

Re: sbs2003 and adding a user

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg03289.html>

- *From:* v-terliu@xxxxxxxxxxxxxxxxxxxxxx (Terence Liu [MSFT])
 - *Date:* Fri, 22 Jun 2007 12:58:21 GMT
-

Hello Brian,

Thank you for your kind update.

Now, I think we have to find out this issue is relate to the client computer or relate to user accounts. So please let me know the result of the following tests:

1. Please try to logon a new computer with an old good user account, will the printer be installed correct?
2. Please try to logon a new computer with an new user account, will the printer be installed correct?
3. Please try to logon an old computer with an new user account, will the printer be installed correct?
4. Please try to logon an old computer with an old user account, will the printer be installed correct?

Based on my research, I suggest you try the following steps:

- a. Please open Server Management console on SBS
- b. Extend to Client Computers node, click Assign Applications to Client Computers link in right panel
- c. Click Next, select all computers you want to install printer in left pane, click Add button, click Next
- d. Click Advanced button, ensure you tick the Printers option, click OK
- e. Click Next and finish the wizard
- f. Restart the client computers. Does the printer be installed correct?

If no, I suppose your printer do not install correctly on your SBS. Do you do any change on the printer recently?

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Please try to uninstall the printer from the SBS, reboot the SBS, and reinstall the printer on your SBS again. And ensure the printers are listed in AD: Start menu->Printers and Faxes->printer properties->Sharing tab, ensure tick the option List in the directory. Then, test this issue.

Hope the steps help.

Thanks and have a nice day.

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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=====
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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====
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| Thread-Topic: sbs2003 and adding a user
| thread-index: Ace0KEJrhoWzdcaSTaacMDp0pMwTjw==
| X-WBNR-Posting-Host: 207.46.19.168
| From: =?Utf-8?B?QnJpYW5NdWx0aUxhbmd1YWdl?=
<BrianMultiLanguage@xxxxxxxxxxxxxxxxxxxxxxxx>
| References: <B57EF638-A21C-4C90-B692-947625BDEA9E@xxxxxxxxxxxx>

Re: sbs2003 and adding a user

Re: sbs2003 and adding a user

<xn0f7llip599i4600d@xxxxxxxxxxxxxxxxxxxxxx>
<91814961-CC09-4271-9253-A3CB217B0401@xxxxxxxxxxxxxxxx>
<8kdqyCmsHHA.1796@xxxxxxxxxxxxxxxxxxxxxxxx>
<D1C72160-854A-44ED-AAC9-16367DBBED55@xxxxxxxxxxxxxxxx>
<J5dMAdAtHHA.2116@xxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: Re: sbs2003 and adding a user
| Date: Thu, 21 Jun 2007 10:19:00 -0700
| Lines: 249
| Message-ID: <E4318D68-698C-4476-A4BB-34F89C37C205@xxxxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:45456
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| If we can not resolve the issue after we perform the above steps, please
| kindly help me collect some information for further investigation:

- | 1. Do you check the printer in the HCL?
| YES THEY ARE THERE.
- | 2. Do all new created accounts have same issue?
| YES.
- | 3. Do the old accounts have the same issue?
| HARD TO SAY AS ALL PRINTERS ARE/WERE MANAULLY PUT IN.
- | 4. Please try to logon a new computer with a good user account, will the
| printer be installed correct?
| I WILL TEST THIS.

| "Terence Liu [MSFT]" wrote:

- | > Hello Brian,
- | >
- | > Thank you for your email.
- | >
- | > Based on my further research, I suggest we try the following steps to
| see
- | > if we can resolve this issue:
- | >
- | > Step 1:
- | > 1. Open Server Management console on SBS
- | >

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|> 2. Extend to Client Computers, click the link View Computer Settings
|>
|> 3. Extend the problematic computer name->Client Setup Configuration
Options
|>
|> 4. Ensure there is configure Printers node.
|>
|> 5. Click Close to finish.
|>
|> Step 2: Try to disjoin the client computer from SBS domain and then
rejoin
|> it to SBS domain with connectcomputer web page.
|>
|> On the client computer, access the web page
<http://SBSname/connectcomputer>,
|> and go through the wizard.
|>
|> Step 3: Please try to add the printer to the client computer manually
|>
|> On the client computer, open the share printer in the SBS domain, then
|> double click it. It will prompt you to install the shard printer to
local.
|> Then finish the installation. Does it success install the printer to
client
|> computer?
|>
|> If we can not resolve the issue after we perform the above steps,
please
|> kindly help me collect some information for further investigation:
|>
|> 1. Do you check the printer in the HCL?
|>
|> 2. Do all new created accounts have same issue?
|>
|> 3. Do the old accounts have the same issue?
|>
|> 4. Please try to logon a new computer with a good user account, will
the
|> printer be installed correct?
|>
|> Hope these steps will give you some help.
|>
|> Thanks and have a nice day!
|>
|> Best regards,
|>
|> Terence Liu(MSFT)
|>
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|>
|> Get Secure! – www.microsoft.com/security

