

# Backup Fails – Write Protect Error – But Tape Isn't write Protected??

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-07/msg03591.html>

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  - *Date:* Thu, 26 Jul 2007 14:25:39 +0100
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Hi,

The following equipment is in use:

Small Business Server 2003 Standard Edition  
SP2 recently applied by Windows Update.

Backup to Ultrium LTO tape streamer has worked faultlessly prior to SP2 update and other update patches.

AM now getting:

Event Type: Error  
Event Source: NTBackup  
Event Category: None  
Event ID: 8019  
Date: 26/07/2007  
Time: 00:17:46  
User: N/A  
Computer: ACMSERVER  
Description:  
End Operation: Warnings or errors were encountered.  
Consult the backup report for more details.

Backup report says:

26/07/2007 00:17

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Date: 26/07/2007  
Time: 00:17  
User: administrator  
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Backup Runner started.  
NTMS session started successfully.  
EnumerateNtmsObject(NTMS\_LIBRARY) succeeded.  
Will enumerate on 3 media libraries found.  
GetNtmsObjectInformation(NtmsLibraryInfo) succeeded.  
GetNtmsObjectInformation(NtmsLibraryInfo) succeeded.

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Found an enabled library.  
InventoryNtmsLibrary(NtmsInventoryOmid) succeeded.  
Identify Media completed  
EnumerateNtmsObject(NTMS\_PHYSICAL\_MEDIA) succeeded.  
Will enumerate on 0 media types found.  
GetNtmsObjectInformation(NtmsLibraryInfo) succeeded.  
Found an enabled library.  
InventoryNtmsLibrary(NtmsInventoryOmid) succeeded.  
Identify Media completed  
EnumerateNtmsObject(NTMS\_PHYSICAL\_MEDIA) succeeded.  
Will enumerate on 1 media types found.  
GetNtmsObjectInformation(NtmsPhysicalMediaInfo) succeeded.  
GetNtmsObjectInformation(NtmsMediaTypeInfo) succeeded.  
Found a tape media type in the library (LTO Ultrium).  
Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft Windows Small Business Server\Backup\Small Business Backup Script.bks" /d "SBS Backup created on 26/07/2007 at 00:17" /v:yes /r:no /rs:no /hc:on /m normal /j "Small Business Server Backup Job" /l:s /p "LTO Ultrium" /UM  
NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local Settings\Application Data\Microsoft\Windows NT\NTBackup\data\backup09.log  
===== <BEGIN NTBACKUP LOG FILE> =====  
Backup Status  
Operation: Backup  
Active backup destination: LTO Ultrium  
Media name: "Media created 26/07/2007 at 00:17"

Error: The device reported an error on a request to write data to media.  
Error reported: Write protected media.  
There may be a hardware or media problem.  
Please check the system event log for relevant failures.  
The operation was ended.  
Backup completed on 26/07/2007 at 00:17.  
Directories: 0  
Files: 0  
Bytes: 0  
Time: 1 second

Error: C: is not a valid drive, or you do not have access.

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The operation did not successfully complete.

I have got the end user to check the tapes and she has confirmed the write protect tab is in the write enabled position. I have also checked that the removable storage and shadow copy services are on (they both weren't, but after starting them the backup still fails when a manual backup is done) with the message:

What is going on, the backup logs were fine until that last couple of days??

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Server has been restarted since the errors first occurred and still makes no difference?

Any help appreciated.

Siv

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