

## Re: RDP Sessions not "disconnecting"

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg01195.html>

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- *From:* Blake <Blake@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Thu, 7 Jun 2007 16:58:01 -0700
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Haha, i knew someone would ask, and was initially inclined to put that very explanation in my original post.

To cut to the chase, 2 of us admin the machine – we each have our own login. The 3rd, however, only logs in occassionally – I do the regular IT stuff, she manages some of the server based apps like ACT for Workgroups, and QuickBooks, etc. etc. She's not using it as a WS – but to manage the server based apps – she also hits it from remote. But the 3rd (the one I'm skeptical about logging off versus disconnecting) is the Company Owner. He's as hard-headed as a brick, and insists remotely loggin on to server verses his Desktop to hit these 3rd party apps (ACT, Quickbooks, etc.) when he's on the road. If he needs email and such, he RWW's to his desktop – but won't got RWW/DP then back to the server based ACT and QB. I've tried to explain to him numeruous times to no avail. Note that he's my client (not boss, but client)

So, it's when he occassionally logs on and then fails to fully disconnect, it prevents Admin2 from getting in to do her thing with QB and ACT and such.

Which leads me to my next question/point... Can I, as Admin, close out my RDP connection WITHOUT logging off. We have to keep Admin logged on for ACT Workgroups to run properly (the remote synching) so I end up keeping my session there, or at least "disconnected" which i'm thinking uses up one of the 2 slots. If I fully log off, then it logs admin off and ACT remote synchronizing stops.

Thanks, blake

"Henry Craven {SBS-MVP}" wrote:

Ok ...feel I need to ask...

WHY are three of you tripping over each other logging onto the server ?  
...need we again point out that the Server is –not– a Workstation and shouldn't be used as one ?

The TS Sessions on the server are for Administration Only, not running applications.

Re: RDP Sessions not "disconnecting"

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Henry Craven {SBS-MVP}

"Blake" <Blake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:EE9CE9A0-A8DD-45DA-8482-7E9803AD0FCD@xxxxxxxxxxxxxxxxxxxx](mailto:news:EE9CE9A0-A8DD-45DA-8482-7E9803AD0FCD@xxxxxxxxxxxxxxxxxxxx)

There are a total of 3 of us that remotely access our SBS2003 server from outside the network (and sometimes from inside) I'm getting instances where if 2 of us are logged on, but one logs off, his session is remaining in the Terminal Services window, and preventing the 3rd person from logging in. I always have to go to Terminal Services, and "Reset" the session and it disappears. The 3rd user is then able to login.

I was thinking that he is simply "disconnecting" his session, rather than "Logging Off" the server, but he insists that he's logging off. (Though i'm still skeptical) Is there any reason why the session would remain in the list, and if so, how can i ensure it's cleared out when someone gets off?

Thanks,  
Blake