

## RE: Missing "Select a New Tape Changer" under Backup – Server Managem

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-05/msg03933.html>

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- *From:* [v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx) (Terence Liu [MSFT])
  - *Date:* Thu, 24 May 2007 06:05:47 GMT
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Hello Michael,

Thank you for posting here.

According to your description, I understand that the "Select a New Tape Changer" was not available in Server Management\Backup. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, the link "Select a New Tape Changer" may not be present if the data of the registry value "Backup Location" is not set to 1.

I suggest we try the following steps to see if we can resolve this issue:

1. Open Registry Editor,
2. Locate the registry key:  
HKLM\Software\Microsoft\SmallBusinessServer\Backup,
3. Check the registry value "Backup Location" in the right pane.
4. If it's set to 2, double-click it and change the data to 1.
5. Click Ok to finish.

Then check if you can see the "Select a New Tape Changer" link in Server Management\Backup.

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Missing "Select a New Tape Changer" under Backup – Server Managem

| thread-index: Acedf7RUmS1Ou6AaRvSdt82Po3AOeg==

| X-WBNR-Posting-Host: 207.46.19.168

| From: =?Utf-8?B?TWljaGFibCBpbiBDQQ==?=

<MichaelinCA@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

| Subject: Missing "Select a New Tape Changer" under Backup – Server Managem

| Date: Wed, 23 May 2007 14:17:01 –0700

| Lines: 8

| Message-ID: <62123E25-9730-4EA2-A58D-FFDB3A35C1DF@xxxxxxxxxxxxxxxx>

| MIME-Version: 1.0

| Content-Type: text/plain;

| charset="Utf-8"

| Content-Transfer-Encoding: 7bit

| X-Newsreader: Microsoft CDO for Windows 2000

| Content-Class: urn:content-classes:message

| Importance: normal

| Priority: normal

| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826

| Newsgroups: microsoft.public.windows.server.sbs

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| Path: TK2MSFTNGHUB02.phx.gbl

| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:38999

| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149

| X-Tomcat-NG: microsoft.public.windows.server.sbs

| I did a default installation of SBS 2003 R2 and noticed that there is no  
| option for "Select a New Tape Changer" in the menu or when configuring a  
| scheduled backup. All of the other menu options are there (Backup Now,  
| etc...).

| Where could it have gone?

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| Michael, MCSE

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