

# Re: FTP won't work after reboot

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg02455.html>

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- *From:* "kenkcj" <[kjarman@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:kjarman@xxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 15 Jun 2007 14:17:07 -0500
- 

We cannot do that unfortunately. We are a machine shop that has a milling machine that can only access the server files via FTP:

cannot gain  
access to  
any of the  
files on the  
FTP site.  
This is a  
huge  
problem  
because for  
one of our  
machines,  
thats the  
only way to  
download  
the files.

Otherwise we would definitely have stopped the use of FTP quite a while ago.

"AllenM" <[Bogus@xxxxxxxxxxxxxxxx](mailto:Bogus@xxxxxxxxxxxxxxxx)> wrote in message  
[news:ej0D3D4rHHA.3884@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ej0D3D4rHHA.3884@xxxxxxxxxxxxxxxxxxxxxxxx)

OK then you do not have a problem. Just grant them access the the local FTP folder. No reason to FTP if your folder is inside you network right?

"kenkcj" <[kjarman@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:kjarman@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:%23UAZQC4rHHA.4932@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23UAZQC4rHHA.4932@xxxxxxxxxxxxxxxxxxxxxxxx)

Yes, any client on the internal network is unable to access the FTP site when the issue comes up. We have the FTP site only assigned to the internal NIC so that nobody would be able to access externally.

"AllenM" <[Bogus@xxxxxxxxxxxxxxxx](mailto:Bogus@xxxxxxxxxxxxxxxx)> wrote in message  
[news:e8eiPd3rHHA.4740@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e8eiPd3rHHA.4740@xxxxxxxxxxxxxxxxxxxxxxxx)

Please explain this comment.....

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"Any client computer connected to the server though will not connect to the FTP site."

Is this an internal network client?

"kenkcj" <kjarman@xxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:O0N8wQ3rHHA.4932@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:O0N8wQ3rHHA.4932@xxxxxxxxxxxxxxxxxxxxxx)

The FTP site doesn't give any errors at all. The only FTP warning that I get has to do with when the client computers are trying to access it, it gives a warning saying that the client at host has timed out after 120 seconds. Accessing the FTP site from the server itself works perfectly. Any client computer connected to the server though will not connect to the FTP site. The FTP service is started as well as the site itself is started after the reboot. Once again, I have not been able to figure this out. As far as the other program being referenced, I was just giving a reasoning as to why the server has to be rebooted more often than I would like it to be. Thank you for your timely response and I hope that this extra information will help in further assistance with this issue.

"AllenM" <Bogus@xxxxxxxxxxxxxxxxxx> wrote in message  
[news:OIkEHN3rHHA.4764@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:OIkEHN3rHHA.4764@xxxxxxxxxxxxxxxxxxxxxx)

Well your main issue is not exactly a subject to post and receive comments on as this is isolated to that program. It is obvious that the program does not log a user off if they do an illegal exit such as just closing to window. Most programs such as the

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one you have will  
require the user to manually log  
off thus closing his session  
and  
releasing the licenses.  
As far as your FTP server is  
concerned if it fails everytime  
you reboot  
then it must be generating  
event errors. Have you  
checked the event  
logs for error messages  
pertaining to FTP?

"kenkcj"  
<kjarman@xxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:uHqGB\\$2rHHA.3500@xxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uHqGB$2rHHA.3500@xxxxxxxxxxxxxxxxxxxxxxxxxx)

Hi  
everyone. I  
know that  
I've posted  
on this  
subject  
before but it  
seems to  
have fallen  
off the map  
and I was  
wondering  
if anyone  
could  
shed any  
light on  
what's going  
wrong with  
the FTP  
site. We  
have a  
program  
that is run  
through the  
server that  
only has a  
limited  
number  
of licenses  
and when  
the program

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closes out  
improperly  
the server  
still  
recognizes  
the user as  
being  
logged on.  
This causes  
a problem  
with certain  
pieces of  
the program  
to be not  
accessible  
saying that  
its locked  
out or all  
the seats are  
full. When  
this  
happens, the  
only  
way to fix it  
is to reboot  
the server  
and it  
happens at  
least once  
every  
couple of  
weeks.

Well when I  
reboot the  
server, the  
FTP site  
stops  
working  
and we  
cannot gain  
access to  
any of the  
files on the  
FTP site.  
This is a  
huge  
problem  
because for  
one of our  
machines,

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thats the  
only way to  
download  
the files. I  
have found  
a way to  
work  
around and  
get the  
site back up  
and  
running, but  
it takes up  
valuable  
production  
time.  
The  
workaround  
consists of  
disabling  
RRAS and  
DHCP and  
then  
reconfiguring  
RRAS and  
starting the  
DHCP  
service  
again. I  
know its  
not that big  
of an issue  
to go  
through  
these steps,  
but there are  
Inbound  
and  
Outbound  
filters that I  
have set up  
in the  
RRAS  
firewall  
that I need  
to  
reconfigure  
each time,  
and also the  
FTP site  
doesn't

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always  
work on the  
first try.

It would be  
much  
appreciated  
if anyone  
had any  
idea of what  
was going  
wrong on  
the server  
that would  
keep the  
FTP site  
from  
continuing  
to  
be available  
after reboot.  
In the  
meantime I  
can always  
use the  
work  
around but  
it would be  
a lot better  
to perform  
preventive  
maintenance  
to keep it  
running  
after a  
reboot.  
Thanks in  
advance.

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