

## Re: Unable to install Godaddy cert on SBS R2 Standard box

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg03599.html>

---

- *From:* "John" <nospam@xxxxxxxxxxxx>
  - *Date:* Mon, 25 Jun 2007 05:13:54 -0700
- 

Hi Edwin,

Yes that is what I have done in my previous installs including this one. However when I chose the file this way it didn't accept it. That is when I renamed the extension and then it worked.

John

"Edwin Smith" <smithgoldbug@xxxxxxx> wrote in message  
<news:2B28B239-6FC3-4BDF-97C3-C41DF6A0EB06@xxxxxxxxxxxxxxxxxxxx>

Couldn't you just click the Look for files of type dropdown and select \*.\* then select the cert file? Or am I missing something. I don't see the previous posts on this so forgive me if I'm clueless.

Edwin

"John" <nospam@xxxxxxxxxxxx> wrote in message  
<news:uTrHN1ptHHA.668@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I was able to resolve my issue:

When you receive the file from Godaddy it is in a .crt file and Windows is looking for a .cer. This has not been a problem for my other servers except this one. I spoke with a Goddday tech and he just said to rename the extension to what windows is looking for. As soon as I did that everything worked.

John

"John" <nospam@xxxxxxxxxxxx> wrote in message  
<news:%23txUE57mHHA.2596@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Re: Unable to install Godaddy cert on SBS R2 Standard box

Hi Jacky,

In reference to :

"Please create a new request, and request for a new certificate from Godaddy (issue a new certificate), then install the new certificate. Don't use the old request and corresponding certificate file."

I have done that 3 times. I did not make any changes while waiting for the cert which arrived within seconds of the request.

John

""Jacky Luo [MSFT]""

<v-jaluo@xxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:jhiGtX6mHHA.1428@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:jhiGtX6mHHA.1428@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Hi John,

Thanks for posting here.

From the description, I understand the issue is that you get an error when you install the certificate issued by Godaddy. If I am off base, please don't hesitate to let me know.

Let us refer to the following steps to troubleshoot the issue:

Please create a new request, and request for a new certificate from Godaddy (issue a new certificate), then install the new certificate. Don't use the old request and corresponding certificate file.

if there were any changes made after the request and before obtaining the certificate – the issue may happen. So not to do any changes to the server before you get the certificate

Re: Unable to install Godaddy cert on SBS R2 Standard box

from Godaddy.

More information:

You receive a "Page cannot be displayed"

error message when you try to

access a site by using HTTPS

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:824035>

Have a nice day!

Best regards,

Jacky Luo (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

---

PLEASE NOTE: The partner managed newsgroups are provided to assist with break/fix issues and simple how to questions.

We also love to hear your product feedback!

Let us know what you think

by

posting

from the web interface: Partner Feedback

from your newsreader:

[microsoft.private.directaccess.partnerfeedback](mailto:microsoft.private.directaccess.partnerfeedback).

We look forward to hearing from you!

---

When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from this issue.

---

This posting is provided "AS IS" with no warranties, and confers no rights.

---

Re: Unable to install Godaddy cert on SBS R2 Standard box