

## RE: No security tab on one folder

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-06/msg00436.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Mon, 04 Jun 2007 03:59:54 GMT
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Hello ABe,

Thanks for posting in our newsgroup.

I am sorry for the delay for the weekend.

From your description, I know that on the Windows Storage server 2003 R2,

there is no security tab on a folder and when you try to open, you get the error message "Access Denied". If I am off-base, please don't hesitate to let me know.

Based on my researched on this issue, please take the following steps:

Step 1: Do you have Corel Draw Software installed? If yes, the security tab will be missing.

If you have Corel software, the Corel Clip Art folder will give us the problems. Locally, when you right click on the folder, there is no security tab, just sharing and general.

It appears that Corel puts this in a different file format. Right-clicking on the folder tells him to convert it to a regular Windows folder. After that you can see the security tab.

Step 2: If you have software such as ServerProtect, ScanMail, OfficeScan, ServerProtect Information Service, InterScan Virus Wall E-manager installed on the server, the problem may occur.

To resolve this:

Uninstall the above software and then try again.

Step 3: Reboot the server to Safe Mode without Network, will the same issue reoccur?

Step 4: Check the disk by the following command.

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chkdsk G:\ /F

Step 5: Register rshx32.dll using regsvr32 .

Please run the following command:

Regsvr32 rshx32.dll

Step 6: Make sure "Simple File Sharing" is already disabled.

Step 7: If this is a Plugins folder, please restart a server and try again.

If you can see the security tab again, could you right-click the problematic folder, select the Properties, choose the Security tab, click the Advanced button, and choose the Owner tab. Could you take owner of that folder?

More information:

Security Tab Missing for Shared Folder in File Properties in Windows NT Explorer  
<http://support.microsoft.com/kb/177659>

HOW TO: Remove the Security Tab By Using a Group Policy  
<http://support.microsoft.com/kb/303153/en-us>

Restoring the Security Menu in Explorer  
<http://support.microsoft.com/kb/174829/en-us>

If the problem persists, please help me collect the following information for further research:

A screenshot of the problematic folder and the error message

Please send the information to v-robeli@xxxxxxxxxxxxx with subject: 39422781-No security tab on one folder

I am looking forward to hear from you.

If you need further assistance, please don't hesitate to let me know.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<Windows Storage server 2003 R2

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<I have a folder on the server above in a domain that has no security tab on

<it and I get "access denied" when trying open or explore it. I have search KB

<and have found no solutions.

<Shutting down the server is a bit complicated as it run the backups over

<night and is a file server during the day. Any ideas how to unlock this

<folder.

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<Abe

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