

RE: SharePoint Products and Technologies Configuration Wizard Bomb

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-05/msg03532.html>

- *From:* KurtLonghorn <KurtLonghorn@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 21 May 2007 19:48:02 -0700
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Terrence--

Thank you for your prompt reply. Unfortunately I can no longer access SharePoint Central Administration (or any other of my <http://localhost/> sites). I continue to be able to access <http://companyweb> without problem but my [//localhost/exchange](http://localhost/exchange) is HTTP 404 not found while [//localhost/backup](http://localhost/backup) and [//localhost/remote](http://localhost/remote) are HTTP 403 Forbidden access is denied.

For SharePoint Central Administration I receive a red "Server Application Unavailable." I believe my problems resulted from improperly extending the virtual servers AND also changing ASP.NET 1.1 to 2.0 on several. Obviously changing them back is problematic. I also followed KB894903 to attempt to use stsadm but it bombed on me (kept asking for more and more parameters).

I appreciate your help. Seeking a solution obviously made it worse.

"Terence Liu [MSFT]" wrote:

Hello Customer,

Thank you for posting here.

According to your description, I understand that you get error "Most likely this virtual server is not extended with WSS v2" when you run prescan.exe tool. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, this issue occurs when the Windows SharePoint Services 2.0 configuration database is corrupted.

To resolve this issue, follow these steps:

1. Click Start, point to Administrative Tools, and then click SharePoint 3.0 Central Administration.
2. On the SharePoint Central Administration Web page and create a new

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configuration database.

3. For each virtual server that was extended, click Configure Virtual Server Settings, select Remove Windows Sharepoint Services from Virtual Server, and remember to keep the existing content databases.
4. Re-extend the virtual server by using a blank content database
5. Under Manage Content Databases, remove the blank content DB, and then add the existing content database.

Meanwhile, I suggest you perform the steps in the following document to install WSS 2.0 and 3.0 side by side:

Installing Windows SharePoint Services 3.0 on a Server Running Windows Small Business Server 2003

<http://www.microsoft.com/downloads/details.aspx?FamilyID=0daafc81-efff-4f5b-a28a-8265f1e99f5b&displaylang=en>

If we can not resolve the issue after we perform the above steps, please kindly help me collect some information for further investigation:

1. Please capture screenshots on the error messages and send the pictures to me at v-terliu@xxxxxxxxxxxxxx
2. Use the MPS report utility to capture the Server logs and configurations:
 - a. Download MPS report tool from:
http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd915706/MPSRPT_SETUPPerf.EXE
 - b. Run the MPSRPT_SETUPPerf.exe on the server box.
 - c. Wait for 10~15 minutes.
 - d. Open Windows explorer, navigate to
%SYSTEMROOT%\MPSReports\Setup\Reports\cab\
 - e. Send the .cab file to me at v-terliu@xxxxxxxxxxxxxx

Hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: SharePoint Products and Technologies Configuration Wizard Bombs
| thread-index: Acea486JKDqIW9B9Sy2zSFhwtH8feg==
| X-WBNR-Posting-Host: 207.46.193.207
| From: =?Utf-8?B?S3VydExvbm Dob3Ju?=<KurtLonghorn@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: SharePoint Products and Technologies Configuration Wizard Bombs
| Date: Sun, 20 May 2007 06:36:01 -0700
| Lines: 20
| Message-ID: <17051C5D-6E56-4216-951D-D9972D01085F@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2826
| Newsgroups: microsoft.public.windows.server.sbs
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:38078
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149

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| X-Tomcat-NG: microsoft.public.windows.server.sbs
|
| I am running SBS r2 and attempting to install WSS 2.0 and 3.0 side by side.
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| I have installed SharePoint 3.0 which gives me the prescan tool which gives
| me an error and causes the Wizard to crash on Step 2 of 10.
|
| The problem appears to be in this virtual server, which prescan says is not
| extended: the prescan error is as follows:
| Most likely this virtual server is not extended with WSS v2.
|
| This is in reference to one of my virtual servers, which appears as follows:
| Microsoft SharePoint Administration <http://klserver:3101/> 6.0.2.8117 Not Administrable
|
| How can I extend this virtual server if it is not administrable? How can I
| get a clean prescan so I can continue with the 3.0 wizard?
|
| I was asked to post in SBS 2003 instead of SharePoint & SBS's unique
| problem. I was following the White Paper, trying to complete the Wizard,
| when it bombed.
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