

# Re: Exchange Sync not working with Cingular 8125 –gets Certificati

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2007-04/msg04632.html>

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- *From:* "Cris Hanna [SBS-MVP]" <[crisnospamhanna@xx](mailto:crisnospamhanna@xx)>
  - *Date:* Sat, 28 Apr 2007 07:53:29 -0500
- 

SSL is highly recommended but as a trouble shooting step, you can turn it off, and see what happens. If that works then the issue is just the certificate

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Cris Hanna [SBS-MVP]

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Please do not contact me directly, only respond in the Newsgroups  
MVPs do not work for Microsoft

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Send via Windows Mail on Vista Ultimate connected to SBS 2003 R2  
"Greg Kirkpatrick" <[GregKirkpatrick@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:GregKirkpatrick@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:597736B7-4D25-4306-8981-CD53DE4B4A09@xxxxxxxxxxxxxxxx>

Exchange 2003 is upgraded to SP2. When I mentioned Sharepoint R2, I was referring to Windows Sharepoint Services 2.0 -- and no, 3.0 is not installed (nor is it anticipated for the near future). The upgrade of WSS to version 2.0 was done in February, and that is when ActiveSync stopped functioning.

I had thought that SSL was required. I will try to turn it off on the 8125 and see the results.

"Cris Hanna [SBS-MVP]" wrote:

Don't know anything about the Treo 650 and Versa Mail

As for your 8125....

You mention SharePoint R2....there is no Sharepoint R2

Did you attempt to install Windows Sharepoint Services 3.0 along side of WSS

2.0 or "upgrade" 2.0....or is it something else all together

Is Exchange upgraded to SP2? If not, thats your first step

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Then when setting up the 8125 with Exchange...does it work if you tell ActiveSync not to use SSL?

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Cris Hanna [SBS–MVP]

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Microsoft MVPs  
Independent Experts (MVPs do not work for MS)  
Real World Answers

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Please do not contact me directly regarding issues

"Greg Kirkpatrick" <GregKirkpatrick@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
message  
[news:386F0CE5-5D54-4A34-86C0-698CDFE3FD8C@xxxxxxxxxxxxxxxxxxxx](mailto:news:386F0CE5-5D54-4A34-86C0-698CDFE3FD8C@xxxxxxxxxxxxxxxxxxxx)  
> This is a reposting, as per directions, for dealing with the issue of > the  
> Cingular 8125 not syncing with Exchange Sync in Exchange 2003:  
>  
>  
> Following the installation of Sharepoint R2, Exchange Sync stopped >  
working  
> with both a Palm Treo 650 (Palm OS with VersaMail 3.0) and a Cingular >  
8125  
> (aka HTC, running Windows Mobile 5.0). The Treo started getting an  
HTTP  
> 500  
> error when attempting to sync, and the 8125 keeps getting an error code  
> that  
> says it's a Certification error (cannot accept wildcard certs).  
>  
> I've followed many of the steps outlined in various newsgroups, >  
including  
> saving & downloading all 95 Certificates from the SBS 2003 server and  
> attempting to install them on the 8125 (they refused to install).  
>  
> The Treo had been syncing for a year until this happened, the 8125 has  
> never  
> sync'd.  
>  
> What's kinda horrible is that the customer paid \$245 for a Microsoft  
> Support  
> incident, but the techs who were working on this abandoned him 2 months  
> ago.  
>  
> I'm still researching it, but I've not found the answer yet.

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