

Re: Can't install intranet.

## Re: Can't install intranet.

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg04795.html>

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- *From:* [v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robeli@xxxxxxxxxxxxxxxxxxxxxxxx) (Robert Li [MSFT])
  - *Date:* Mon, 30 Apr 2007 01:58:52 GMT
- 

Hi Fernando,

Thanks for updating.

I am sorry for the delay response due to the weekend.

Please take your time to try the suggestions. If you have any problem about this issue, please don't hesitate to let me know.

Have a nice day.

Best regards,

Robert Li(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

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<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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<Date: Fri, 27 Apr 2007 10:34:45 +0100  
<From: Fernando Morais <fernando.morais@xxxxxxx>  
<User-Agent: Thunderbird 1.5.0.10 (Windows/20070221)  
<MIME-Version: 1.0  
<Subject: Re: Can't install intranet.  
<References: <#mjCbo\$hHHA.4704@xxxxxxxxxxxxxxxxxxxxxx>  
<ewS5qpliHHA.5272@xxxxxxxxxxxxxxxxxxxxxx>  
<In-Reply-To: <ewS5qpliHHA.5272@xxxxxxxxxxxxxxxxxxxxxx>  
<Content-Type: text/plain; charset=ISO-8859-15; format=flowed  
<Content-Transfer-Encoding: 7bit  
<Message-ID: <OCICM9KiHHA.4132@xxxxxxxxxxxxxxxxxxxxxx>  
<Newsgroups: microsoft.public.windows.server.sbs  
<NNTP-Posting-Host: static-b5-253-94.telepac.pt 82.154.253.94  
<Lines: 1  
<Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP05.phx.gbl  
<Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:32989  
<X-Tomcat-NG: microsoft.public.windows.server.sbs

<  
<Hi Robert,  
<  
<Thank you for your help on this.  
<The SBS installation that i have, and i should have stated this before,  
<is the SBS 2003 Premium SP1 R2.

<  
<I've went throw the steps said in the article ID: 829114.  
<  
<But i'll be giving it another shoot and read all the info you've sent.

<  
<Regards,  
<Fernando

<  
<Robert Li [MSFT] wrote:  
<> Hi Fernando,  
<>  
<> Thanks for posting in our newsgroup.  
<>  
<> From your description, I know that you cannot install Intranet component.  
<> If I am off-base, please don't hesitate to let me know.  
<>  
<> Please first make sure you have strictly followed the following steps:

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- ◇
- ◇ Info 1. If you're using an SBS with SP1 (slipstream installed), you can
- ◇ also follow KB 829114 for a reinstallation.
- ◇
- ◇ More information:
- ◇
- ◇ 829114 How to remove and how to install the Windows Small Business Server
- ◇ 2003 SharePoint Services companyweb Web site
- ◇
- ◇ <http://support.microsoft.com/default.aspx?scid=kb;EN-US:829114>
- ◇
- ◇ Info 2. If you're using an SBS with SP1 upgraded from SP0, you should
- ◇ follow these steps to reinstall SharePoint Companyweb.
- ◇
- ◇ 1. Please strictly follow KB 829114 for reinstallation of SharePoint
- ◇ companyweb (with SBS 2003 SP0 CD3 inserted).
- ◇
- ◇ 2. If the system prompts you for SP1 installation CD3, follow these
- ◇ steps:
- ◇
- ◇ a) Open Registry Editor and set 'isrunfromweb' to '2', under
- ◇ HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer.
- ◇
- ◇ b) Download SBS 2003 SP1 (885918) to C:\.
- ◇
- ◇ c) Open CMD window and type "C:\SBS2003-KB885918-SP1-X86-ENU.EXE /x"
- ◇ (with
- ◇ no quotation marks) and press Enter.
- ◇
- ◇ d) Specifying a path for the extracted files (such as C:\SBSSP1).
- ◇
- ◇ e) Point the system to the folder created in the previous steps
- ◇ (C:\SBSSP1\CD3).
- ◇
- ◇ 3. After finish the installation, install KB 832880.
- ◇
- ◇ More information:
- ◇
- ◇ 832880 You cannot successfully install the intranet component or
- ◇ connect
- ◇ to <http://companyweb> in Windows Small Business Server 2003
- ◇
- ◇ <http://support.microsoft.com/default.aspx?scid=kb;EN-US:832880>
- ◇
- ◇ 4. Install WSS 2.0 SP1.
- ◇
- ◇ 5. Install SBS 2003 SP1 again.
- ◇
- ◇ 6. Reboot the server and check whether the problem persists.
- ◇

