

Re: Can't access FTP sites requiring authentication

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-05/msg02500.html>

- *From:* CozmiqMan <CozmiqMan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 15 May 2007 22:45:00 -0700
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Thank you Henry for taking the time to help me out.

No I've tried that KB and it didn't work. Here is the exact error message; maybe it will shine more light:

Technical Information (for support personnel)

Error Code: 502 Proxy Error. The login request was denied. The logon account might have been disabled or logon information might have changed. Log on again to verify that the information was typed correctly. If the problem continues, report the problem to the administrator of the Internet server you are requesting. (12015)

IP Address: 216.208.79.102

Date: 5/16/2007 5:35:16 AM

Server: MAIN.mobital.local

Source: proxy

Seeing it seems to be a login error, I have tried to connect by appending the username and password before the IP and I found out that I am able to connect BUT I can not upload. Besides, if it is possible, I would much prefer having the authentication window popup then appending usernames and passwords for obvious security reasons.

Thank you.

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CozmiqMan

"Me" wrote:

maybe...

<http://support.microsoft.com/kb/900256>

Error message when ISA Server 2004 Web Proxy client users try to access an

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external FTP site by using passive FTP functionality: "Error Code: 502 Proxy Error"

Henry Craven {SBS-MVP}

"CozmiqMan" <CozmiqMan@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:1A861182-03AE-4DC6-AE89-91021647E7D8@xxxxxxxxxxxxxxxxxxxx

Hello,

I am trying to access an FTP site that requires authentication. However I receive an Error Code 502: Proxy Error. I am able to connect to some FTP sites like ftp.microsoft.com, ftp.adobe.com, and ftp.symantec.com. However when I try some sites requiring authentication, I get the above error code.

For instance the FTP site <ftp://216.208.79.102> works perfectly outside our LAN but on our LAN from the server and/or any client station, we get the error code 502. We don't even get the authentication window. We get the ISA error message with the above error code.

I just installed a new server with SBS 2003 R2 Premium Edition. I unchecked the Read Only checkbox from both rules in ISA 2004, that is, the 'SBS FTP Access' rule and the 'SBS Internet Access' rule.

I tried connecting with 'Passive FTP' check/uncheck from my Internet Explorer 7.0.

I am stumped!!

Your help in this matter would be most appreciated. Thank you.

CozmiqMan