

Re: Troubleshoot Failing Clients Internet Connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg03159.html>

- *From:* Mike G <MikeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 21 Jun 2007 08:46:02 -0700
-

I have two NICs. This is a new problem. It first occurred last Monday. After rebooting no problems with clients connecting to the internet on Tuesday and Wednesday.

I plan to remove the card this weekend. If I disable it the monitor on the server will not work (I think) since the Drac card is connected (it must be if you have one) to the monitor and not to the builtin VGA connector.

"Cris Hanna [SBS-MVP]" wrote:

I'd remove or at least disable the DRAC card and the service.

How many nics in your SBS server?
Has this always been a problem or is it new?

Cris Hanna [SBS-MVP]

Microsoft MVPs
Independent Experts (MVPs do not work for MS)
Real World Answers

Please do not contact me directly regarding issues

"Mike G" <MikeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:3ABA5D6E-B183-4203-AA6B-16D2CA37BAF8@xxxxxxxxxxxxxxxxxxxx

I have the standard edition. A DRAC card is a Dell Remote Assistance Card that allows Dell or you to access and trouble shoot your server (hardware) underneath Windows. It can be use with their Open manage system. We have never used it. Its not fully configured to use. Dell says they use other tools now.

"Cris Hanna [SBS-MVP]" wrote:

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Is this standard or premium version?
What is the DRAC 4 card?

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Cris Hanna [SBS-MVP]

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"Mike G" <MikeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
news:F2312E10-FADB-4621-BC42-59D3D0507420@xxxxxxxxxxxxxxxxxxxx

My client workstations on my SBS network
are unable to connect to the
Internet when they first logon in the
morning. This has happened twice
in
the
last week. They can access their Server files
and databases OK. But no
Internet, IE gives them a blank page with
server cannot be found
message.

I can log in remotely to the server through
RWW and reboot it.
Rebooting
the
server fixes the problem. I have checked the
logs. The only problem I
see
is
a service for my DRAC 4 card that fails to
start. In the Services
panel
it
shows the DRAC card in "Starting" status.

I have two NIC cards a Dell 1800 with 2x
3.2 processors. I run SBS 2003
with
service pack 2 and Exchange with service
pack 2. WSUS 2.0

The only other issue I am aware of is
Symantec Anti-Virus Corporate was
using 62% of my CPU until I rebooted.

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Don't have any idea why. My norm
in
cpu
usage is about 2% average.

I would appreciate any ideas how to trouble
shoot this issue.