

Re: SBS2003 & Trend Micro

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-05/msg00886.html>

- *From:* Mick Jennings <MickJennings@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 4 May 2007 14:35:01 -0700
-

:-) Ah – the good old days, eh. Discovering the thrills of extended memory configuration. Seeing the look on someone's face when you tell them you can get more than 640k available memory !

Thanks for the great pointer though.

"Les Connor [SBS MVP]" wrote:

That's quite normal, and there's no need to append the .exe although it does no harm to do so. No knowing a pif file is not knowing life before windows ;-).

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Les Connor [SBS MVP]

"Mick Jennings" <MickJennings@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:0B75E143-91C1-42A2-B3B2-87704BF12826@xxxxxxxxxxxxxxxxxxxxx>

Fantastic. That worked a treat (slight amendment to your instructions – append ".exe" to the command line, otherwise it tries to run a 16-bit .PIF file ?)

"Les Connor [SBS MVP]" wrote:

I agree that in the case of the Trend management console, where it's accessed via the lan – SSL doesn't serve much purpose. But you can get it to work by adding the URL to the trusted sites zone.

When installing clients via the lan, the best way by far is via autopcc.exe. There is a share created for \\<servername>\ofcscan, and autopcc.exe is

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at
that location.

So, from a workstation, run \\<servername>\ofcscan\autopcc and the installation will run. A side advantage is that the workstation is pre-scanned for malware.

Note that this method cannot be used remotely (over an RDP connection).

If you must install the client via remote session, then you must use the http(s): method. This relies heavily on Active-X, and that's why security settings (trusted site) must be right.

One other method is to add the \\servername\ofcscan\autopcc line to the

SBS

login script – then when users log onto the workstation the installation

will run automatically. A disadvantage of this method is that if the installer runs when the product is already installed, then it can cause the

trend client to malfunction. So if you use this method, use it to install

the clients all at once, and then disable the line.

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Les Connor [SBS MVP]

"Frank McCallister SBS MVP" <anonymous> wrote in message

news:04A65A03-C95B-49AD-95F7-2B5B58510CEA@xxxxxxxxxxxxxxxxxxxx

First XP Home can't join the Domain to be managed by the console.

Second

you probably accepted a default install which uses SSL. The easiest solution is to reinstall Custom and deselect SSL which is not needed.

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Frank McCallister SBS MVP
MCP Microsoft Small Business Specialist

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COMPUMAC

"Mick Jennings"

<MickJennings@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in

message

news:0535C6D9-136C-4764-B008-58A00D0E3462@xxxxxxxxxxxxxxxxxxxx

Hi all,

After seeing responses from previous questions I note that many SBSers use Trend Micro so I've downloaded and installed the evaluation. It's happily protecting Exchange now. However I have a problem with getting client PCs to install it.

I have emailed myself with a URL. First point – IE7 reports the certificate as unverified but I went past that anyway – right ? After that I'm taken to a page which has 2 buttons, "Install Now" and "Cancel". Pressing Install Now gives a 404 Error, page not found.

I tried this on my main PC, which is (currently) running XP Home. Now, OK I realise that's not properly joined to the domain and in fact TM says that remote install won't work on

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XP Home. It doesn't say
how I should
install
it,
but hey.

However – I also tried it
from my laptop, which is
XP Pro, and got
exactly
the same problem.

Any pointers ?