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- ◇ If you still cannot install intranet component, please help me collect the
- ◇ following information for further research:
- ◇
- ◇ 1. Detail information of the error message.
- ◇
- ◇ 2. Send all the logs from the C:\Program Files\Microsoft Windows Small Business Server\Support folder to me.
- ◇
- ◇ 3. Send all the logs from C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs to me.
- ◇
- ◇ 4. Sharepoint Error Log: %programfiles%\Microsoft SQL Server\MSSQL\$Sharepoint\LOG\errorlog.
- ◇
- ◇ 5. Setup MPS Report
- ◇
- ◇ 1) Please download the MPSRPT\_SETUPPerf.EXE from the following link and then run this tool to gather some information from the problematic computer:
- ◇
- ◇ <http://www.microsoft.com/downloads/details.aspx?familyid=cebf3c7c-7ca5-408f-88b7-f9c79b7306c0&displaylang=en>
- ◇
- ◇ 2) Double-click on the MPSRPT\_SETUPPerf.EXE file.
- ◇ [Note] This process may take some time; however, it will not have a negative effect on the performance.
- ◇
- ◇ 3) A CAB file will be generated in the %systemroot%\MPSReports\Setup\Reports\Cab directory called %COMPUTERNAME%\MPSReports.CAB. The CAB file will contain the reports generated by the MPS Reporting Tool.
- ◇
- ◇ Please send the information to v-robali@xxxxxxxxxxxxx with subject: 38925120-Can't install intranet.
- ◇
- ◇ I appreciate your time and look forward to hearing from you.
- ◇
- ◇ Have a nice weekend.
- ◇
- ◇ Best regards,
- ◇
- ◇ Robert Li(MSFT)
- ◇
- ◇ Microsoft CSS Online Newsgroup Support
- ◇
- ◇ Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)
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- ◇

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- ◇ =====
- ◇
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- ◇
- ◇ -----
- ◇ <Date: Thu, 26 Apr 2007 12:57:40 +0100
- ◇ <From: Fernando Morais <fernando.morais@xxxxxxx>
- ◇ <User-Agent: Thunderbird 1.5.0.10 (Windows/20070221)
- ◇ <MIME-Version: 1.0
- ◇ <Subject: Can't install intranet.
- ◇ <Content-Type: text/plain; charset=ISO-8859-15; format=flowed
- ◇ <Content-Transfer-Encoding: 7bit
- ◇ <Message-ID: <#mjCbo\$hHHA.4704@xxxxxxxxxxxxxxxxxxxxxxxx>
- ◇ <Newsgroups: microsoft.public.windows.server.sbs
- ◇ <NNTP-Posting-Host: static-b5-253-94.telepac.pt 82.154.253.94
- ◇ <Lines: 1
- ◇ <Path: TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTNGP06.phx.gbl
- ◇ <Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:32752
- ◇ <X-Tomcat-NG: microsoft.public.windows.server.sbs
- ◇ <
- ◇ <Hi all,

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<<

<<I've been trying to install the Intranet component, but the setup always

<< gives an error on the Server Tool action.

<<

<<Is there any log I can check to try to find the problem?

<<I've already followed some KB's about re-installation of the sharepoint

<<services but in the end I got the same error.

<<

<<Thank you.

<<

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