

RE: Syncing with Exchange server from inside and outside the network

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 - *Date:* Wed, 02 May 2007 08:42:51 GMT
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Hi Paul,

Thanks for posting here.

From the description, I understand the issue is that you cannot internally synchronize your Pocket PC with Outlook (client sync). If I am off base, please don't hesitate to let me know.

Can you synchronize your Pocket PC with Exchange server externally (server sync)? As you said, you can configure activesync to sync with the MS Small Business Server by its internal name(FQDN). Do you mean the external sync work fine? Please confirm with me.

SBS 2003 supports ActiveSync via a client, or Server ActiveSync if you have remote connectivity to the server via the PDA. For example, you could use a Pocket PC Phone Edition 2003 device, or SmartPhone to use Server ActiveSync to sync your Inbox, Calendar, and/or Contacts.

I.If you are using client ActiveSync, as this feature is closely related to the Pocket PC model you are using and the manufacturer's design, please contact the Pocket PC provider or the Microsoft public Pocket PC newsgroup for assistance.

This is in order to make sure that this issue is efficiently addressed. we donot support client Activesync,only support sync with SBS server directly(Server ActiveSync).Thank you for your understanding.

II.If you are using Server ActiveSync, please check the following points to work further on this issue.

1. When running the CEICW, ensure to check the OMA (Outlook Mobile Access) option in the "Web Services Configuration" page, this will configure the System to allow OMA and "Server ActiveSync" access from the Internet. Note that if you installed ISA on the SBS 2K3, please do run the CEICW again to re-allow OMA.

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2. The client host machine must be configured using the SBS Set Up Computer Wizard. During the Set Up Computer Wizard, the option to install ActiveSync 3.7 must be configured as well. If this is pushed to the client machine, then there will be an option in the Start Menu called Mobile Device Configuration. Then, it should be able to provision your phone or PPC (including installing the certificat) so that the Server ActiveSync works.

Regarding the detailed steps to configure mobile device to sync with SBS 2003, Please refer to the following article.

Step-by-Step Guide to Deploying Windows Mobile-bas