

Re: Troubleshoot Failing Clients Internet Connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg03163.html>

- *From:* "Cris Hanna [SBS-MVP]" <crisnospanhanna@xx>
 - *Date:* Thu, 21 Jun 2007 10:26:27 -0500
-

I'd remove or at least disable the DRAC card and the service.

How many nics in your SBS server?
Has this always been a problem or is it new?

--
Cris Hanna [SBS-MVP]

Microsoft MVPs
Independent Experts (MVPs do not work for MS)
Real World Answers

Please do not contact me directly regarding issues

"Mike G" <MikeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:3ABA5D6E-B183-4203-AA6B-16D2CA37BAF8@xxxxxxxxxxxxxxxx>

I have the standard edition. A DRAC card is a Dell Remote Assistance Card that allows Dell or you to access and trouble shoot your server (hardware) underneath Windows. It can be use with their Open manage system. We have never used it. Its not fully configured to use. Dell says they use other tools now.

"Cris Hanna [SBS-MVP]" wrote:

Is this standard or premium version?
What is the DRAC 4 card?

--
Cris Hanna [SBS-MVP]

Microsoft MVPs
Independent Experts (MVPs do not work for MS)
Real World Answers

Please do not contact me directly regarding issues

Re: Troubleshoot Failing Clients Internet Connection

"Mike G" <MikeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:F2312E10-FADB-4621-BC42-59D3D0507420@xxxxxxxxxxxxxxxxxxxx

My client workstations on my SBS network are unable to connect to the Internet when they first logon in the morning. This has happened twice in the last week. They can access their Server files and databases OK. But no Internet, IE gives them a blank page with server cannot be found message.

I can log in remotely to the server through RWW and reboot it. Rebooting the server fixes the problem. I have checked the logs. The only problem I see is a service for my DRAC 4 card that fails to start. In the Services panel it shows the DRAC card in "Starting" status.

I have two NIC cards a Dell 1800 with 2x 3.2 processors. I run SBS 2003 with service pack 2 and Exchange with service pack 2. WSUS 2.0

The only other issue I am aware of is Symantec Anti-Virus Corporate was using 62% of my CPU until I rebooted. Don't have any idea why. My norm in cpu usage is about 2% average.

I would appreciate any ideas how to trouble shoot this issue.