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|> -----
|> | Thread-Topic: sbs2003 and adding a user
|> | thread-index: AcezYMTXZ9sal33SaaUaPwkz1dwTw==
|> | X-WBNR-Posting-Host: 207.46.19.168
|> | From: =?Utf-8?B?QnJpYW5NdWx0aUxhbmd1YWdl?=
|> | <BrianMultiLanguage@xxxxxxxxxxxxxxxxxxxx>
|> | References: <B57EF638-A21C-4C90-B692-947625BDEA9E@xxxxxxxxxxxx>
|> | <xn0f7llip599i4600d@xxxxxxxxxxxxxxxxxxxx>
|> | <91814961-CC09-4271-9253-A3CB217B0401@xxxxxxxxxxxx>
|> | <8kdqyCmsHHA.1796@xxxxxxxxxxxxxxxxxxxx>
|> | Subject: Re: sbs2003 and adding a user
|> | Date: Wed, 20 Jun 2007 10:31:01 -0700
|> | Lines: 110
|> | Message-ID: <D1C72160-854A-44ED-AAC9-16367DBBED55@xxxxxxxxxxxx>
|> | MIME-Version: 1.0
|> | Content-Type: text/plain;

Re: sbs2003 and adding a user

|> | charset="Utf-8"
|> | Content-Transfer-Encoding: 7bit
|> | X-Newsreader: Microsoft CDO for Windows 2000
|> | Content-Class: urn:content-classes:message
|> | Importance: normal
|> | Priority: normal
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826
|> | Newsgroups: microsoft.public.windows.server.sbs
|> | Path: TK2MSFTNGHUB02.phx.gbl
|> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:45176
|> | NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs

|> |
|> | Nothing is fixed, I am not sure what you are referring to.

|> |
|> | "Terence Liu [MSFT]" wrote:

|> |
|> |> Hello Brian,
|> |>
|> |> How about my suggestions? Do you perform them?
|> |>
|> |> If there's anything else I can do for you, please do not hesitate
to

|> |> let me
|> |> know.
|> |>
|> |> Thank you and have a nice day,
|> |>
|> |> Best regards,
|> |>
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|> |> -----

|> |> | Thread-Topic: sbs2003 and adding a user
|> |> | thread-index: Acexzkxa4//iQ3juTeKxuM8rzxcYag==
|> |> | X-WBNR-Posting-Host: 207.46.192.207
|> |> | From: =?Utf-8?B?QnJpYW5NdWx0aUxhbmd1YWdl?=
|> |> | <BrianMultiLanguage@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
|> |> | References: <B57EF638-A21C-4C90-B692-947625BDEA9E@xxxxxxxxxxxxxx>
|> |> | <xn0f7llip599i4600d@xxxxxxxxxxxxxxxxxxxxxxxx>
|> |> | Subject: Re: sbs2003 and adding a user
|> |> | Date: Mon, 18 Jun 2007 10:30:00 -0700
|> |> | Lines: 29
|> |> | Message-ID: <91814961-CC09-4271-9253-A3CB217B0401@xxxxxxxxxxxxxx>
|> |> | MIME-Version: 1.0
|> |> | Content-Type: text/plain;
|> |> | charset="Utf-8"
|> |> | Content-Transfer-Encoding: 7bit
|> |> | X-Newsreader: Microsoft CDO for Windows 2000
|> |> | Content-Class: urn:content-classes:message
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|> |> | Newsgroups: microsoft.public.windows.server.sbs
|> |> | Path: TK2MSFTNGHUB02.phx.gbl
|> |> | Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.sbs:44680

Re: sbs2003 and adding a user

|> |> | NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
|> |> | X-Tomcat-NG: microsoft.public.windows.server.sbs
|> |> |
|> |> | Delete the computer accounts?
|> |> | I run a new account and the results are The only printer, out of
six,
|> |> | that
|> |> | does get assigned is MS image writer.
|> |> | I have to go manually add them to the w/s.
|> |> |
|> |> | The printers are listed in AD, published in AD; the advanced
client
|> |> | computer
|> |> | settings have the options checked.
|> |> |
|> |> |
|> |> | "Steve Foster [SBS MVP]" wrote:
|> |> |
|> |> |> BrianMultiLanguage wrote:
|> |> |>
|> |> |>> Of late, I have noticed that when I add a user, no of the
network
|> |> |> printers
|> |> |>> are assigned to the user. The printers are listed in AD.
|> |> |>> If it's in the template properties I don't see it.
|> |> |>
|> |> |>> Printers are assigned by the Assign Applications wizard on a
|> |> |> per-machine
|> |> |> basis.
|> |> |>
|> |> |>> You should rerun this wizard for the computer the user is
allocated
|> |> |> to.
|> |> |>
|> |> |>> Printer allocation is one of the Advanced options in the wizard.
|> |> |>
|> |> |>> --
|> |> |>> Steve Foster [SBS MVP]
|> |> |>> -----
|> |> |>> MVPs do not work for Microsoft. Please reply only to the
newsgroups.
|> |> |>
>	>
>	>
>	>
>	
>	
>	