues

"LDD15"

<LDD15@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in  
message

[news:58229B7F-D55D-4B34-B5D9-C44DCB30DCD2@xxxxxxxx](mailto:news:58229B7F-D55D-4B34-B5D9-C44DCB30DCD2@xxxxxxxx)

Hey all,

I am having  
a similar  
problem to  
what  
Dabbler  
was. I have  
followed  
Jason's  
instructions  
for  
explicitly  
allowing the  
user but  
have not  
had  
success.  
Here  
are the  
details.

SBS 2003  
domain  
The user  
can logon to  
RWW but  
cannot  
connect to  
their  
'computer at  
work'.  
They  
receive the  
same  
message,  
"The local  
policy of  
this system

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does  
not  
permit you  
to log on  
interactively'  
when they  
get the  
logon  
screen  
of  
that  
client.

However,  
the admin  
can logon to  
that same  
machine.

Any ideas?

Thanks.

Any ideas?

"Jason  
Miller  
[SBS-MVP]"  
wrote:

> Hi  
> Dabbler,  
>  
> Under  
> System  
> Properties,  
> near the  
> check box  
> to "Allow  
> users to  
> connect  
> remotely  
> to this  
> computer"  
> there is an  
> option  
> button to  
> "Select  
> Remote  
> Users".

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>  
> Is your  
user's  
domain  
account  
explicitly  
listed as  
permitted to  
connect  
remotely?  
>  
>  
> As your  
user is in  
the local  
Power  
Users  
group, not  
the  
Administrators  
group,  
> it will  
have to be  
explicitly  
listed with  
permissions  
in order to  
connect  
> via  
Remote  
Desktop.  
>  
> Hope that  
helps,  
>  
> Jason  
Miller  
> Microsoft  
Small  
Business  
Specialist,  
MCP,  
SBS–MVP  
>  
>  
> D> I have  
a client who  
is using  
Windows  
XP Media  
edition to

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try  
and  
do  
> D>  
remote  
> D> web  
workplace  
to his work  
pc running  
XP Pro.  
VPN is up  
and  
running,  
> D> we get  
> D> the  
RWW page  
to chose the  
his PC and  
when we  
get the PC  
logon  
screen  
> D> we get  
> D> the  
error:  
> D> "The  
local policy  
of this  
system does  
not permit  
you to  
logon  
> D>  
interactively"  
> D> The  
Remote  
Assistance  
and Remote  
Desktop are  
checked on  
the  
Computer  
> D>  
Properties.  
The user is  
added to  
mobile  
users,  
remote  
desktop,  
remote

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> D> web  
> D>  
workplace  
users  
groups on  
SBS 2003  
> D> The  
user is  
configured  
as a power  
user, not  
administrator.  
Can  
anyone  
> D>  
suggest  
what I can  
look at to  
get this guy  
up and  
running?  
> D>  
> D>  
Thanks  
much!  
> D>  
>  
>  
>