

Re: Can't print to a network printer

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg03799.html>

- *From:* "Mike Webb" <Mike_Webb@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 26 Jun 2007 08:12:06 -0500
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See above for how I got it to work.

My JetDirect doesn't have an interface. I think it's time to buy a new one. This one was put in service in 1997.

Mike

"Kevin Weilbacher [SBS-MVP]" <kweilbacMVP@xxxxxxx> wrote in message <news:uySI5q1tHHA.1212@xxxxxxxxxxxxxxxxxxxxxxxx>

try the easy things first: plug a laptop into the wall jack the printer is connected and make sure the wall jack/wiring/switch are all working properly. If not, then eliminate each one at a time.

does the direct jet card have a web or ftp interface? if so, can you connect to it from a workstation?

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Kevin Weilbacher [SBS-MVP]

"The days pass by so quickly now, the nights are seldom long"

"Mike Webb" <Mike_Webb@xxxxxxxxxxxxxxxxxxxx> wrote in message <news:%23TnMDC1tHHA.1204@xxxxxxxxxxxxxxxxxxxxxxxx>

Running SBS 2003 Premium SP2.

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We had a power outage this weekend (server protected by UPS) for a several hour period. A network printer – HP Laser Jet 4 Plus – now will not print. I've tried to print from 4 workstations and the server – just sits in queue. I've tried restarting the Print Spooler – no change. I've uninstalled and reinstalled it several times – same result.

What am I missing?

(On a related note, I've never been able to install it as a network printer. I've had to install it locally and then choose it's IP as the port. Never understood why; guess it's the old JetDirect print server it's connected to.)

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Mike Webb

Platte River Whooping Crane Maintenance Trust, Inc.

a 501 (c)(3) conservation non-profit organization