

## RE: SBS BU WIZ Bad character for dest drive, "Invalid Parameter" error

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg01896.html>

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- *From:* [v-terliu@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-terliu@xxxxxxxxxxxxxxxxxxxxxx) (Terence Liu [MSFT])
  - *Date:* Wed, 13 Jun 2007 07:13:47 GMT
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Hello Jack,

Thank you for posting here.

According to your description, I understand that you get error "invalid parameter" when you run the SBS backup wizard. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, I suggest we try the following steps to see if we can resolve this issue:

Method 1: Change the backup location in the backup wizard:

Run the Windows SBS Backup Configuration Wizard.

a. On the Windows SBS-based computer, click Start, and then click Server Management.

b. Click Backup, and then click Configure Backup.

c. On the Welcome page, click Next.

d. Click Change existing backup settings, and then click Next.

e. In the Backup Location page, select Back up to a local hard disk or network share, type the path of a physical drive or of a valid network location with valid character, such as the C:\Backups folder, and then click Next. If you receive the following message, click No:

You have chosen to back up...Do you want to change the backup location?

f. Finish the Windows SBS Backup Configuration Wizard.

Method 2: Change the backup location in registry

Warning: Serious problems might occur if you modify the registry incorrectly by using Registry Editor or by using another method. These problems might require that you reinstall your operating system. Microsoft cannot guarantee that these problems can be solved. Modify the registry at your own risk.

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To work around this issue, follow these steps:

Edit the registry to modify the backup target location. To do this, follow these steps:

- a. Click Start, click Run, type regedit , and then click OK.
- b. Locate and then click the following registry subkey:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\Backup
- c. In the right pane, double-click Backup Location Path, and then input the correct device with valid character.
- d. Click OK to accept the registry changes and to exit Registry Editor.

If we can not resolve the issue after we perform the above steps, please kindly help me collect some information for further investigation:

1. Please capture screenshots on the error messages and send the pictures to me at v-terliu@xxxxxxxxxxxxxx
2. Please capture screenshots on the summary page of the wizard shows an invalid character as the destination drive and send the pictures to me at v-terliu@xxxxxxxxxxxxxx

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:  
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post

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different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: SBS BU WIZ Bad character for dest drive, "Invalid  
Parameter" error  
| thread-index: AcetIliQ53B2qO8YR0qaXzU9guZzOQ==  
| X-WBNR-Posting-Host: 207.46.193.207  
| From: =?Utf-8?B?SmFja1c=? <JackW@xxxxxxxxxxxxxxxxxxxxxxxx>  
| Subject: SBS BU WIZ Bad character for dest drive, "Invalid Parameter"  
error  
| Date: Tue, 12 Jun 2007 11:49:02 -0700  
| Lines: 11  
| Message-ID: <CBA007CC-02E8-4380-88FB-7072967F6E5C@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message  
| Importance: normal  
| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826  
| Newsgroups: microsoft.public.windows.server.sbs  
| Path: TK2MSFTNGHUB02.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:43415  
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

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| The SBS Backup Wizard does not ask for a destination (tape or disk) and  
goes  
| right to the exclude directories page. The summary screen shows an  
invalid  
| character as the destination drive and the wizard will then fail with  
| "invalid parameter" which I am assuming is related to the unicode  
character as  
| drive destination. Because of disk space issue SBS backup had been  
disabled  
| via the wizard.  
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| How do I now get it to again work or where do I go to delete the invalid  
| character and replace it with a valid drive?  
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| Thanks

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