

# Re: Sharepoint Error: 'Cannot connect to the configuration database' error

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg01926.html>

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- *From:* "Mike" <[mwittmer@xxxxxxxxxxxxxxxx](mailto:mwittmer@xxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 13 Jun 2007 07:04:36 -0500
- 

You are correct that I have a "80" folder.  
There is no SQL Server reference under Start>Programs.

I hate to ask a dumb question but, is installing SQL going to be required to resolve the issue?  
Is there a way to simply reinstall companyweb to recreate the MSDE linkage???  
The client has never used companyweb (but would like to) so there is no need to salvage data...

Thanks for sticking with me,  
mike

"Claus" <[cjobs@xxxxxxxxxxxxxxxx](mailto:cjobs@xxxxxxxxxxxxxxxx)> wrote in message  
[news:OwyKrhVrHHA.1848@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OwyKrhVrHHA.1848@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I assume there is only one folder with subfolders and one of them is called "80". It looks like you have a standard version with only have MSDE installed. When you go to START/PROGRAMS do you see a SQL Server reference?

If you have Standard with MSDE installed you can still get to it if you have some other box that has a full SQL installed. You can use the Enterprise Manager there to connect to your MSDE instances. If you have access to a full SQL CD you can also install the tools on your SBS.

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Claus

"Mike" <[mwittmer@xxxxxxxxxxxxxxxx](mailto:mwittmer@xxxxxxxxxxxxxxxx)> wrote in message  
[news:ejNKGzTrHHA.1200@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ejNKGzTrHHA.1200@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

The Server Management interface displays "Microsoft Windows Small Business Server 2003"  
'Program Files' contains a Microsoft SQL Server folder but no ISA folder.

Thanks,  
m

"Claus" <[cjobs@xxxxxxxxxxxxxxxx](mailto:cjobs@xxxxxxxxxxxxxxxx)> wrote in message  
[news:OPYjGkTrHHA.4300@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OPYjGkTrHHA.4300@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

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When you open the server management interface it should say on the top right if it is R2 or not.

If you don't know whether you have Standard or Premium, check for SQL and ISA installation under the program files.

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Claus

"Mike" <m Wittmer@xxxxxxxxxxxxxxxx> wrote in message  
[news:98AA3BA1-1A14-41DB-A142-8B9985248706@xxxxxxxxxxxxxxxx](mailto:news:98AA3BA1-1A14-41DB-A142-8B9985248706@xxxxxxxxxxxxxxxx)

Is there a way to check this from the server.  
Windows Properties indicates Microsoft  
Windows Server 2003 for Small Business  
Server Service Pack 1.

Thanks,  
m

"Claus" <cjobs@xxxxxxxxxxxxxxxx> wrote in  
message  
[news:e8MhRYPrHHA.3248@xxxxxxxxxxxxxxxx](mailto:news:e8MhRYPrHHA.3248@xxxxxxxxxxxxxxxx)

Enterprise Manager is only  
present if SQL2000 is  
installed. What version of  
SBS2003 are you running –  
standard or premium? If you  
are using R2 then you are  
running SQL2005  
Workgroup.

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Claus

"Mike"

<m Wittmer@xxxxxxxxxxxxxxxx>

wrote in message

[news:39D7639D-C591-4E95-ABE2-B157C13E1800@xxxxxxxxxxxxxxxx](mailto:news:39D7639D-C591-4E95-ABE2-B157C13E1800@xxxxxxxxxxxxxxxx)

A client's  
SBS2003  
server is  
returning  
this error  
when I  
attempt to  
browse  
companyweb.  
I have run  
through  
KB:823287

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and found  
that (on  
Method 3)  
Enterprise  
Manager  
does not  
appear to be  
on the  
system. I  
was not the  
original  
installer of  
the server  
so I'm not  
sure what  
the root  
cause of this  
is or what  
the best  
course for  
resolution  
is.

Method 1  
and 2 of the  
KBA were  
completed  
and passed  
(i.e.  
mssqlserver  
service is  
running and  
IIS is not  
running in  
IIS5.0  
isolation  
mode).

Thanks in  
advance for  
your  
assistance,  
Mike

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