

# RE: Configure Firewall fails

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-07/msg01755.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Thu, 12 Jul 2007 04:23:36 GMT
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Hello Quilnux,

Thanks for posting in our newsgroup.

From your description, I know when you ran the CEICW, you fail to configure the firewall. If I am off-base, please don't hesitate to let me know.

Please kindly help me collect the following information and I need to do research on this issue. Thanks for your time.

1. CEICW Log

Please send us the c:\Program Files\Microsoft Small Business Server\Support\icwlog.txt.

2. MPS-Report

1) Visit

[http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT\\_NETWORK.EXE](http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_NETWORK.EXE) to download the file.

2) Run the MPSRPT\_NETWORK.EXE on the server box.

3) Wait for 10~15 minutes.

4) Open Windows explorer, navigate to %SYSTEMROOT%\MPSReports\Network\Reports\cab\

5) Send the .cab file to us.

3. Screen Shot of CEICW when you see error.

Please send the information to [v-robeli@xxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxx) with subject: 39856232-Configure Firewall fails.

I am looking forward to hear from you.

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If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<Hello,

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<Previously we have been successful when updating the firewall configs (which

<requires you to rerun the internet connection wizard which is fine) to open

<new ports for new services provided but recently, when we set up the firewall

<in the wizard and then continue to the point where it starts running the

<configuration, it completes all steps (Network Config, Secure Web Site

<Config, Email config) but fails on firewall config with error "An error

<occurred while configuring component." I click ok so it with continue but,

I

<don't know how to resolve the firewall issue. The event logs (application and

<system) do not have any errors or warnings about this. The only thing that

<has changed on the system is we added a RAID 1 configuration (hardware) to

<the system. That is about the time this started happening. We also have

not

<seen any other issues at all. This is the only one. We have already tried

<running the SBS 2003 wizard from Add/Remove programs to try to remove and

<install the SBS components again to see if that are corrupt. they remove

fine

<and install again fine with no errors but the issue remains. We have since

<tried terminating the RAID 1 config, setting the system back to the way it

<was before raid, and the issue remains.

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<Any ideas?

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