

Re: Can't access FTP sites requiring authentication

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-05/msg02472.html>

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 - *Date:* Wed, 16 May 2007 08:59:03 +1000
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maybe...

<http://support.microsoft.com/kb/900256>

Error message when ISA Server 2004 Web Proxy client users try to access an external FTP site by using passive FTP functionality: "Error Code: 502 Proxy Error"

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"CozmiqMan" <CozmiqMan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:1A861182-03AE-4DC6-AE89-91021647E7D8@xxxxxxxxxxxxxxxxxxxx>

Hello,

I am trying to access an FTP site that requires authentication. However I receive an Error Code 502: Proxy Error. I am able to connect to some FTP sites like <ftp.microsoft.com>, <ftp.adobe.com>, and <ftp.symantec.com>. However when I try some sites requiring authentication, I get the above error code.

For instance the FTP site <ftp://216.208.79.102> works perfectly outside our LAN but on our LAN from the server and/or any client station, we get the error code 502. We don't even get the authentication window. We get the ISA error message with the above error code.

I just installed a new server with SBS 2003 R2 Premium Edition. I unchecked the Read Only checkbox from both rules in ISA 2004, that is, the 'SBS FTP Access' rule and the 'SBS Internet Access' rule.

I tried connecting with 'Passive FTP' check/uncheck from my Internet Explorer 7.0.

I am stumped!!

Your help in this matter would be most appreciated. Thank you.

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CozmiqMan

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